



JABATAN PERANGKAAN  
M A L A Y S I A

# REPORT

## OF SPECIAL SURVEY ON EFFECTS OF COVID-19 ON COMPANIES AND BUSINESS FIRMS (ROUND 1)



**BANCI**  
PENDUDUK & PERUMAHAN  
**MALAYSIA 2020**  
DATA ANDA MASA DEPAN KITA  
7 JULAI 2020



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## SURVEY HIGHLIGHT

This report provides summary findings of the Special Survey pertaining Effects of Covid-19 on Companies and Business Firms (Round 1) which has been conducted online by the Department of Statistics, Malaysia from 10<sup>th</sup> April – 1<sup>st</sup> May 2020.

A total of 4,094 companies / business firms has participated in this survey. Information collected through this survey is subject to the provisions of the Statistics Act 1965 (Revised-1989) where the information received is CONFIDENTIAL and is used only for statistical purposes.

The findings of the study will be used as input to the Government of Malaysia to measure the impact of COVID-19 on the economy and companies / business firms in Malaysia.

## DISCLAIMER

The presented analysis are based on respondents who participated in this survey and cannot be generalised to represent the views of all Malaysians. It should be interpreted with caution to assess the impact of Covid-19 in Malaysia and not as official statistics. However, it can be used to support in reflecting the current situation. DOSM is not responsible for any implications of using the statistics.





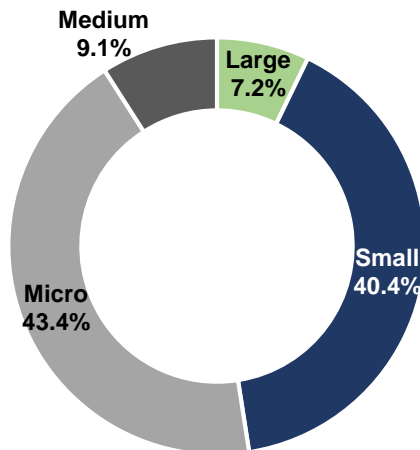
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## RESPONDENT PROFILE

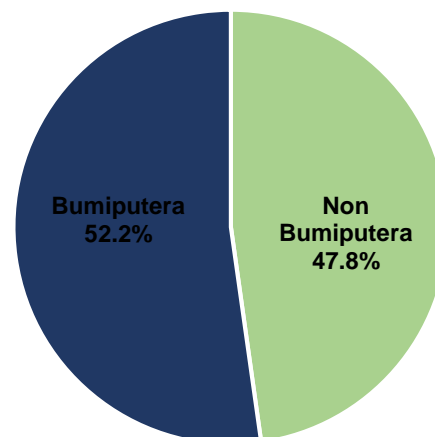
**Exhibit 1: Companies / Business Firms by Company Categories**



**Micro sized** companies / firms were the highest respondents in the survey at **43.4 per cent**, followed by **small sized** companies / business firms (**40.4%**) while **medium and large sized** companies / business firms with only **9.1 per cent and 7.2 per cent** respectively.

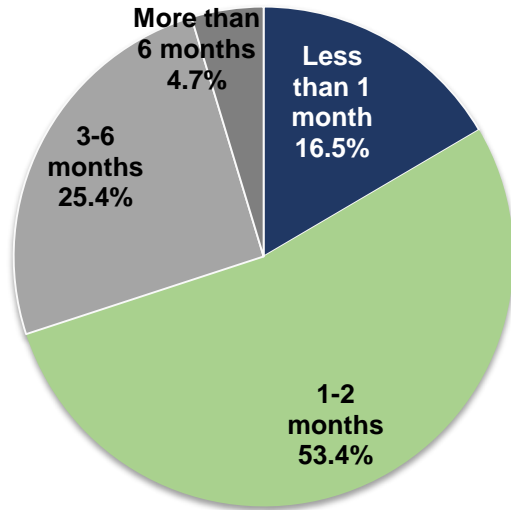
**52.2 per cent** of the respondents involved in this survey were Bumiputera companies / businesses while **47.8 per cent** were Non Bumiputera.

