



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

SITS

**STATISTIK PERDAGANGAN
PERKHIDMATAN ANTARABANGSA**
STATISTICS OF INTERNATIONAL TRADE IN SERVICES

2024



JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

2024

Pemakluman

Kepengerusian ASEAN-Malaysia 2025: Jabatan Perangkaan Malaysia (DOSM) akan mempengerusikan Jawatankuasa Sistem Statistik Komuniti ASEAN Ke-15 (ACSS15) yang bertujuan untuk memperkukuh kerjasama statistik ke arah pembangunan serantau yang mampan.

Malaysia buat julung kalinya telah menduduki tangga pertama (1) di peringkat global dalam laporan dwi-tahunan Open Data Inventory (ODIN) 2024/25 yang dikeluarkan oleh Open Data Watch (ODW), mengatasi 198 negara lain. Pencapaian ini merupakan lonjakan ketara daripada kedudukan ke-67 dalam penilaian ODIN 2022/23.

Kerajaan Malaysia telah mengisytiharkan 20 Oktober sebagai Hari Statistik Negara (MyStats Day), dengan tema 'Statistik Nadi Kehidupan'. Sementara itu, Hari Statistik Dunia Keempat akan disambut pada 20 Oktober 2025 dengan tema 'Driving Change with Quality Statistics and Data for Everyone'.

OpenDOSM NextGen adalah medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

Announcement

ASEAN-Malaysia 2025 Chairmanship: The Department of Statistics Malaysia (DOSM) will chair the 15th ASEAN Community Statistical System Committee (ACSS15) which aims to strengthen the statistical cooperation towards sustainable regional development.

Malaysia, for the first time, ranked as number one (1) globally in the biennial Open Data Inventory (ODIN) 2024/25 report released by Open Data Watch (ODW), surpassing 198 other countries. This achievement marks a significant leap from its 67th position in the ODIN 2022/23 assessment.

The Government of Malaysia has declared October 20th as National Statistics Day (MyStats Day), with the theme 'Statistics is the Essence of Life.' Meanwhile, the Fourth World Statistics Day will be celebrated on 20th October 2025, with the theme 'Driving Change with Quality Statistics and Data for Everyone'.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

JABATAN PERANGKAAN MALAYSIA
DEPARTMENT OF STATISTICS MALAYSIA

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62514 Putrajaya,

MALAYSIA

Tel.	:	03-8885 7000
Faks	:	03-8888 9248
Portal	:	https://www.dosm.gov.my
Facebook / Twitter / Instagram / Youtube	:	StatsMalaysia
Emel / <i>Email</i>	:	info@dosm.gov.my (pertanyaan umum / <i>general enquiries</i>) data@dosm.gov.my (pertanyaan & permintaan data / <i>data request & enquiries</i>)

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“Sumber: Jabatan Perangkaan Malaysia”

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KATA PENGANTAR

Statistik Perdagangan Perkhidmatan Antarabangsa memaparkan eksport dan import perkhidmatan di bawah Statistik Imbangan Pembayaran (BOP) bagi siri tahun 2013 hingga 2024. Statistik ini meliputi semua komponen perkhidmatan selaras dengan garis panduan dalam *Balance of Payments and International Investment Position Manual, Sixth Edition (BPM6)*, *International Monetary Fund (IMF)* dan *Manual on Statistics of International Trade in Services (MSITS) 2010, United Nations*.

Statistik mengikut subkomponen dan negara rakan dagang utama dirangkumkan dalam penerbitan ini. Penerbitan ini dibahagikan kepada tiga bahagian. Bahagian pertama memaparkan ringkasan penemuan bagi tahun 2024 sementara jadual statistik terperinci dipaparkan pada bahagian kedua. Aspek teknikal seperti konsep, metodologi dan definisi pula dimuatkan pada bahagian akhir.

Statistik eksport dan import perkhidmatan boleh digunakan oleh agensi kerajaan, ahli ekonomi, ahli akademik serta individu bagi tujuan membuat perancangan dan penggubalan dasar, analisis ekonomi, unjuran dan dapat membantu merancang pembangunan perniagaan.

Jabatan merakamkan penghargaan atas kerjasama semua pihak dalam membekalkan data yang diperlukan dan menyumbang kepada kejayaan penerbitan ini. Sebarang maklum balas dan cadangan ke arah penambahbaikan penerbitan ini pada masa hadapan amatlah dihargai.

DATO' SRI DR. MOHD UZIR MAHIDIN

Ketua Perangkawan Malaysia

Jun 2025

PREFACE

Statistics of International Trade in Services presents the exports and imports of services under the Balance of Payments (BOP) statistics for the series of 2013 to 2024. The statistics covers all components of the services in accordance with the guidelines of the Balance of Payments and International Investment Position Manual, Sixth Edition (BPM6) of the International Monetary Fund (IMF) in accordance with the Manual on Statistics of International Trade in Services (MSITS) 2010 of United Nations.

Statistics by subcomponents and major trading partner countries are included in this publication. The publication is divided into three parts. The first part presents the findings for 2024 while detailed statistics tables are provided in the second part. Technical aspects such as concepts, methodologies and definitions are included in the final part.

The exports and imports of services statistics is used by government agencies, economists, academicians as well as individuals for the purpose of policy planning and formulations, economic analysis, projections and to assist in business development planning.

The Department acknowledges the cooperation of all parties that have provided the required data and contributed to the success of this publication. Any feedback and suggestions towards improving the future publications are highly appreciated.

DATO' SRI DR. MOHD UZIR MAHIDIN
Chief Statistician Malaysia

June 2025

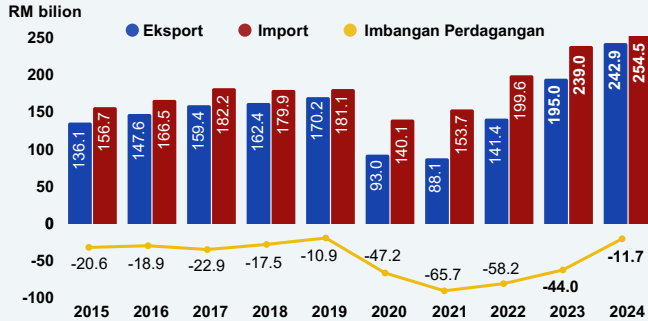
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STATISTIK PERDAGANGAN PERKHIDMATAN ANTARABANGSA (SITS) 2024



IMBANGAN PERDAGANGAN
-RM11.7b
(2023: -RM44.0b)

JUMLAH PERDAGANGAN
RM497.4b
(2023: RM434.0b)

KOMPONEN UTAMA

EKSPORT: RM242.9b (2023: RM195.0b)

2024: RM95.3b
2023: RM68.0b
PERJALANAN



PENGANGKUTAN

2024: RM64.8b
2023: RM62.2b

2024: RM42.6b
2023: RM36.8b
PERKHIDMATAN
PERNIAGAAN LAIN



PERJALANAN

2024: RM57.9b
2023: RM50.8b

2024: RM34.6b
2023: RM30.2b
PENGANGKUTAN



PERKHIDMATAN
PERNIAGAAN LAIN

2024: RM55.0b
2023: RM53.7b

2024: RM21.5b
2023: RM17.9b
PERKHIDMATAN
PEMBUATAN



PERKHIDMATAN
TELEKOMUNIKASI,
KOMPUTER & MAKLUMAT

2024: RM25.5b
2023: RM22.9b

2024: RM21.3b
2023: RM18.4b
PERKHIDMATAN
TELEKOMUNIKASI,
KOMPUTER & MAKLUMAT



PERKHIDMATAN
INSURANS DAN PENCEN

2024: RM12.8b
2023: RM11.9b

IMPORT: RM254.5b (2023: RM239.0b)

3 RAKAN DAGANG UTAMA

SINGAPURA



RM58.5b
RM54.5b

AMERIKA
SYARIKAT



RM37.3b
RM58.6b

CHINA



RM29.0b
RM15.4b

Nota: eksport import
b merujuk kepada bilion

DAGANGAN DENGAN ASEAN



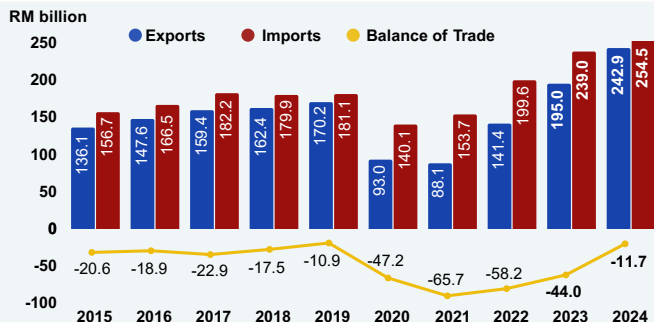
EKSPORT
RM90.4b

IMPORT
RM80.8b





STATISTICS OF INTERNATIONAL TRADE IN SERVICES (SITS) 2024



BALANCE OF TRADE

-RM11.7b

(2023: -RM44.0b)

TOTAL TRADE

RM497.4b

(2023: RM434.0b)

MAJOR COMPONENTS

EXPORTS: RM242.9b (2023: RM195.0b)

2024: RM95.3b

2023: RM68.0b

TRAVEL



2024: RM42.6b

2023: RM36.8b

OTHER BUSINESS SERVICES



2024: RM34.6b

2023: RM30.2b

TRANSPORT



2024: RM21.5b

2023: RM17.9b

MANUFACTURING SERVICES



2024: RM21.3b

2023: RM18.4b

TELECOMMUNICATIONS, COMPUTER & INFORMATION SERVICES



TRANSPORT

2024: RM64.8b

2023: RM62.2b



TRAVEL

2024: RM57.9b

2023: RM50.8b



OTHER BUSINESS SERVICES

2024: RM55.0b

2023: RM53.7b



TELECOMMUNICATIONS, COMPUTER & INFORMATION SERVICES

2024: RM25.5b

2023: RM22.9b



INSURANCE AND PENSION SERVICES

2024: RM12.8b

2023: RM11.9b



IMPORTS: RM254.5b (2023: RM239.0b)

