

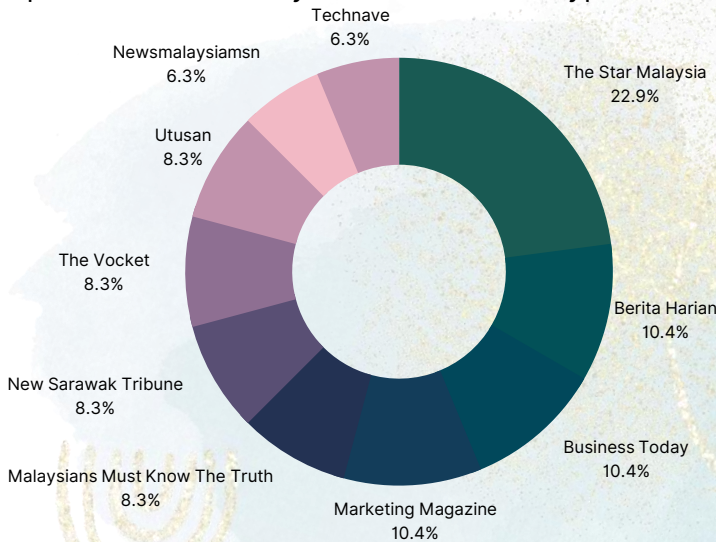
CHATGPT IN MALAYSIA: MEDIA ANALYSIS

PERIOD: JANUARY - MARCH 2023
MEDIA TYPES: ONLINE NEWS, FACEBOOK, TWITTER

In November 2022, OpenAI's ChatGPT, a chatbot that can generate human-like answers, became available to the public. Within a week, over one million people started using it for tasks such as coding and writing essays. People shared their conversations with the bot online, and it was praised for its ability to write different types of text.

MEDIA SHARE

In Malaysia, after ChatGPT become available, news gained momentum as it spreads across social and traditional media. The topic gets a total of 45 online news coverage. The Star Malaysia was among the most shared news with 22.9%.



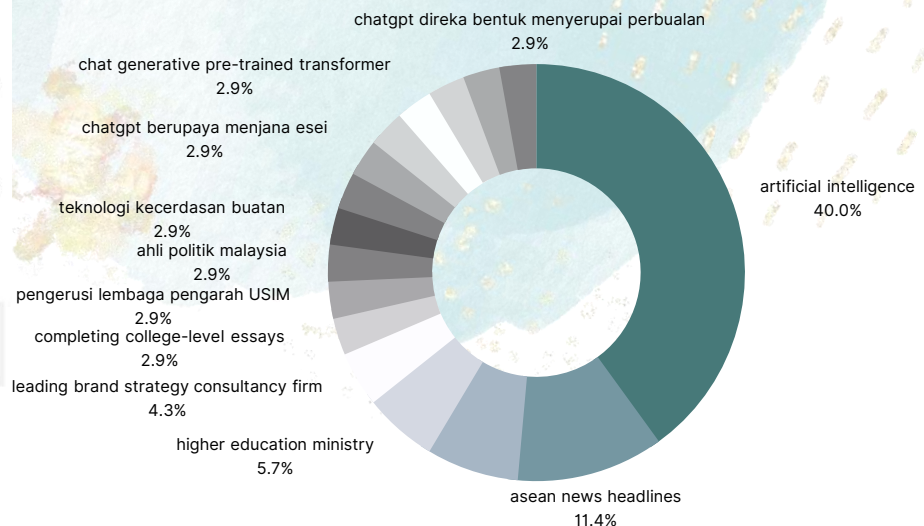
207 Tweets



24 Posts

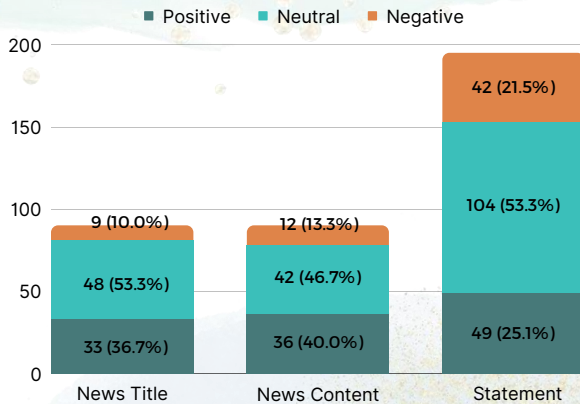
TOP ISSUE

Among all discussions on ChatGPT, the top issues discussed is on the topic of Artificial Intelligence, which contributed to 40.0% of the total news.



