

COULD HE HAVE BEEN BOGUS CENSUS TAKER (NEW STRAITS TIMES, 6 AUGUST 2010, LETTERS, PAGE 20)

Ideally, the normal working hours for the enumerators are from 8.00am to 5.00pm. However, more flexible working hours is allowed and practiced in cases where the enumerators failed to meet the respondent during office hours. In such cases, the enumerator will leave appointment letter (Document 7) behind to schedule a convenient time for an interview.

With respect to the ID, there was confusion between 15-digit ID and 5-digit ID. The former is for respondents who are interested to do e-census via online while the latter refers to unique numbers given to the enumerators who were appointed by the Census Commissioners Office.

Our officer has visited the complainant residence on 6 August and the completed census questionnaire has been collected. We appreciate your support to the census and regret for any inconvenience caused.

Cooperation from the public is highly appreciated, not only to respond to the census but also to provide feedback as to ensure the quality of the data. For enquiries, please e-mail to banci2010@stats.gov.my or contact toll free line 1-800-88-7828 (8.30am – 8.30pm, 7 days a week).

ISMAIL YUSOFF

Deputy Commissioner

for Commissioner

Population and Housing Census, Malaysia 2010