TOP 3 TRADING PARTNERS

SINGAPORE

01



RM58.5b

RM54.5b

UNITED STATES OF AMERICA

02



RM37.3b

RM58.6b

CHINA

03



RM29.0b

RM15.4b

Note: exports imports
b refers to billion

TRADING WITH ASEAN



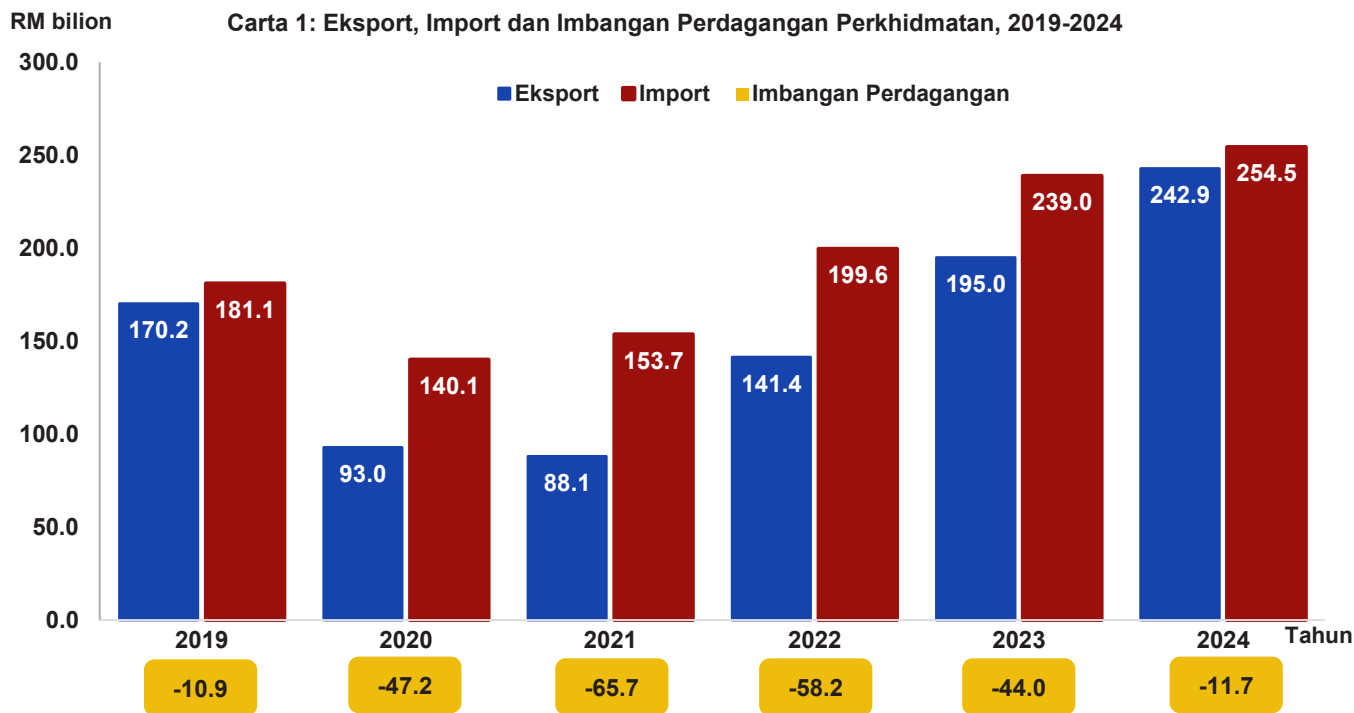
EXPORTS
RM90.4b

IMPORTS
RM80.8b



PENEMUAN PERDAGANGAN PERKHIDMATAN MALAYSIA

“Jumlah perdagangan perkhidmatan Malaysia merekodkan **RM497.4 bilion** pada 2024, merangkumi **25.8 peratus** daripada **Keluaran Dalam Negeri Kasar (KDNK)**”



Jumlah perdagangan perkhidmatan Malaysia meningkat sebanyak 14.6 peratus kepada RM497.4 bilion pada tahun 2024 (2023: RM434.0 bilion), menyumbang kepada 25.8 peratus Keluaran Dalam Negeri Kasar (KDNK) pada harga semasa. Eksport perkhidmatan meningkat sebanyak 24.6 peratus kepada RM242.9 bilion berbanding RM195.0 bilion pada tahun sebelumnya (**Carta 1**). Pertumbuhan ini didorong terutamanya oleh Perjalanan, Perkhidmatan perniagaan lain dan Pengangkutan. Pada masa yang sama, import meningkat kepada RM254.5 bilion, iaitu peningkatan sebanyak 6.5 peratus daripada tahun sebelumnya (2023: RM239.0 bilion), terutamanya disumbangkan oleh Perjalanan, Pengangkutan dan Perkhidmatan telekomunikasi, komputer dan maklumat. Oleh kerana pertumbuhan eksport mengatasi pertumbuhan import, defisit dagangan perkhidmatan mengecil dengan ketara daripada RM44.0 bilion pada tahun 2023 kepada RM11.7 bilion pada tahun 2024.

KOMPONEN UTAMA PERKHIDMATAN

Komponen utama bagi eksport perkhidmatan ialah Perjalanan, Perkhidmatan perniagaan lain, Pengangkutan, Perkhidmatan pembuatan serta Perkhidmatan telekomunikasi, komputer dan maklumat. Lima komponen ini menyumbang 88.7 peratus daripada jumlah eksport perkhidmatan pada tahun 2024 (2023: 87.9%). Sementara itu, komponen utama import terdiri daripada Pengangkutan, Perjalanan, Perkhidmatan perniagaan lain, Perkhidmatan telekomunikasi, komputer dan maklumat, serta Insurans dan pencen, yang merangkumi 84.9 peratus daripada jumlah import perkhidmatan (2023: 84.3%) seperti yang ditunjukkan dalam **Paparan 1**.

Paparan 1: Eksport dan Import mengikut Komponen Perkhidmatan Utama, 2024
EKSPORT:
RM242.9b


Perjalanan

RM95.3b
 (39.2%)

 Perkhidmatan
perniagaan lain

RM42.6b
 (17.6%)


Pengangkutan

RM34.6b
 (14.3%)

 Perkhidmatan
pembuatan

RM21.5b
 (8.9%)

 Perkhidmatan
telekomunikasi, komputer
dan maklumat

RM21.3b
 (8.8%)


Pengangkutan

RM64.8b
 (25.5%)


Perjalanan

RM57.9b
 (22.8%)

 Perkhidmatan
perniagaan lain

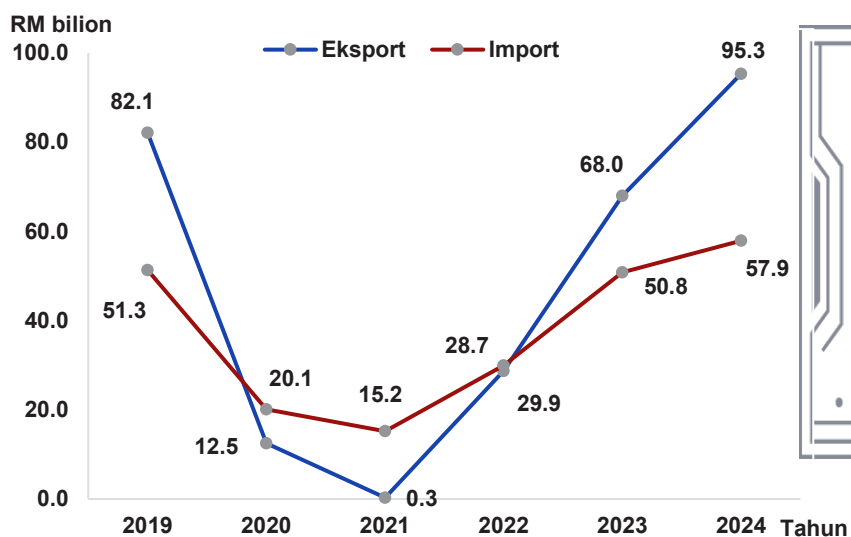
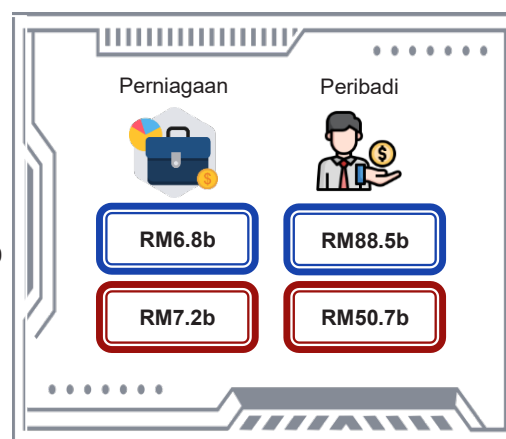
RM55.0b
 (21.6%)

 Perkhidmatan
telekomunikasi, komputer
dan maklumat

RM25.5b
 (10.0%)

 Perkhidmatan
insurans dan pencen

RM12.8b
 (5.0%)

IMPORT:
RM254.5b
PERJALANAN
Carta 2: Eksport dan Import bagi Perjalanan, 2019-2024

Paparan 2: Eksport dan Import bagi Perjalanan mengikut Subkomponen, 2024


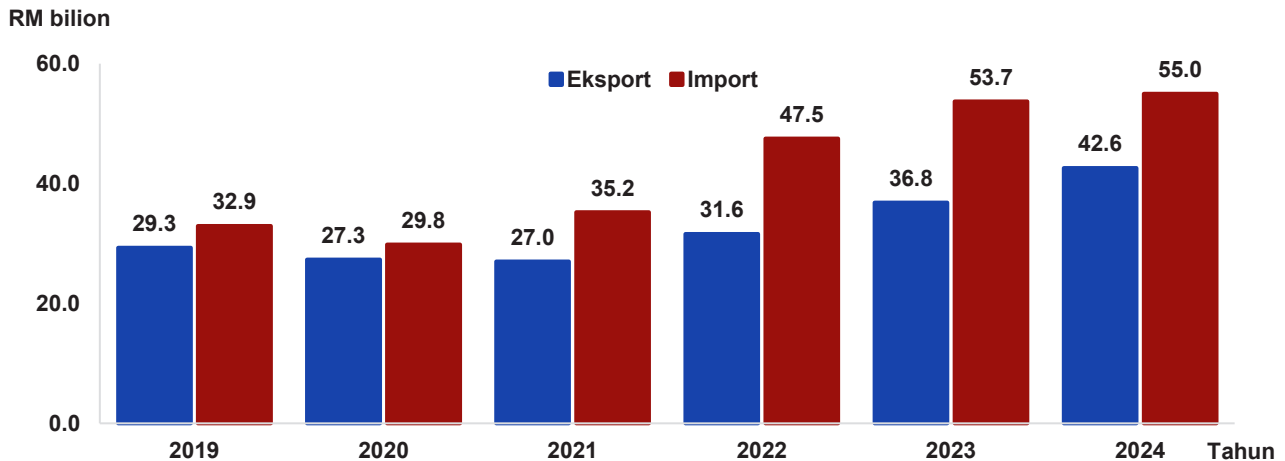
Eksport Perjalanan merekodkan rekod baharu pada tahun 2024, meningkat sebanyak 40.1 peratus kepada RM95.3 bilion, berbanding RM68.0 bilion pada tahun 2023. Sementara itu, import Perjalanan berjumlah RM57.9 bilion, meningkat sebanyak 14.1 peratus daripada RM50.8 bilion pada tahun 2023 (**Carta 2**). Lebih bersih bagi Perjalanan meningkat dengan ketara pada tahun 2024 dengan peningkatan lebih dua kali ganda daripada RM17.3 bilion pada tahun 2023 kepada RM37.4 bilion, hasil daripada peningkatan eksport yang mengatasi import.

Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

Peningkatan ini terutamanya disumbangkan oleh subkomponen peribadi yang menyumbang RM88.5 bilion dalam eksport dan RM50.7 bilion dalam import. Sebaliknya, subkomponen perniagaan kekal sederhana dengan sumbangan kecil dalam keseluruhan Perjalanan, iaitu hanya RM6.8 bilion dalam eksport dan RM7.2 bilion bagi import (**Paparan 2**).

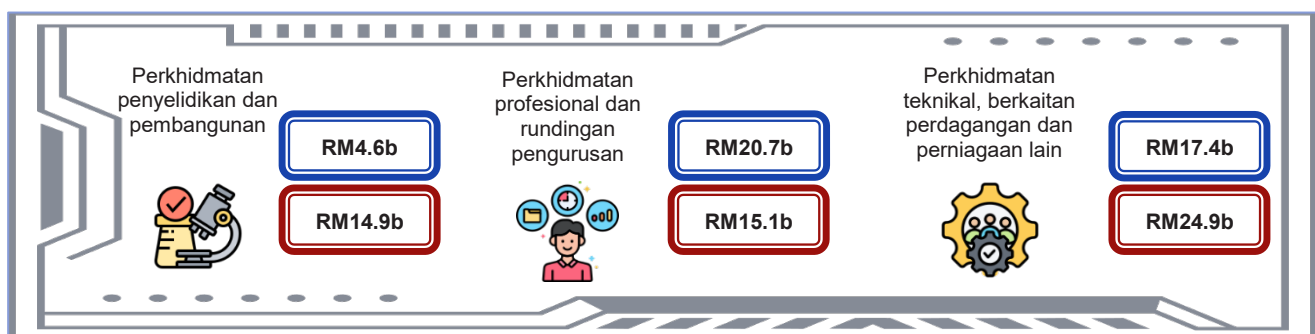
PERKHIDMATAN PERNIAGAAN LAIN

Carta 3: Eksport dan Import bagi Perkhidmatan Perniagaan Lain, 2019-2024



Perkhidmatan perniagaan lain mencatatkan defisit yang lebih rendah iaitu RM12.3 bilion berbanding RM16.9 bilion pada tahun 2023. Eksport meningkat kepada RM42.6 bilion pada tahun 2024 berbanding RM36.8 bilion pada tahun sebelumnya, manakala import meningkat dengan perlahan kepada RM55.0 bilion (2023: RM53.7 bilion) seperti yang ditunjukkan dalam **Carta 3**.

Paparan 3: Eksport dan Import bagi Perkhidmatan Perniagaan Lain, mengikut Subkomponen, 2024

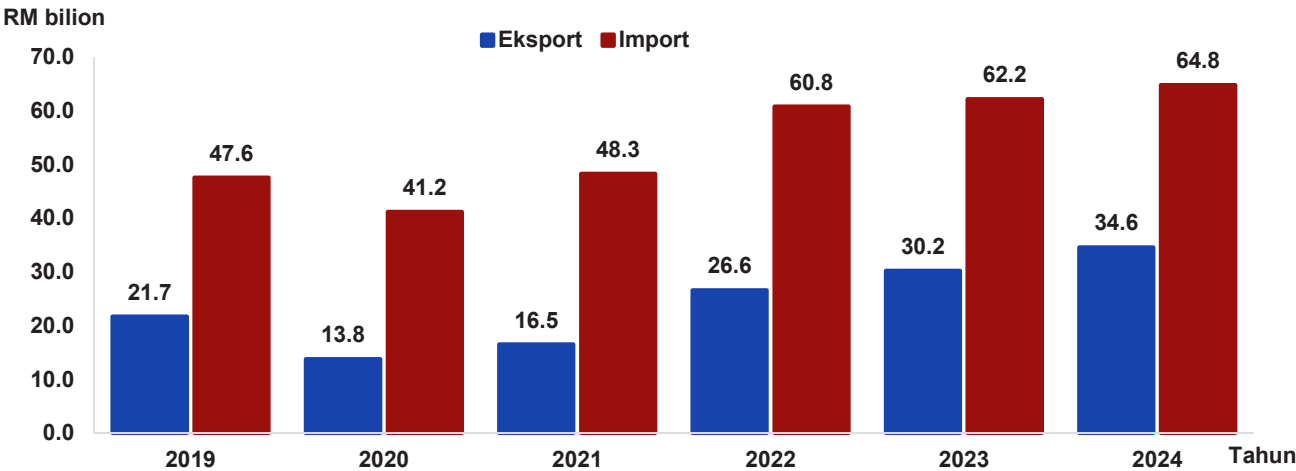


Dari segi subkomponen, nilai eksport tertinggi Malaysia dalam kategori Perkhidmatan perniagaan lain direkodkan dalam subkomponen Perkhidmatan profesional dan rundingan pengurusan sebanyak RM20.7 bilion, diikuti oleh Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain (RM17.4 bilion), serta Perkhidmatan penyelidikan dan pembangunan (RM4.6 bilion). Sebaliknya, import bagi komponen ini didominasi oleh subkomponen Perkhidmatan teknikal, berkaitan perdagangan dan lain-lain iaitu RM24.9 bilion, diikuti oleh Perkhidmatan profesional dan rundingan pengurusan (RM15.1 bilion) serta Perkhidmatan penyelidikan dan pembangunan (RM14.9 bilion) seperti yang dipaparkan dalam **Paparan 3**.

Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

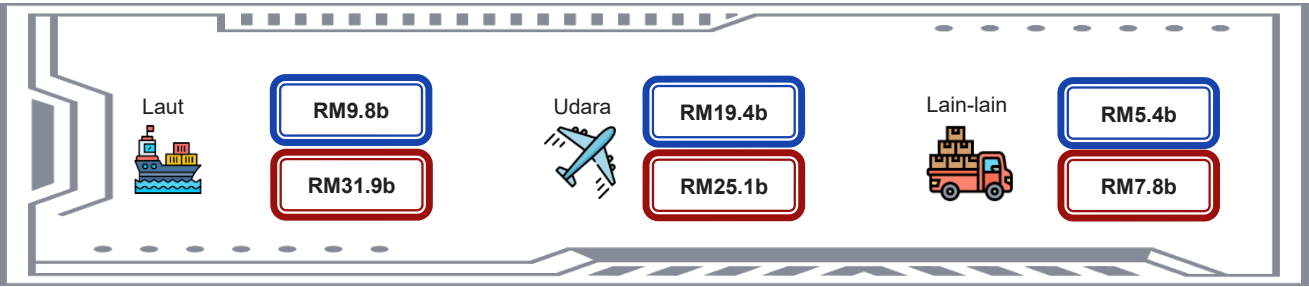
PENGANGKUTAN

Carta 4: Eksport dan Import bagi Pengangkutan, 2019-2024



Pengangkutan mencatatkan defisit yang lebih rendah RM30.2 bilion pada tahun 2024 berbanding RM32.0 bilion pada tahun sebelumnya. Eksport Pengangkutan melonjak sebanyak 14.7 peratus daripada RM30.2 bilion kepada RM34.6 bilion pada tahun 2024 (**Carta 4**), terutamanya didorong oleh peningkatan hasil bagi semua mod pengangkutan. Pengangkutan udara mendahului eksport Pengangkutan dengan RM19.4 bilion, diikuti oleh Pengangkutan laut (RM9.8 bilion) dan mod lain (RM5.4 bilion). Sementara itu, import Pengangkutan meningkat sebanyak 4.2 peratus daripada RM62.2 bilion kepada RM64.8 bilion disebabkan oleh bayaran bagi Pengangkutan laut (RM31.9 bilion), diikuti oleh Pengangkutan udara (RM25.1 bilion) seperti yang ditunjukkan dalam **Paparan 4**.

Paparan 4: Eksport dan Import bagi Pengangkutan, mengikut Subkomponen, 2024

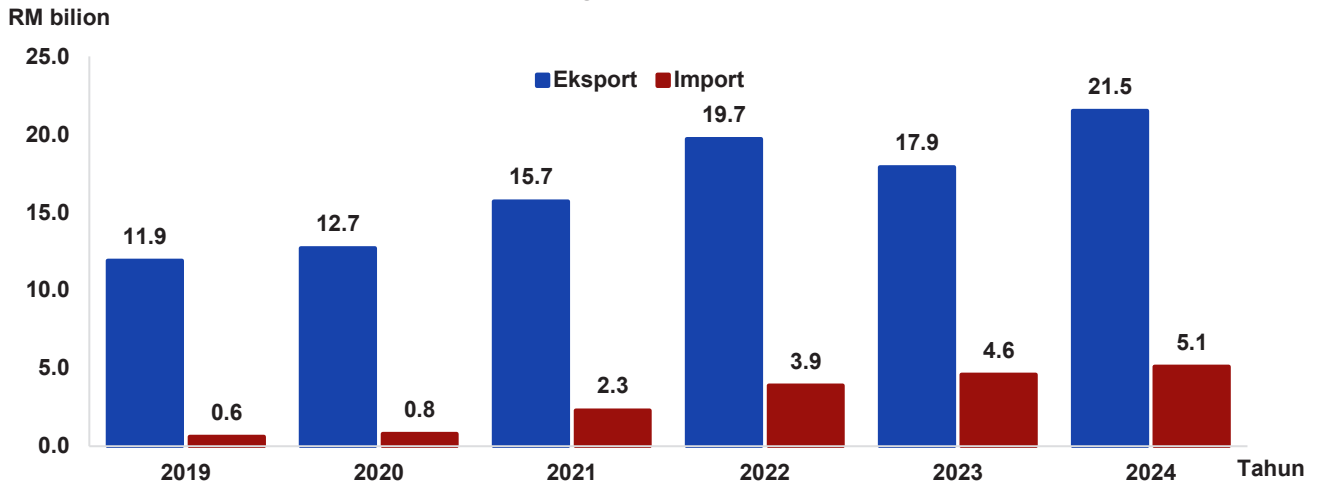


PERKHIDMATAN PEMBUATAN

Perkhidmatan pembuatan ke atas input fizikal yang dimiliki oleh pihak lain mencatatkan lebihan yang lebih tinggi iaitu RM16.4 bilion pada tahun 2024 (2023: RM13.3 bilion) berikutan peningkatan eksport sebanyak 19.8 peratus yang mencecah nilai RM21.5 bilion (2023: RM17.9 bilion) seperti yang ditunjukkan dalam **Carta 5**. Pada masa yang sama, import perkhidmatan pembuatan meningkat sebanyak 9.0 peratus daripada tahun sebelumnya kepada RM5.1 bilion (2023: RM4.6 bilion).

Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

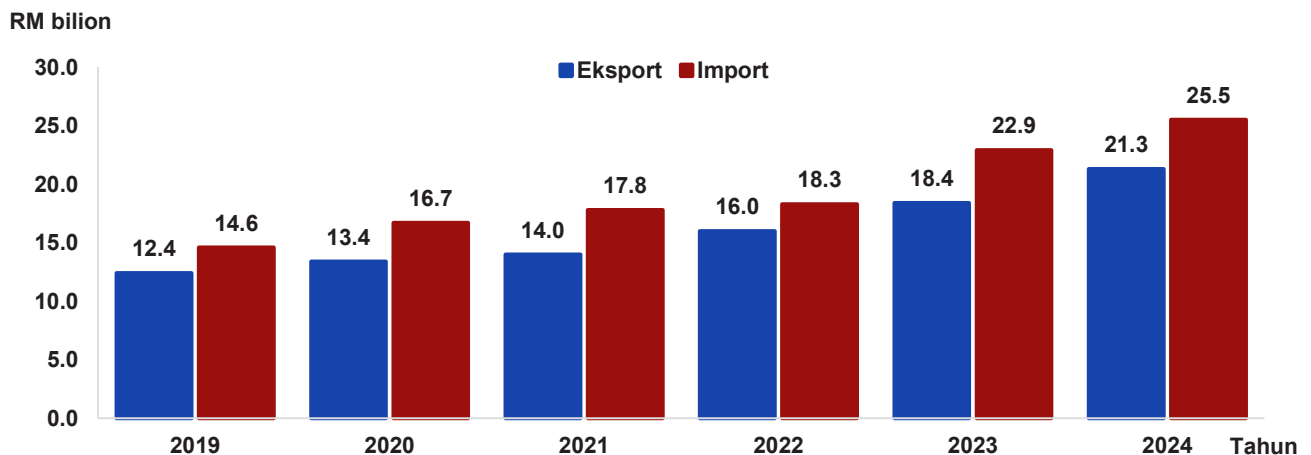
Carta 5: Eksport dan Import bagi Perkhidmatan Pembuatan, 2019-2024



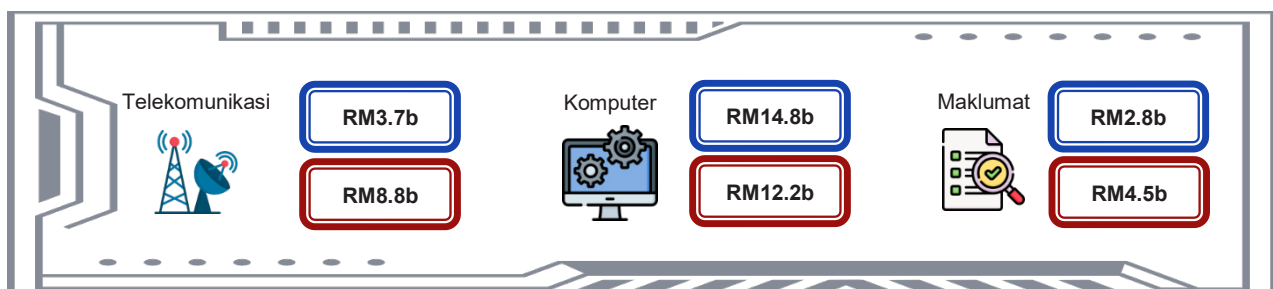
PERKHIDMATAN TELEKOMUNIKASI, KOMPUTER DAN MAKLUMAT

Perkhidmatan telekomunikasi, komputer dan maklumat menunjukkan penambahbaikan dengan mencatatkan defisit yang lebih kecil pada RM4.1 bilion pada tahun 2024 berbanding defisit RM4.5 bilion pada tahun 2023 (**Carta 6**). Eksport bagi komponen ini meningkat sebanyak 16.1 peratus kepada RM21.3 bilion (2023: RM18.4 bilion), manakala import meningkat sebanyak 11.4 peratus kepada RM25.5 bilion (2023: RM22.9 bilion). Subkomponen Perkhidmatan komputer merupakan penyumbang tertinggi kepada kedua-dua eksport dan import dengan masing-masing mencatatkan RM14.8 bilion dan RM12.2 bilion, diikuti oleh Perkhidmatan telekomunikasi dan maklumat (**Paparan 5**).

Carta 6: Eksport dan Import bagi Perkhidmatan Telekomunikasi, Komputer dan Maklumat, 2019-2024



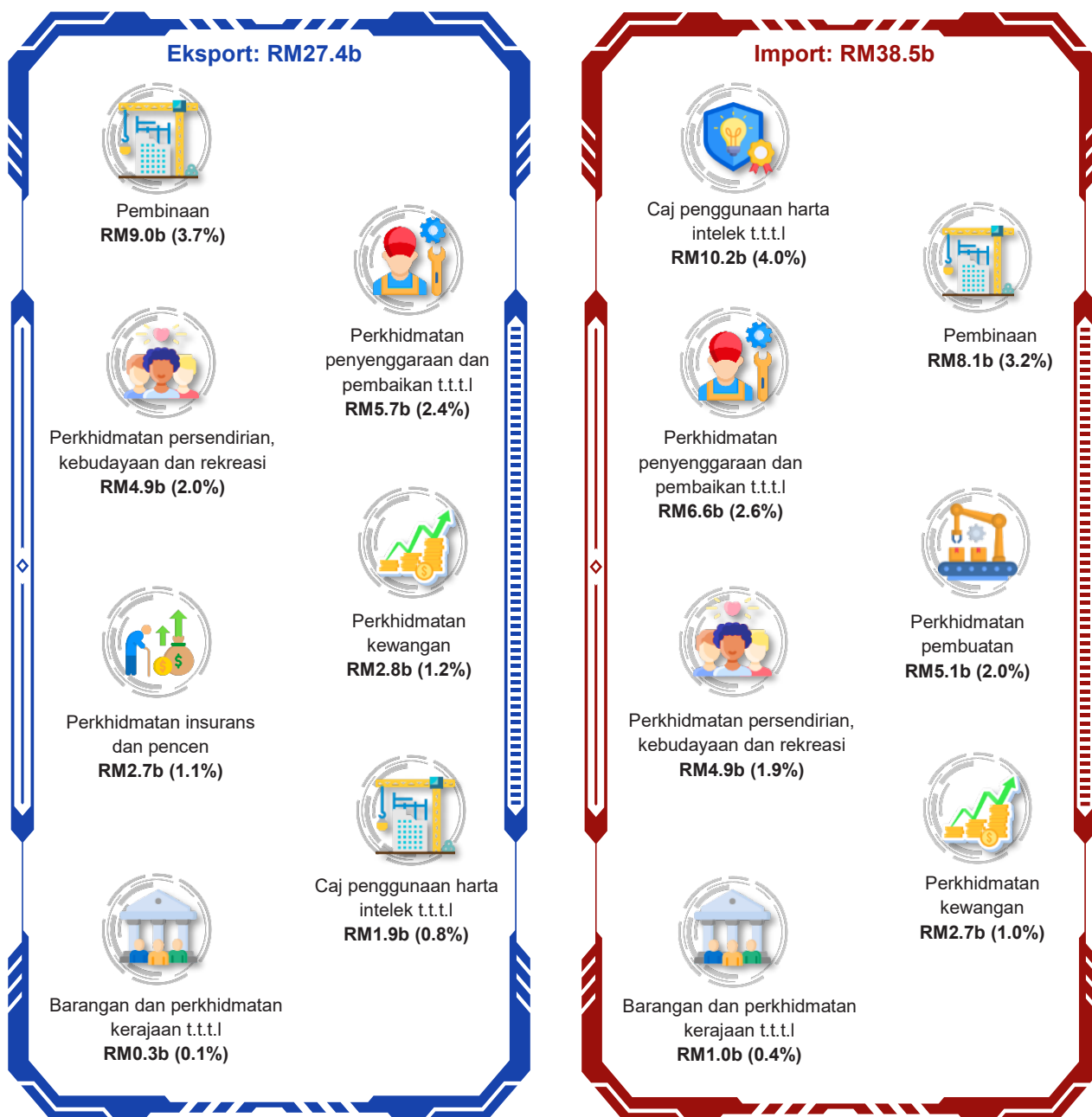
Paparan 5: Eksport dan Import bagi Perkhidmatan Telekomunikasi, Komputer dan Maklumat mengikut Subkomponen, 2024



Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

LAIN-LAIN KOMPONEN PERKHIDMATAN

Paparan 6: Eksport dan Import bagi Lain-lain Komponen Perkhidmatan, 2024



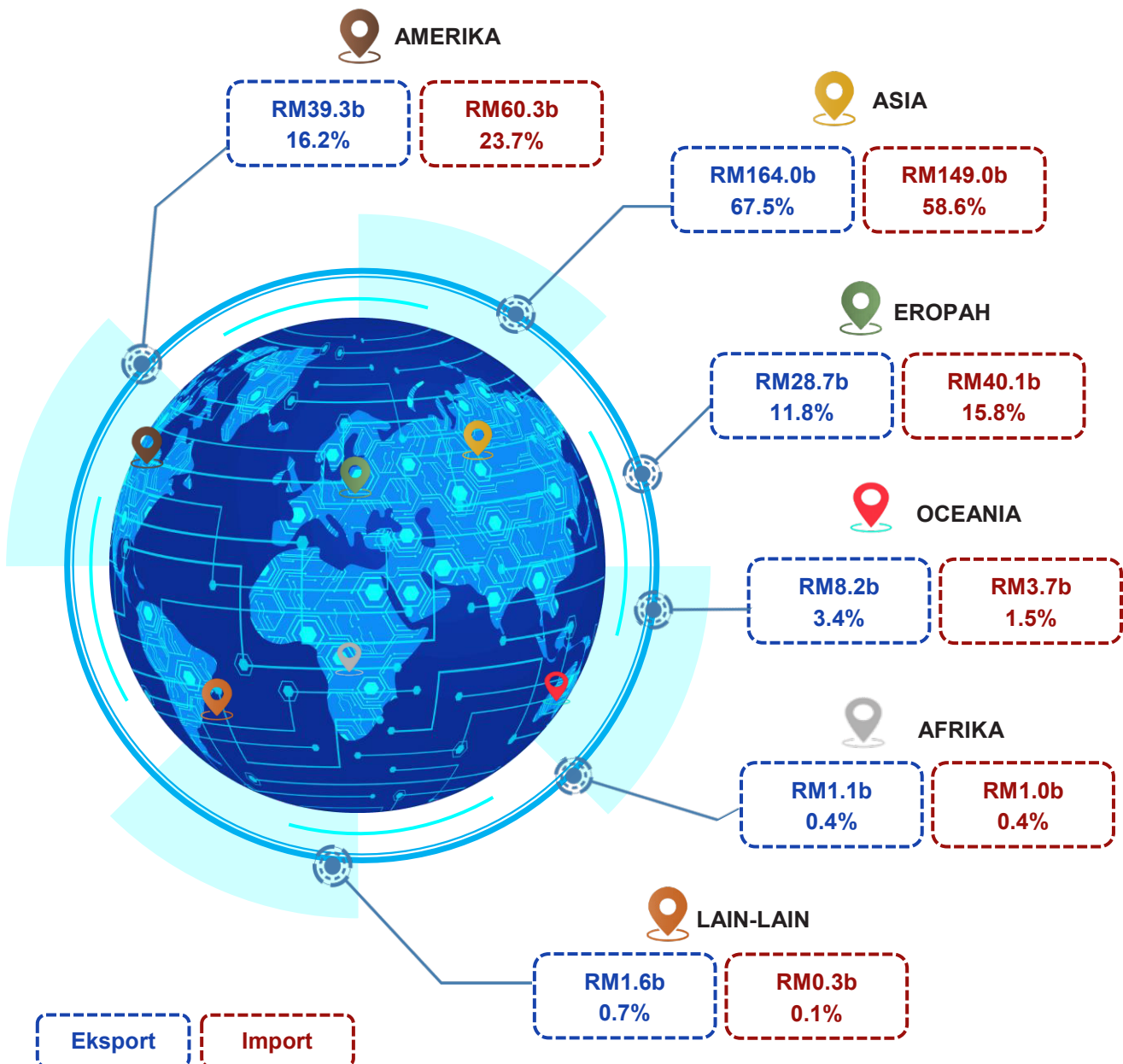
Eksport bagi lain-lain komponen perkhidmatan meningkat kepada RM27.4 bilion (2023: RM23.6 bilion), terutamanya disokong oleh peningkatan dalam Perkhidmatan penyenggaraan & pembaikan, Perkhidmatan persendirian, kebudayaan & rekreasi dan Perkhidmatan Insurans dan pencen. Sementara itu, import bagi perkhidmatan lain merekodkan RM38.5 bilion berbanding RM37.5 bilion pada tahun 2023. Peningkatan ini kebanyakannya didorong oleh Perkhidmatan penyenggaraan dan pembaikan dan Perkhidmatan persendirian, kebudayaan & rekreasi (**Paparan 6**).

Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

RANTAU DAGANG UTAMA

Asia kekal sebagai destinasi utama bagi eksport perkhidmatan Malaysia pada tahun 2024 dengan menyumbang 67.5 peratus daripada jumlah eksport, terutamanya didorong oleh Perjalanan, Pengangkutan dan Perkhidmatan perniagaan lain. Pasaran kedua terbesar ialah benua Amerika yang menyumbang 16.2 peratus dan Eropah iaitu 11.8 peratus seperti yang ditunjukkan dalam **Paparan 7**. Pada masa yang sama, Asia juga merupakan sumber utama import perkhidmatan yang merangkumi 58.6 peratus atau RM149.0 bilion, diikuti oleh benua Amerika dengan 23.7 peratus dan Eropah 15.8 peratus.

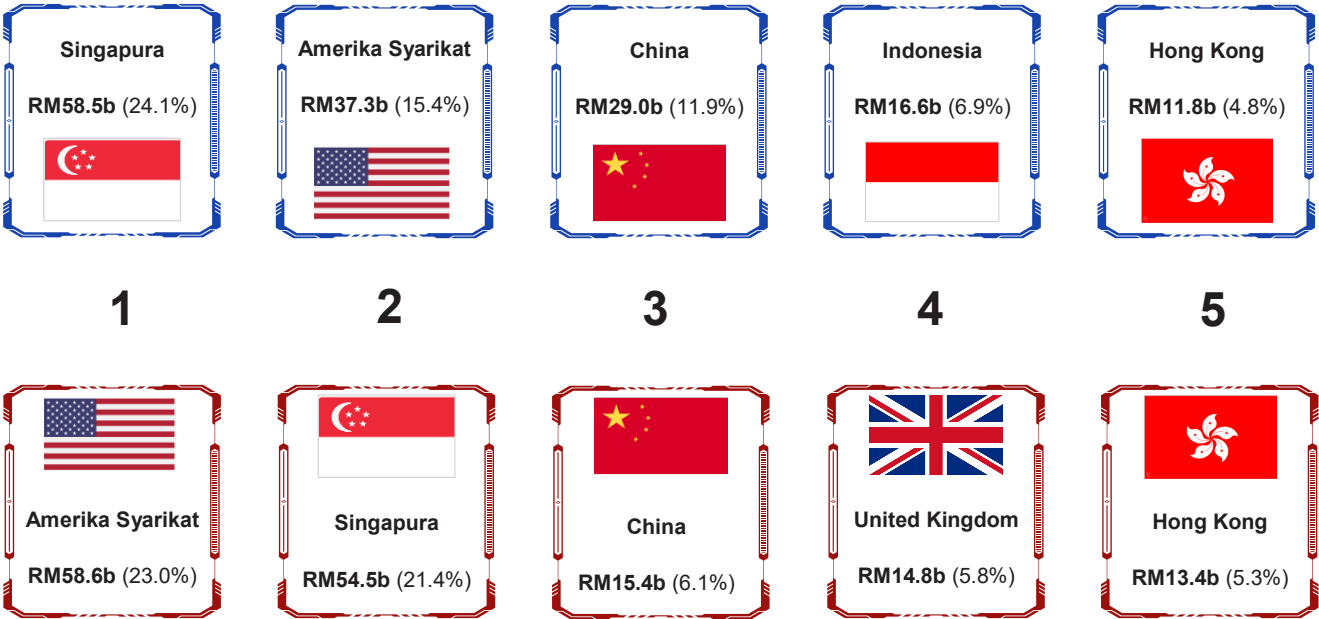
Paparan 7: Eksport dan Import mengikut Rantau, 2024



Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

EKSPORT DAN IMPORT MENGIKUT NEGARA DAGANG UTAMA

Paparan 8: Eksport, Import dan Peratus Sumbangan mengikut Negara Rakan Dagang Utama, 2024



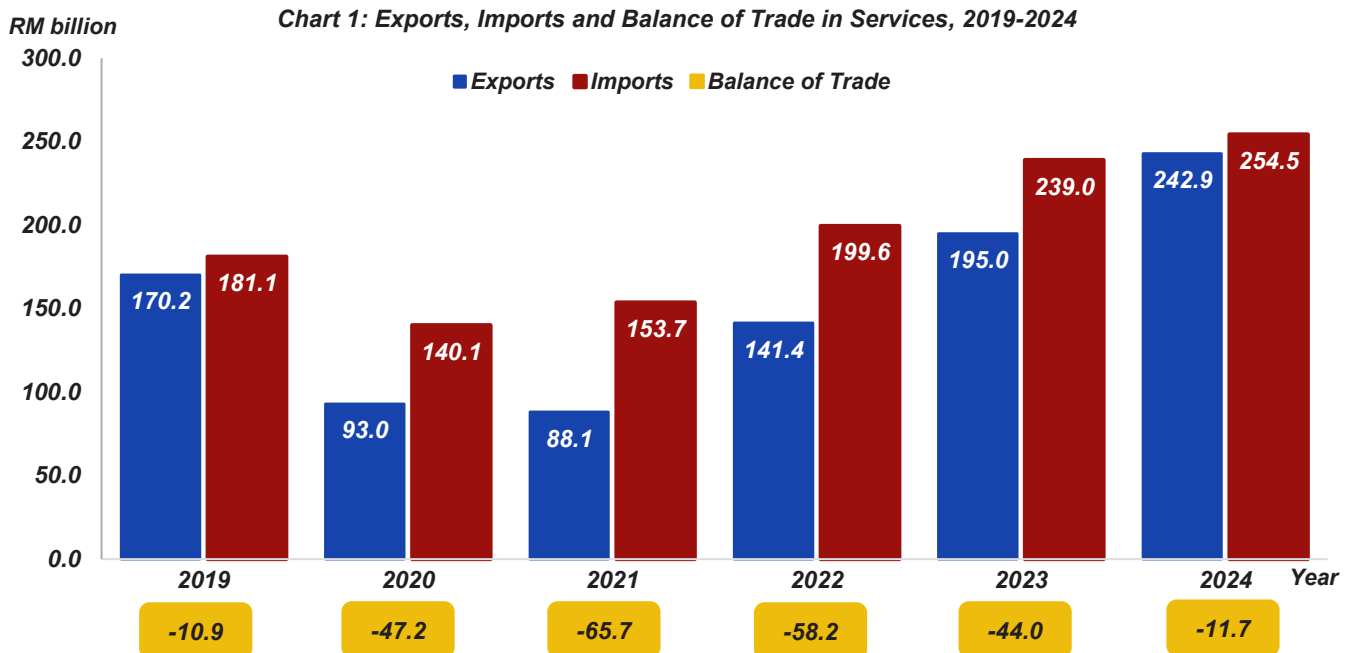
Singapura merupakan destinasi utama bagi eksport perkhidmatan Malaysia pada tahun 2024, mencatatkan peningkatan sebanyak 27.7 peratus daripada RM45.8 bilion pada tahun 2023 kepada RM58.5 bilion. Eksport ini tertumpu terutamanya dalam Perjalanan, Perkhidmatan perniagaan lain dan Pengangkutan. Destinasi eksport seterusnya ialah Amerika Syarikat, yang menyumbang RM37.3 bilion yang merangkumi terutamanya Perkhidmatan pembuatan, Perkhidmatan perniagaan lain dan Pengangkutan (**Paparan 8**).

Bagi import pula, Amerika Syarikat kekal sebagai sumber import perkhidmatan terbesar Malaysia dengan nilai RM58.6 bilion, meningkat daripada RM56.3 bilion pada tahun sebelumnya. Perkhidmatan utama yang diimport termasuk Perkhidmatan perniagaan lain, Perjalanan dan Pengangkutan. Singapura merupakan sumber kedua terbesar dengan nilai import meningkat kepada RM54.5 bilion (2023: RM51.1 bilion), sebahagian besarnya didorong oleh Perjalanan, Pengangkutan dan Perkhidmatan telekomunikasi, komputer & maklumat (**Paparan 8**).

Nota: b: bilion, %: sumbangan, sebarang perbezaan dalam data agregat adalah disebabkan oleh pembundaran.

