

MEDIA STATEMENT

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VOLUME INDEX OF SERVICES, MALAYSIA SECOND QUARTER 2025

Volume Index of Services increased by 5.0 per cent in second quarter of 2025

PUTRAJAYA, 8 AUGUST 2025 – *Volume index of Services recorded 5.0 per cent year-on-year growth in second quarter 2025, reaching 159.9 points. This is reported by Department of Statistics Malaysia (DOSM) in today’s release of **Volume Index of Services (2015=100), Second Quarter 2025**. This publication consists of four segments namely Wholesale & retail trade, Food & beverage and Accommodation segment; Business services and Finance segment; Information & communication and Transportation & storage segment; and Other services segment.*

Chief Statistician Malaysia, Dato’ Sri Dr. Mohd Uzir Mahidin stated, “The performance of Volume Index of Services for this quarter was primarily driven by the Wholesale & retail trade, Food & beverage and Accommodation segment with a 5.0 per cent increase, followed by Business services and Finance segment (4.2%), Information & communication and Transportation & storage segment (5.4%), and Other services segment (7.7%).”

The volume index for Wholesale & retail trade, Food & beverage and Accommodation experienced a 5.0 per cent increase to reach 160.2 points, contributed by the growth in Wholesale & retail trade (4.3%), Food & beverage (7.3%) and Accommodation (13.6%). Elaborating further on wholesale & retail trade, Dato' Sri Dr. Mohd Uzir Mahidin pointed out that, "The increase was attributed to Wholesale trade sub-sector which grew 6.2 per cent to 149.7 points. This was followed by Retail trade which increased 3.7 per cent and Motor vehicles at 0.2 per cent."

Meanwhile, Business services and Finance segment registered a volume index of 150.9 points with a growth of 4.2 per cent. This increase was supported by the growth in Finance & insurance (1.3%), Professional and Administrative & support services (7.6%) and Real Estate (9.4%). The performance of the Real Estate subsector remained strong, driven by residential development.

In the same period, Information & communication and Transportation & storage segment rose 5.4 per cent to stand at 176.9 points. This growth was attributed by Information & communication (3.4%) and Transportation & storage (8.4%).

Additionally, Other services segment grew 7.7 per cent to record 136.6 points, driven by increases in Arts, entertainment & recreation and Personal services & other activities (8.9%), Private education (4.9%) and Private health (9.2%). The Private Health subsector continued to record steady demand, with growth in private medical services and wellness offerings, further supporting the overall performance of this segment.

For quarter-on-quarter comparison, volume index of Services went up 1.1 per cent in the second quarter 2025. Dato' Sri Dr. Mohd Uzir Mahidin added that, "This growth was supported by the increase in Wholesale & retail trade, Food & beverage and Accommodation (1.8%), the Information & communication and Transportation & storage segment (1.3%) and Other services segment (2.8%). However, Business services & Finance segment recorded a decline of 0.9 per cent."

The Chief Statistician of Malaysia also informed that, “The seasonally adjusted Volume Index decreased by 0.9 per cent compared to the first quarter of 2025. This decrease was primarily driven by the Business Services & Finance segment, which contracted by 11.7 per cent. On the other hand, the Wholesale & Retail Trade, Food & Beverage, and Accommodation segment recorded an increase of 3.2 per cent, followed by the Information & Communication and Transportation & Storage segment (1.6%), as well as the Other Services segment (5.2%).”

ASEAN-Malaysia 2025 Chairmanship: The Department of Statistics Malaysia (DOSM) will chair the 15th ASEAN Community Statistical System Committee (ACSS15) which aims to strengthen the statistical cooperation towards sustainable regional development.

