WAITING FOR THE CENSUS TAKERS (THE SUN, 9 AUGUST 2010, SPEAK UP, PAGE 3)

We refer to the letter "Waiting for the census takers" (The Sun, 9 August 2010, Speak Up, page 3) and are concerned with the feedback raised by the writer.

The Population and Housing Census, Malaysia, 2010 is carried out in three phases, that is the Phase 1 (6 July – 21 July), Phase 2 (22 July – 6 August) and the Phase 3 (7 August – 22 August). Thirty three percent of the country will be covered in each phases. The process of enumeration is carried out using three methods that is: face to face interview and self enumeration whereby the respondents are given the choice whether to fill up the form using hardcopy or on-line via e-Census.

For the purpose of census operation, the country is break-up into Enumeration Blocks (EB). EB consists of on average 80 to 120 living quarters and each EB will be enumerated within 2 weeks (each phase) by an enumerator. For the whole operation, an enumerator is given 3 EBs and to be completed from 6 July to 22 August 2010. In this case, there is a possibility that the complainant's residence falls under phase 3.

We appreciate if the complainant could provide us his address and contact number in order for us to take appropriate action. We would also like to thank the complainant for his support for Population and Housing Census, Malaysia, 2010.

For enquiries, please e-mail to <u>banci2010@stats.gov.my</u> or contact toll free line 1-800-88-7828.

ISMAIL YUSOFF

Deputy Commissioner for Commissioner Population and Housing Census, Malaysia 2010