HIGHLIGHTS OF MALAYSIA'S TRADE IN SERVICES

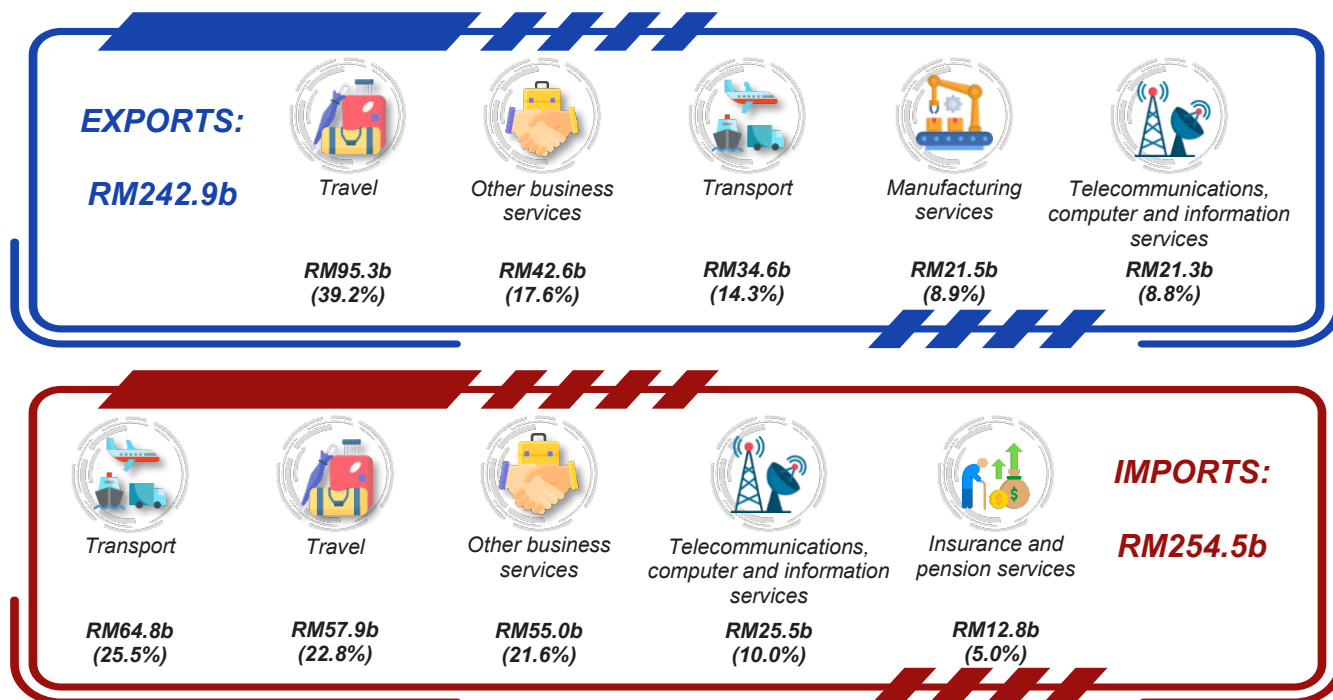
*“Malaysia’s total trade in services recorded **RM497.4 billion** in 2024, representing **25.8 per cent** of the **Gross Domestic Product (GDP)**”*



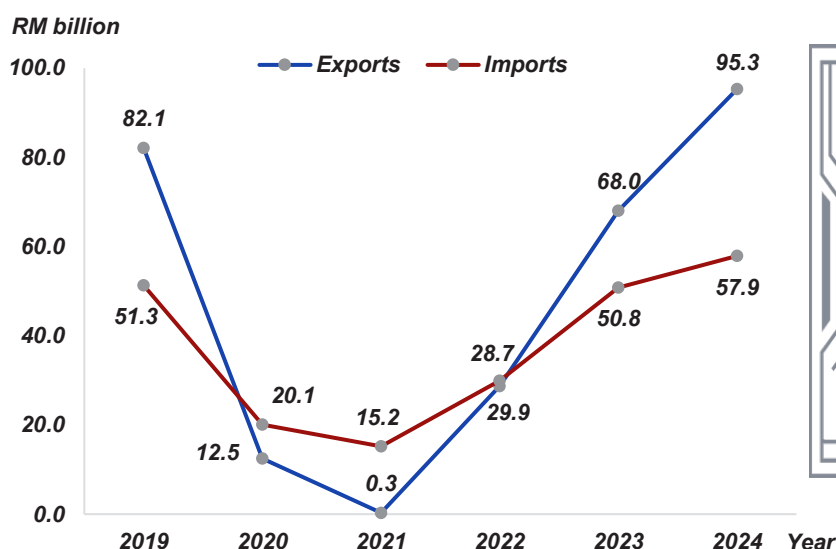
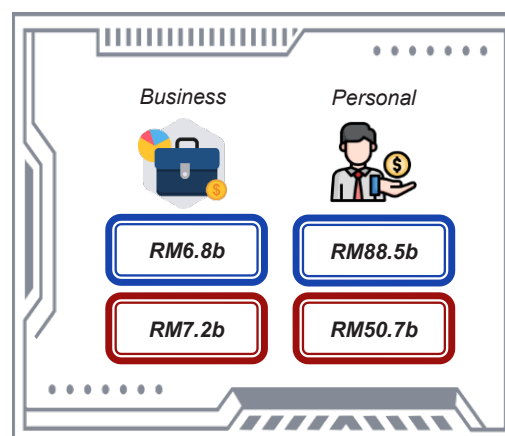
Malaysia’s total trade in services increased by 14.6 per cent to record RM497.4 billion in 2024 (2023: RM434.0 billion), contributing 25.8 per cent to the Gross Domestic Product (GDP) at current prices. Exports of services grew by 24.6 per cent to RM242.9 billion compared to RM195.0 billion in the previous year (**Chart 1**). This growth was largely driven by Travel, Other business services and Transport. Concurrently, imports rose to RM254.5 billion, an increase of 6.5 per cent from the preceding year (2023: RM239.0 billion), particularly contributed by Travel, Transport and Telecommunications, computer and information services. As the growth in exports surpassed imports, the services trade deficit narrowed substantially from RM44.0 billion in 2023 to RM11.7 billion in 2024.

MAJOR SERVICES COMPONENTS

The key components of services exports were Travel, Other business services, Transport, Manufacturing services and Telecommunications, computer and information services. These five components accounted for 88.7 per cent of total services exports in 2024 (2023: 87.9%). Meanwhile, the main components of imports were Transport, Travel, Other business services, Telecommunications, computer and information services, and Insurance and pension services, constituted 84.9 per cent of total services imports (2023: 84.3%), as shown in **Exhibit 1**.

Exhibit 1: Exports and Imports by Major Services Components, 2024


TRAVEL

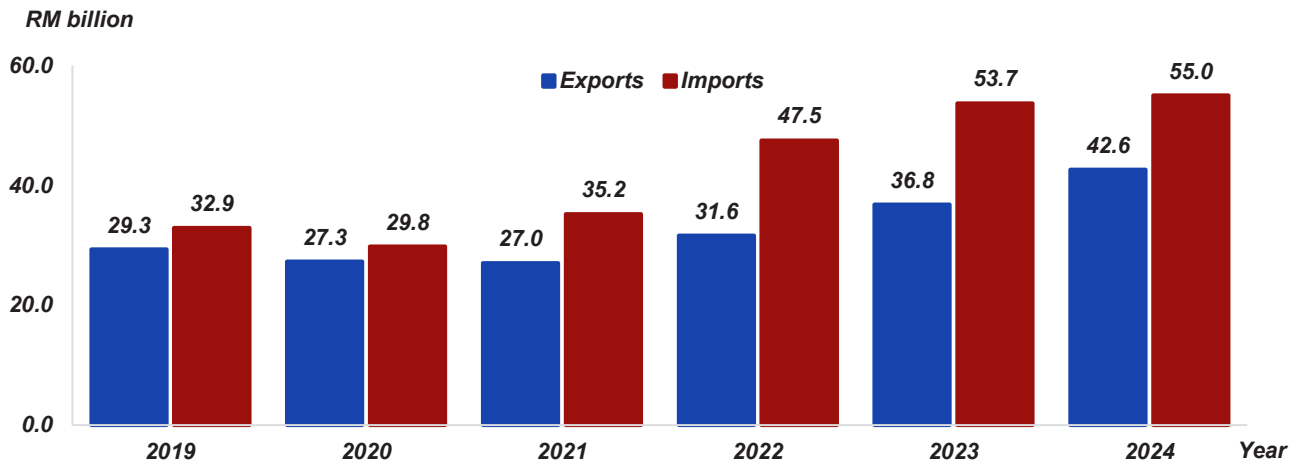
Chart 2: Exports and Imports of Travel, 2019-2024

Exhibit 2: Exports and Imports of Travel by Subcomponents, 2024


Travel component soared to a new record in 2024, growing by 40.1 per cent to RM95.3 billion, compared to RM68.0 billion in 2023. Meanwhile, imports of travel amounted to RM57.9 billion, an increase of 14.1 per cent from RM50.8 billion in 2023 (**Chart 2**). The net travel surplus rose sharply in 2024, more than doubling from RM17.3 billion in 2023 to RM37.4 billion, as the increase in exports outpaced imports. This increase was primarily attributable to personal travel which accounted for RM88.5 billion in exports and RM50.7 billion in imports. In contrast, business travel remained relatively modest with minor share of the overall travel, contributing only RM6.8 billion in exports and RM7.2 billion in imports (**Exhibit 2**).

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

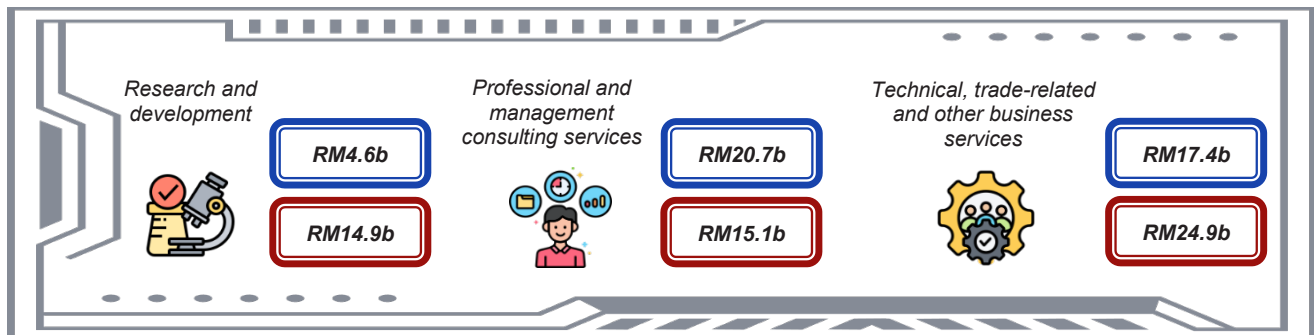
OTHER BUSINESS SERVICES

Chart 3: Exports and Imports of Other Business Services, 2019-2024



Other business services logged a lower deficit of RM12.3 billion as compared to deficit RM16.9 billion in 2023. Exports surged to RM42.6 billion in 2024 as against RM36.8 billion in the preceding year, while imports edged up to RM55.0 billion (2023: RM53.7 billion) as shown in **Chart 3**.