The Government of Malaysia has declared October 20th as National Statistics Day (MyStats Day), with the theme 'Statistics is the Essence of Life.' Meanwhile, the Fourth World Statistics Day will be celebrated on 20th October 2025, with the theme 'Driving Change with Quality Statistics and Data for Everyone'.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

Chart 1: Volume Index of Services and Year-on-Year Percentage Change

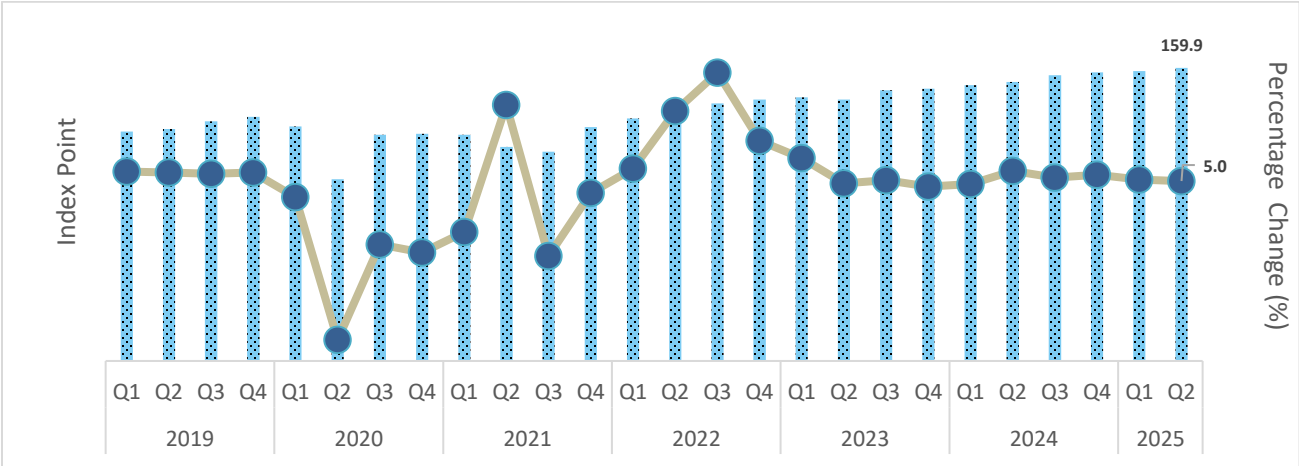
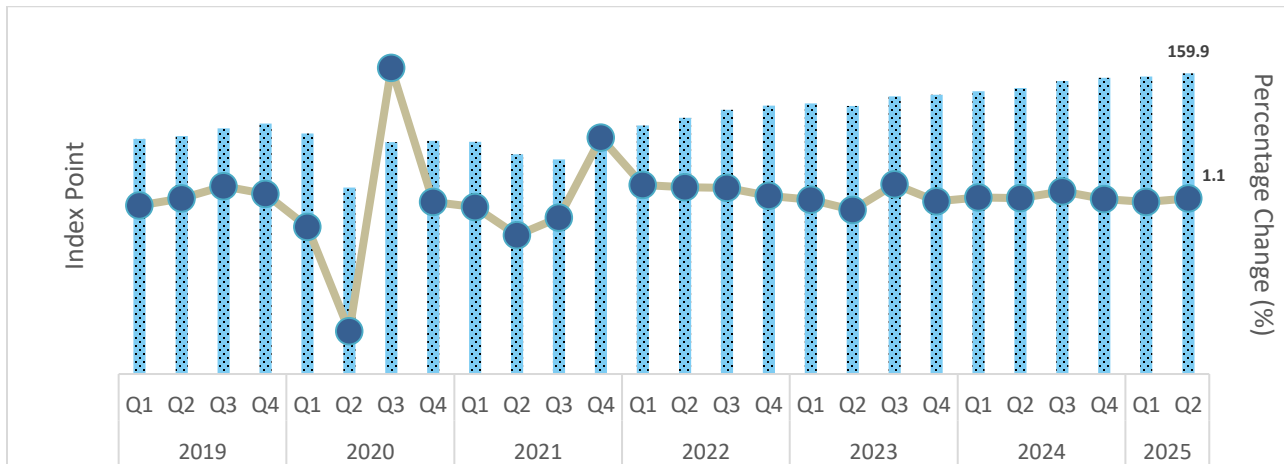


Chart 2: Volume Index of Services and Quarter-on-Quarter Percentage Change



Released by:

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