STILL WAITING TO BE COUNTED (NEW STRAITS TIMES, 3 AUGUST 2010, LETTERS, PAGE 18)

The Population and Housing Census, Malaysia, 2010 is carried out in three phases, that is the Phase 1 (6 July – 21 July) and Phase 2 (22 July – 6 August) and the Phase 3 (7 August – 22 August). 33 percent of the country will be covered in each phases. The process of enumeration is carried out using three methods that is: face to face interview and self enumeration whereby the respondents are given the choice whether to fill up the form using hardcopy or on-line via e-Census.

In the event of face to face interview, enumerator will ask questions and immediately fill up all information gathered from the respondents into the questionnaire. For the self enumeration method, a letter of revisit (Document 7) will be given to the respondent.

For the purpose of census operation, the country is break-up into Enumeration Blocks (EB). EB consists of on average 80 to 120 living quarters and each EB will be enumerated within 2 weeks (each phase) by an enumerator. For the whole operation, an enumerator is given 3 EBs and to be completed from 6 July to 22 August 2010. In this case, there is a possibility that the complainant's residence falls under phase 3.

We appreciate if the complainant could provide us his address and contact number in order for us to take appropriate action. We would also like to thank the complainant for his support for Population and Housing Census, Malaysia, 2010.

Cooperation from the public is highly appreciated, not only to respond to the census but also to provide feedback as to ensure the quality of the data. For enquiries, please e-mail to banci2010@stats.gov.my or contact toll free line 1-800-88-7828.

ISMAIL YUSOFF

Deputy Commissioner for Commissioner Population and Housing Census, Malaysia 2010