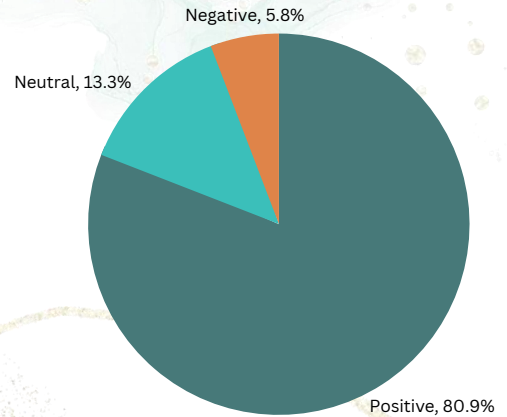
SENTIMENT

The majority of online news stories in Title, Content and Statement about ChatGPT expressed a neutral sentiment which contributed 53.3%, 46.7% and 53.3% respectively. It focus on how the chatbot could increase productivity. On social media, however, there was a more positive sentiment (80.9%) surrounding ChatGPT, with many users expressing interest in using it for general searching, including for nutritional information on food.



ONLINE NEWS

Negative sentiment (Online News: 16.8%, Facebook & Twitter: 5.8%) was driven largely by people worrying that the usage of ChatGPT might reduce the academic quality in Malaysia. A lot of people voiced their concern over its negative impact on various industries, especially in education and human resource. Cyber-security experts warn that generative AI chatbots like ChatGPT can now help edit and clean up scam messages. On another perspective, some also feared that the chatbot cannot provide in-depth explanations and diverse views on Islamic finance issues that require a deep understanding of fiqh and fiqh muamalat.



FACEBOOK & TWITTER

IMPACT ON EDUCATION

Education is one of the fields where ChatGPT has proven to be useful, despite concerns about plagiarism and potential negative effects on academic standards.

There have been reports that the AI chatbot has even passed difficult professional exams like the Wharton MBA, which is alarming to many. In response to these concerns, the Ministry of Higher Education (MOHE) in Malaysia has taken steps to establish guidelines for the use of ChatGPT in the education system.

However, this issue has a solution as Turnitin has introduced AI-powered writing detection capabilities for educators.

Elak terlalu obses guna ChatGPT hingga hilang tujuan cari ilmu

Bharian

2023-02-17 11:00:27

Universities must act, not just chat about ChatGPT

Malaysians Must K...

2023-04-07 09:08:00



Tech Lagi
@tech_lagi

KPT dilaporkan sedang menyediakan garis panduan penggunaan ChatGPT dalam sistem pendidikan negara.

ChatGPT merupakan perkhidmatan AI yang boleh melakukan tugas seperti menulis artikel, kod program dan etc.

Korang rasa perlu ke ChatGPT untuk sistem pembelajaran di Malaysia?



Ibrahim Sani
@ibrahimsaninet

ChatGPT ambil peperiksaan Wharton MBA dan lulus. Revolusi pendidikan di Malaysia diperlukan. Segera.

Turnitin introduces AI writing detection capabilities for educators, institutions

New Strait Times

2023-04-07 13:00:56



IMPACT ON HUMAN RESOURCE

Human Resource has the second highest volume of online news and social media. The news highlights that the public service sector involves a lot of thinking and writing, especially in administrative tasks, which are well-suited for ChatGPT's capabilities. This means that the routine duties of public servants should be transformed and reviewed to stay relevant, and using this application can add value.