**Exhibit 2: Companies / Business Firms by Bumiputera Status**



**IMPACT ON COMPANIES / BUSINESS FIRMS**

**Exhibit 3: Companies / Business Firms Survival Period if Providing Full Paid / Half Paid Leave to Employees**



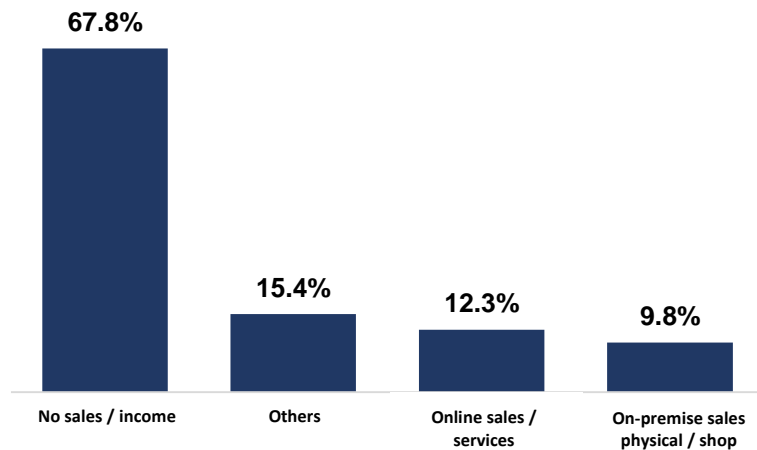
**53.4 per cent** of companies / business firms **can only survive for 1 to 2 months** if they continue to provide full paid / half paid leave to employees.

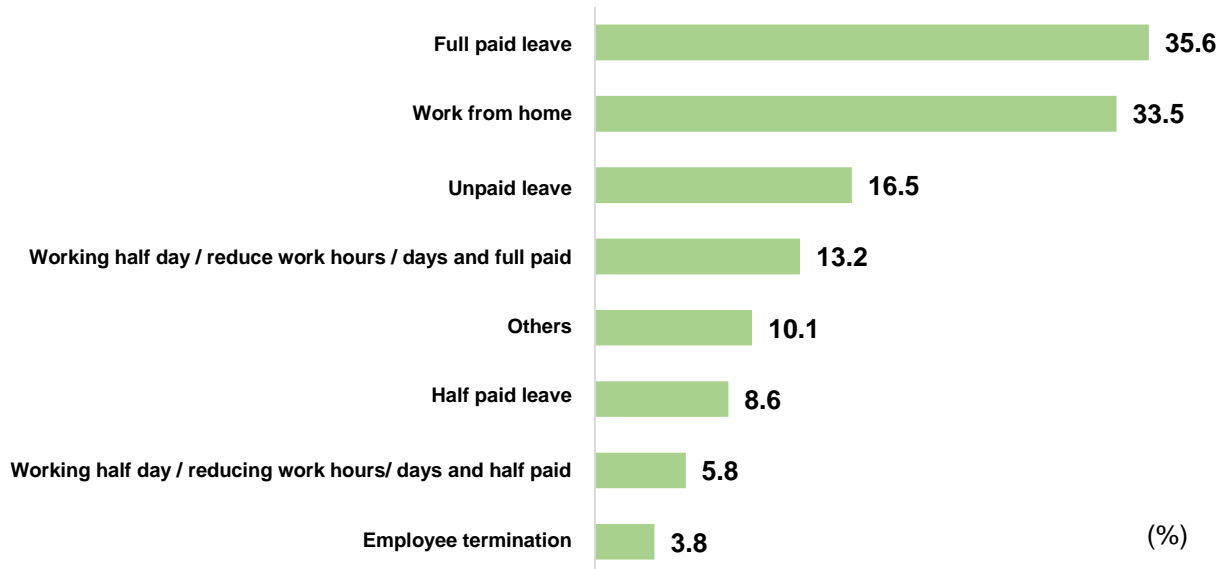
**25.4 per cent** could last between 3 and 6 months while **16.5 per cent** lasted less than 1 month.

Only **4.7 per cent** of companies / business firms **could survive more than 6 months**.