Exhibit 3: Exports and Imports of Other Business Services by Subcomponents, 2024

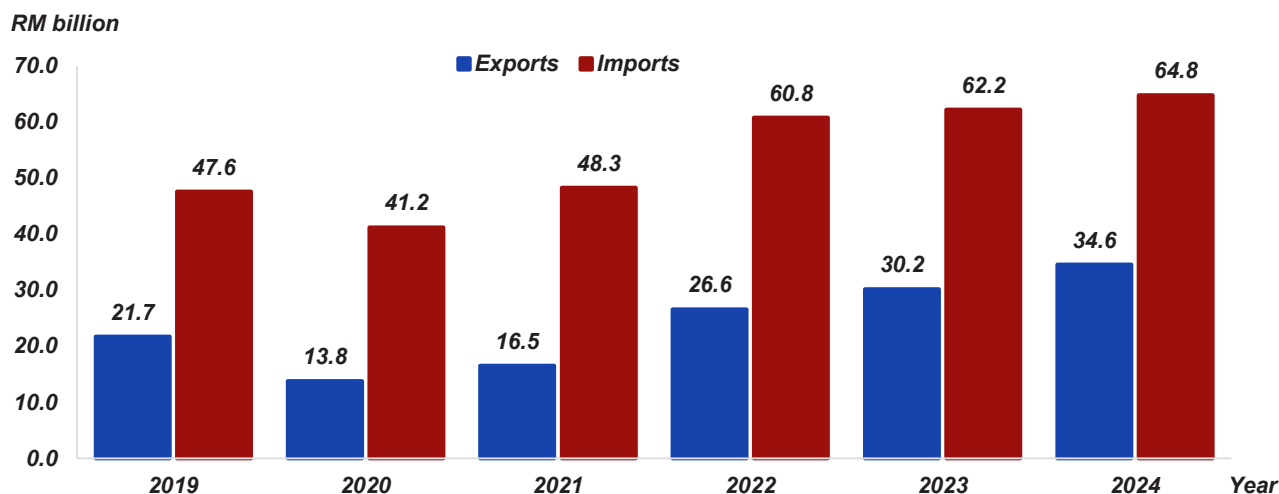


In terms of subcomponent, Malaysia's largest export value among Other business services was recorded in Professional and management consulting services at RM20.7 billion, followed by Technical, trade-related and other business services (RM17.4 billion), and Research and development services (RM4.6 billion). On the other hand, imports of this component were dominated by Technical, trade-related and other services subcomponent at RM24.9 billion, followed by Professional and management consulting services (RM15.1 billion) and Research and development services (RM14.9 billion) as exhibited in **Exhibit 3**.

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

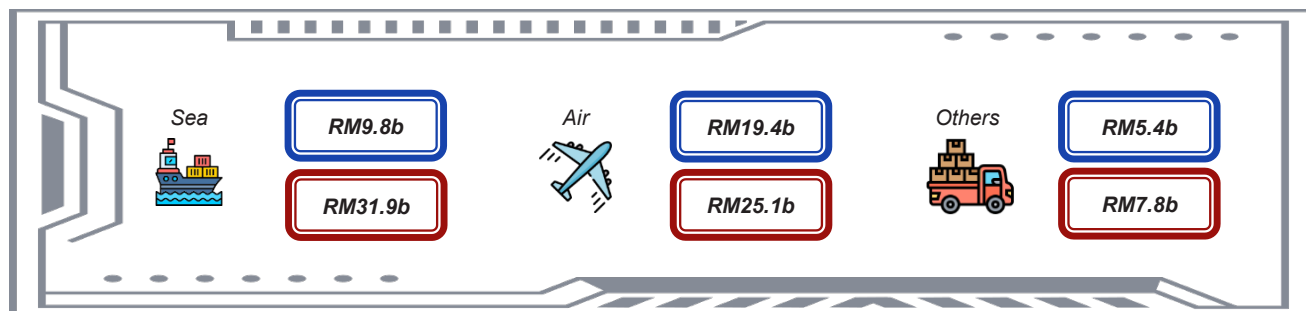
TRANSPORT

Chart 4: Exports and Imports of Transport, 2019-2024



Transport showed a lower deficit of RM30.2 billion in 2024 compared to RM32.0 billion a year ago. Exports of Transport surged by 14.7 per cent from RM30.2 billion to RM34.6 billion in 2024 (**Chart 4**), predominately driven by higher receipts across all modes of transport. Air transport led the exports with RM19.4 billion, followed by Sea transport (RM9.8 billion) and Other modes (RM5.4 billion). In the meantime, imports of Transport grew by 4.2 per cent from RM62.2 billion to RM64.8 billion owing to payments in Sea transport (RM31.9 billion), trailed by Air transport (RM25.1 billion) as shown in **Exhibit 4**.

Exhibit 4: Exports and Imports of Transport by Subcomponents, 2024

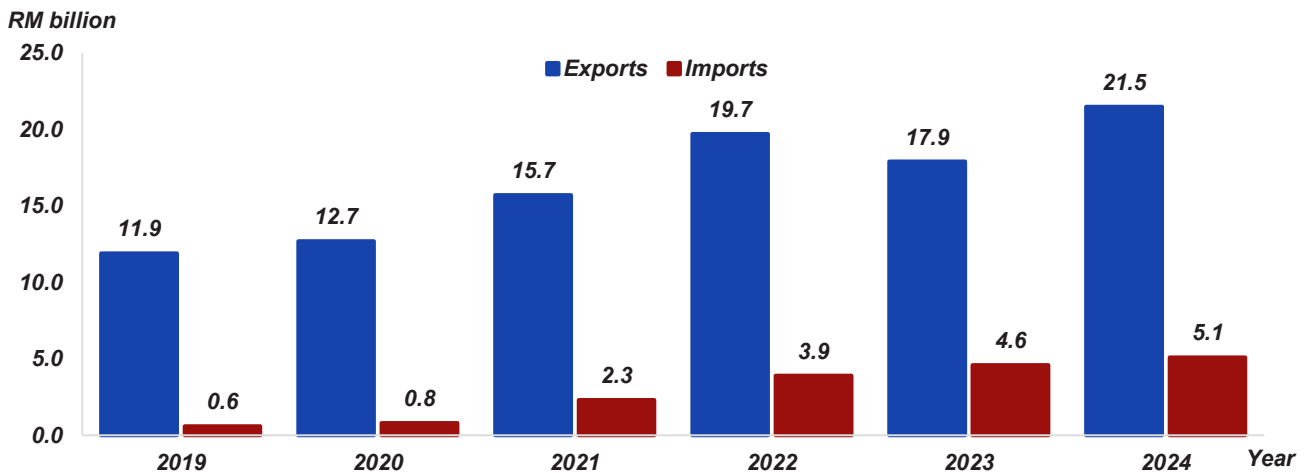


MANUFACTURING SERVICES

Manufacturing services on physical inputs owned by others posted a higher surplus of RM16.4 billion in 2024 (2023: RM13.3 billion) following a 19.8 per cent increase in exports, reaching RM21.5 billion (2023: RM17.9 billion) as illustrated in **Chart 5**. Simultaneously, imports of Manufacturing services expanded by 9.0 per cent from the previous year to RM5.1 billion (2023 RM4.6 billion).

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

Chart 5: Exports and Imports of Manufacturing Services, 2019-2024



TELECOMMUNICATIONS, COMPUTER AND INFORMATION SERVICES

Telecommunications, computer and information services recorded a smaller deficit of RM4.1 billion in 2024 improving slightly from a deficit of RM4.5 billion in 2023 (**Chart 6**). Exports of this component grew by 16.1 per cent, amounting to RM21.3 billion (2023: RM18.4 billion), while imports rose by 11.4 per cent to RM25.5 billion (2023: RM22.9 billion). The Computer services subcomponent was the highest contributor to both exports and imports with RM14.8 billion and RM12.2 billion, respectively, followed by Telecommunications and Information (**Exhibit 5**).

Chart 6: Exports and Imports of Telecommunications, Computer and Information services, 2019-2024

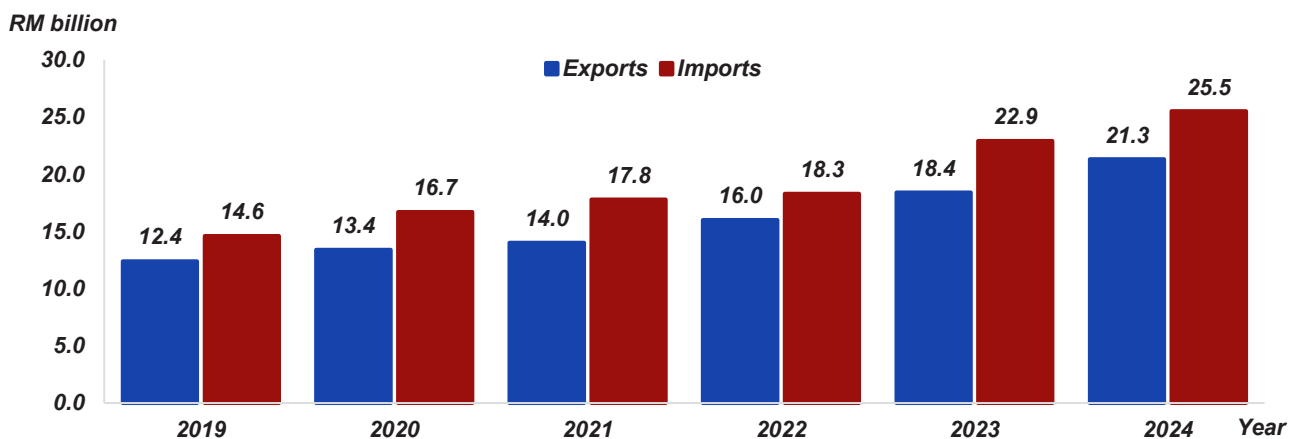
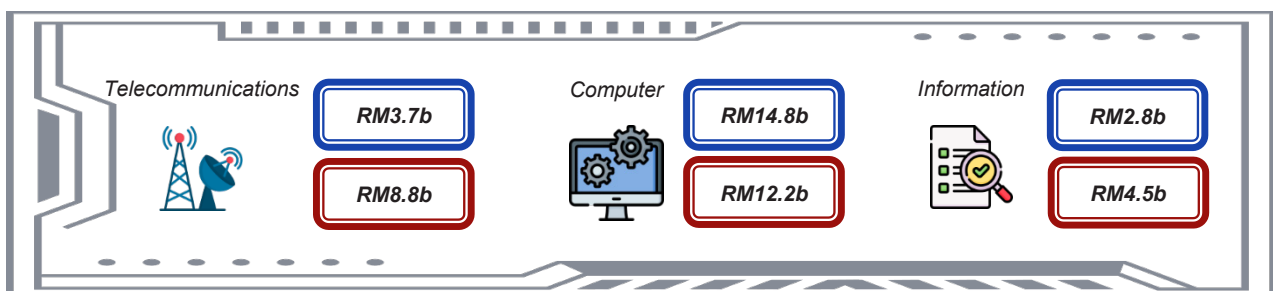
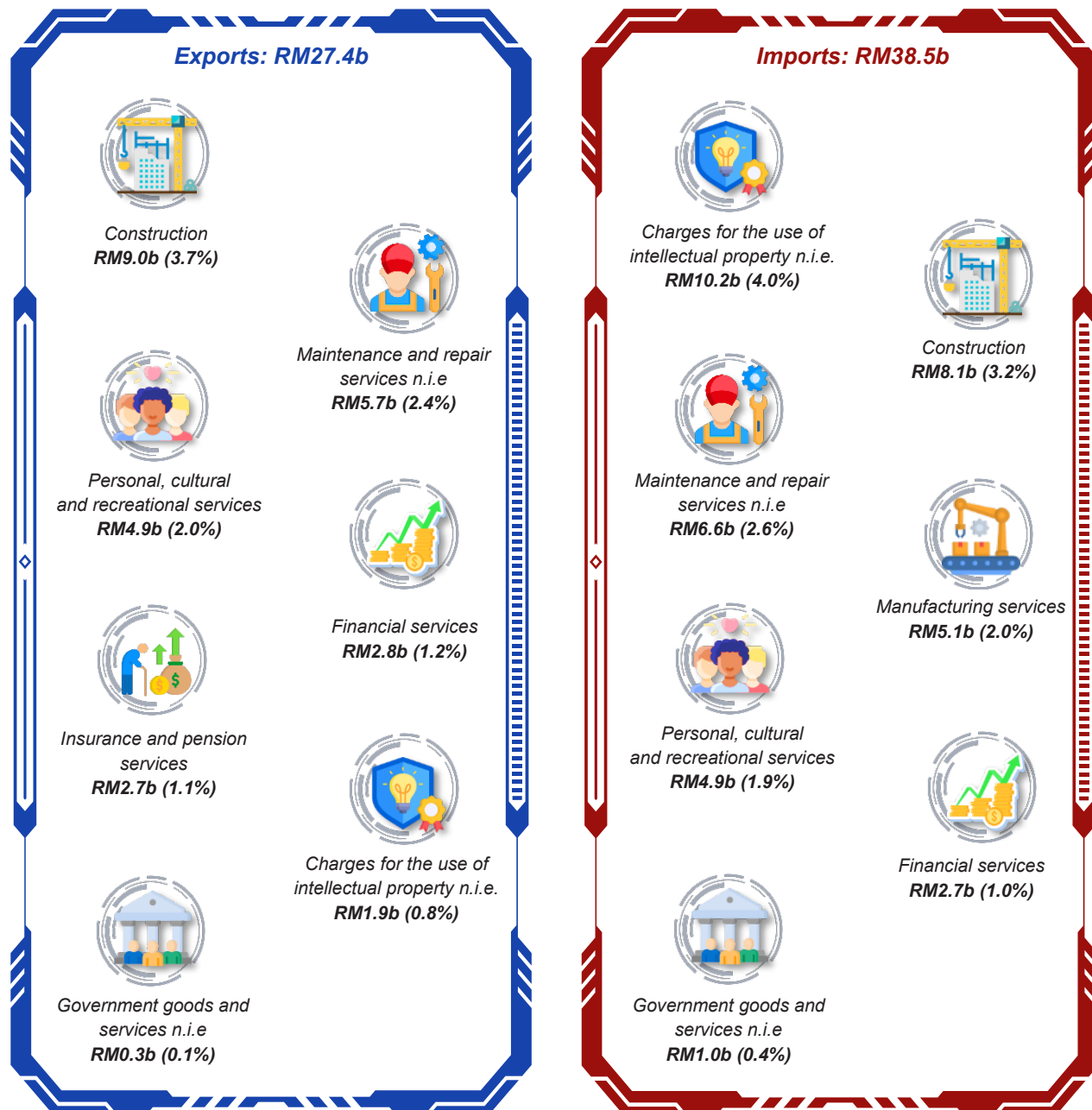