The main concern on the news is that the World Economic Forum (WEF) predicts 43.0% of businesses in Malaysia may reduce the number of employees due to the implementation of AI automation by 2025.

However, according to human resources and IT experts, as the use of the Artificial Intelligence-powered tool ChatGPT becomes more prevalent among employees, companies should implement efficient policies regarding ChatGPT usage in the workplace.

Companies told to set AI policy

The Star Malaysia

2023-04-09 00:00:00

Companies should put into place effective policies on the use of the Artificial Intelligence-powered tool ChatGPT in the workplace as its use increases among employees, say human resources and IT experts. This may be done by amending an

Penjawat awam perlu memanfaatkan AI, ChatGPT tingkat kualiti penyampaian

Bharian

2023-03-31 14:53:08

Penjawat awam dengan pangkat lebih tinggi boleh memanfaatkan ChatGPT bagi merumuskan maklumat dan sebagai rujukan tambahan, seperti alatan produktiviti biasa digunakan untuk urusan kerja seharian, termasuk Microsoft

Deputy HR Minister: Artificial Intelligence can't replace humans, won't reduce job opportunities in Malaysia

Technave

2023-04-06 12:02:26

Hampir Separuh Perniagaan Di Malaysia Jangka Kurangkan Pekerja Kesan Teknologi AI Menjelang 2025

The Vocket

2023-03-21 11:47:49

Terbaharu, menurut Kementerian Sumber Manusia (KSM), negara Malaysia juga sudah mulai memberi fokus kepada AI menerusi Program Transformasi Kerjaya Digital dan MyDigital. Langkah itu bertujuan membuka ruang mempromosikan pembangunan kepakaran tempatan Malaysia berhubung AI.

IMPACT ON ISLAMIC RELIGION

In Islamic religion, many of the mentions focus on ChatGPT's inability to provide correct answers in Islamic Finance.

However, on the bright side, users congratulate IFFAH USIM and Muslim Elders Malaysia on the ChatGPT conference. At the conference, they presented some concerns about the ethical and jurisprudential limitations of ChatGPT, mainly the lack of empathy, which is necessary for those who issue legal and fatwa opinions.

Dr. Zaharuddin Abd Rahman
6 February · 🌐

Saya telah menggunakan Chat Gpt lebih dari sebulan untuk pelbagai tujuan. Cuma untuk beberapa isu Islamic finance yang memerlukan huraian dan kefahaman mendalam serta kepelbagaian pandangan ulama semasa dan silam. Saya mendapati chat gpt masih tidak boleh dipegang dalam jawapannya khususnya berkaitan dengan hal ehwal fiqh Islam dan fiqh mumalat yang mendalam. Ia kerap kali mengulang jawapan umum dan menghurai secara permukaan sahaja, malah adakalanya salah semuanya seperti huraianya terhadap Talaqqi al-Rukban, atau jawapan tidak kemas pada huraian bai'atayni fi Bai'ah (dua kontrak dalam satu) dan banayak lagi.

Datuk Dr. Zulkifli Mohamad Al-Bakri
14 March at 13:36 · 🌐

Tahniah kepada Institut Fatwa dan Halal - IFFAH USIM dan Muslim Elders Malaysia atas penganjuran Muzakarah Garis Panduan Penggunaan ChatGPT Dalam Pengeluaran Hukum & Fatwa di Malaysia.

Wujud kumpulan semak maklumat ChatGPT berkaitan fatwa di Malaysia

Utusan

2023-03-14 12:53:56

Pengerusi Lembaga Pengarah Universiti Sains Islam Malaysia (USIM), Datuk Seri Dr. Zulkifli Mohamad Al-Bakri berkata, walaupun ChatGPT itu ibarat sebuah mesin atau robot dalam memberi penyelesaian pantas kepada setiap persoalan rumit dikemukakan, namun ia tetap perlu disediakan oleh mereka yang mempunyai kepakaran dalam bidang tertentu.