**67.8 per cent** of companies / business firms informed they had **no source of income** during the MCO period. While **12.3 per cent** of companies / business firms earned revenue through **online sales / services** and **9.8 per cent** of **on-premise sales physical / shop**

**Exhibit 4: Source of Income for Companies / Business Firms During MCO Period**



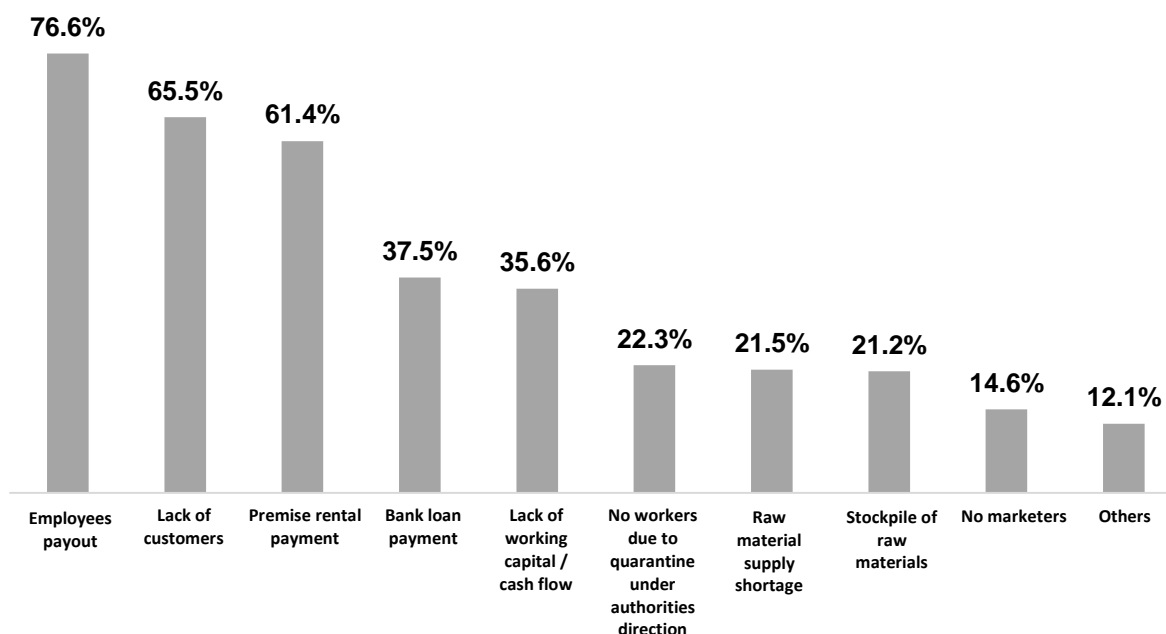
 **IMPACT ON COMPANIES / BUSINESS FIRMS****Exhibit 5: Impact on Employees During MCO Period**

Out of the 4,094 companies / business firms, **35.6 per cent** of companies / business firms stated that they provided **full paid leave to employees during the MCO period**. **33.5 per cent** of companies / business firms had opted **work from home** approach. Meanwhile, **16.5 per cent** of companies gave employees **unpaid leave** during the MCO period.



## GOVERNMENT SERVICES TO COMPANIES / BUSINESS FIRMS IN HANDLING COVID-19

Exhibit 6: Issues / Challenges Facing by Companies / Business Firms



**Employees payout dominates** the issues / challenges faced by companies / business firms by **76.6 per cent**. This was followed by a **65.5 per cent** with **lack of customers** during the MCO period.

**88.8 per cent of Private Limited Companies** faced issues / challenges in **employees payout**, followed by **lack of customers (63.2%)**. On the other hand, **Sole Proprietorship** stated that the main challenge was the **lack of customers at 70.7 per cent** followed by **employees payout (62.5%)**

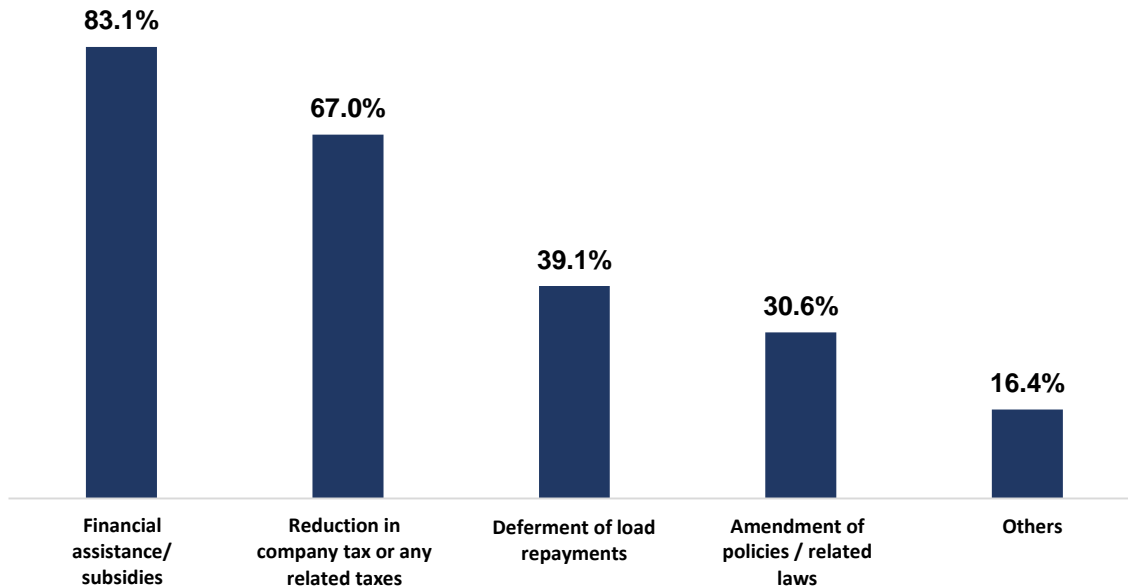
Exhibit 7: Issues / Challenges Facing by Companies / Business Firms Outbreak by Types of Business Entity

Legal Entity	Employees payout	Lack of customers	Premise rental payment
<b>Overall</b>	<b>76.6%</b>	<b>65.5%</b>	<b>61.4%</b>
Sole Proprietorship	62.5%	70.7%	60.5%
Partnership	76.5%	68.8%	68.4%
Private Limited Company	88.8%	63.2%	63.5%



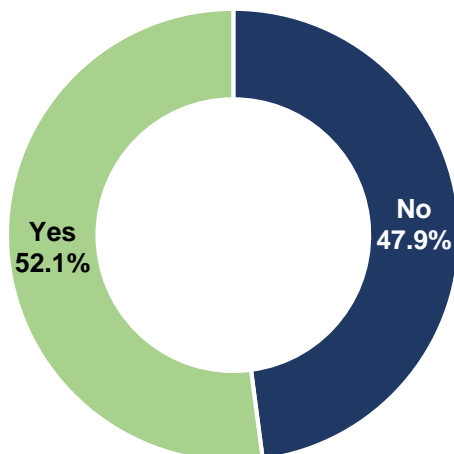
**GOVERNMENT SERVICES TO COMPANIES / BUSINESS FIRMS  
IN HANDLING COVID-19**

**Exhibit 8: Assurances Needed by Companies / Business Firms**



**83.1 per cent** of companies / business firms required **financial assistance / subsidies from the Government**. This was followed by **reduction in company tax or any related taxes (67.0%)**. **39.1 per cent** indicated they **needed deferment of loan repayments and amendment of policies / related laws (30.6%)**.

**Exhibit 9: Companies / Business Firms Receiving Benefits from *Prihatin Rakyat* Economic Stimulus Package (PRIHATIN)**



**52.1 per cent** of 4,094 respondents informed the announcement of the ***Prihatin Rakyat* Economic Stimulus Package (PRIHATIN)** could reduce the burden of companies / business firms while **47.9 per cent** said it could not reduce the burden of companies / business.

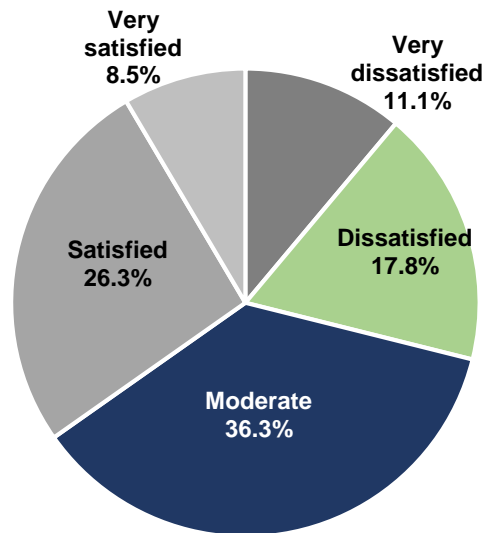




**GOVERNMENT SERVICES TO COMPANIES / BUSINESS FIRMS  
IN HANDLING COVID-19**

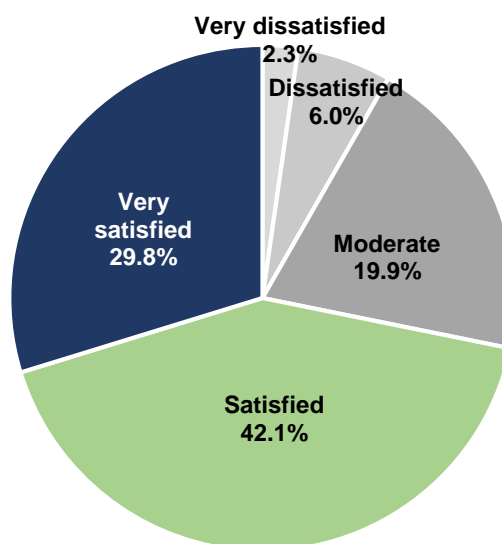
Overall, **36.3 per cent** of companies/ business firms stated the **process for getting assistances / incentives (such as workers' subsidies)** announced by the government was **moderate**, while **26.3 per cent** said they were **satisfied** and **17.8 per cent dissatisfied**.

**Exhibit 10: Experience of Companies / Business Firms in Getting Assistances / Incentives from *Prihatin Rakyat* Economic Stimulus Package (PRIHATIN) Announced by the Government**



At least **71.9 per cent** of companies / business firms were **satisfied** with the government in handling COVID-19. Only **8.3 per cent dissatisfied** with the way the government handled COVID-19.

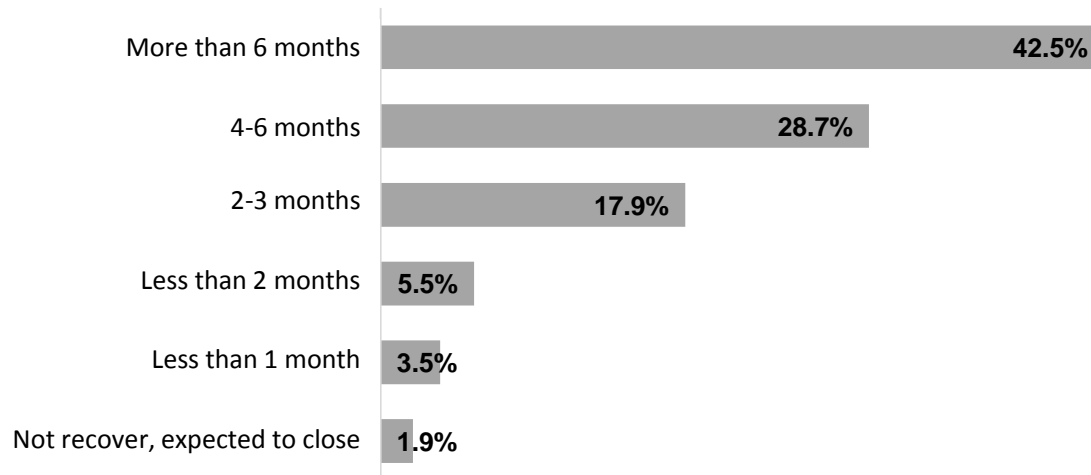
**Exhibit 11: Perception of Companies / Business Firms Towards the Government in Handling Covid-19**





**GOVERNMENT SERVICES TO COMPANIES / BUSINESS FIRMS  
IN HANDLING COVID-19**

**Exhibit 12: Estimate Period for Companies / Business Firms to Recover**



**42.5 per cent of respondents** estimated that it would take **more than 6 months** for their companies/business firms to recover and back to business as usual. Meanwhile, **28.7 per cent of respondents** estimated they require **4-6 months**. In contrast, **1.9 per cent** of respondents said companies/business firms would **not recover and expected to close** down their businesses.

It was found that **68.9 per cent** of companies / business firms' operating costs or working capital during the MCO period were from **savings**. Meanwhile, **19.8 per cent** through **loans** and **11.3 per cent** were **capital injections**.

**Exhibit 13: Source of Companies / Business Firms in Accommodating Operating Costs or Working Capital During MCO Period**