Exhibit 5: Exports and Imports of Telecommunications, Computer and Information services by Subcomponents, 2024



Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

OTHER SERVICES COMPONENTS
Exhibit 6: Exports and Imports of Other Services Components, 2024


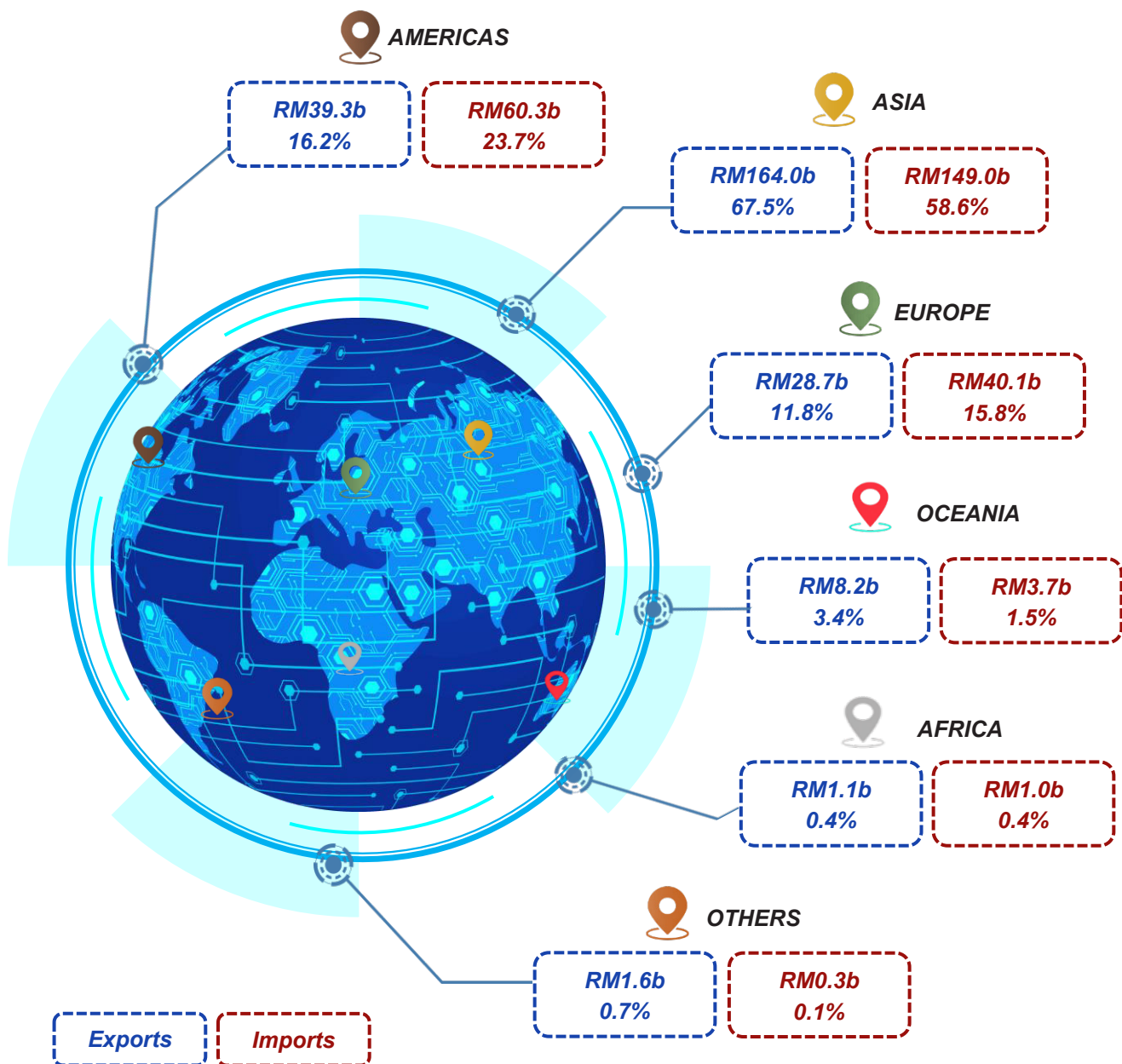
Exports of other services components increased to RM27.4 billion (2023: RM23.6 billion), primarily supported by the increment in Maintenance & repair services, Personal, cultural & recreational services and Insurance and pension services. Meanwhile, other services imports totalled RM38.5 billion as opposed to RM37.5 billion in 2023. The increase was mostly driven by Maintenance and repair and Personal, cultural & recreational services (**Exhibit 6**).

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

MAJOR TRADING REGION

Asia continued to be the main destination for Malaysia's services exports in 2024, accounting for 67.5 per cent of total exports, predominantly driven by Travel, Transport, and Other business services. The next largest markets were the Americas, contributing 16.2 per cent, followed by Europe at 11.8 per cent, as shown in **Exhibit 7**. Similarly, Asia was also the top source of services imports, accounting for 58.6 per cent or RM149.0 billion, followed by the Americas with 23.7 per cent and Europe with 15.8 per cent.

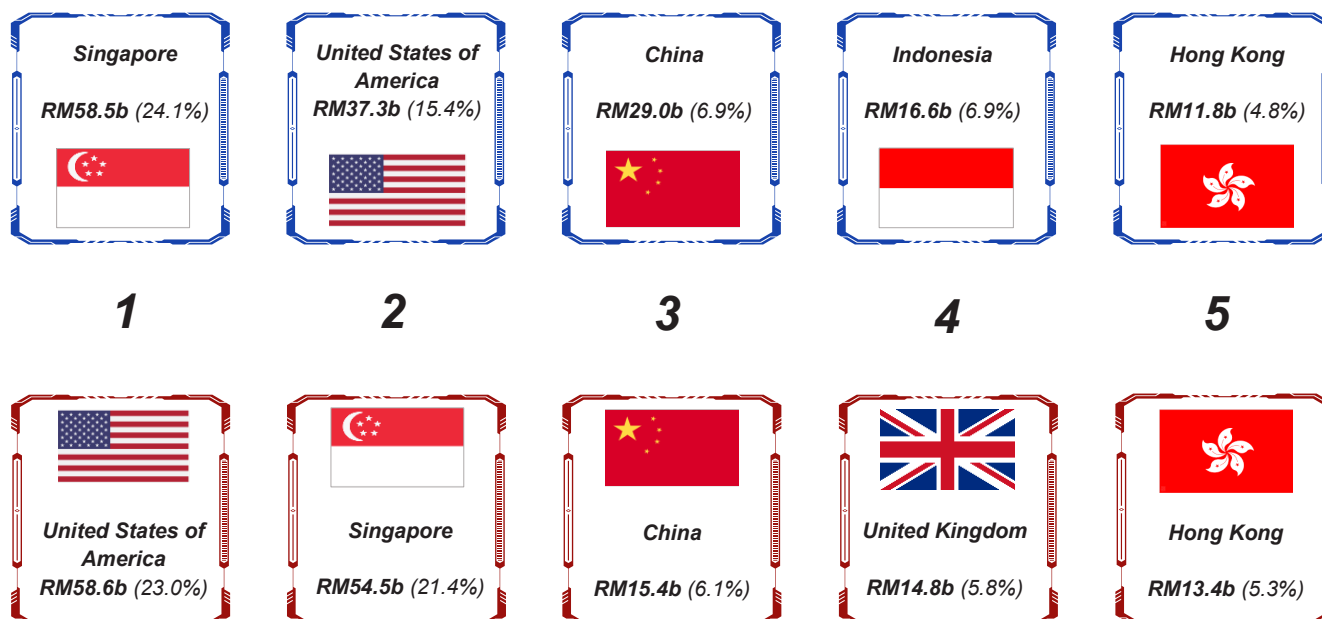
Exhibit 7: Exports and Imports by Region, 2024



Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.

EXPORTS AND IMPORTS BY MAJOR TRADING PARTNERS

Exhibit 8: Exports, Imports and Percentage Share by Major Trading Partners, 2024



Singapore emerged as the leading destination for Malaysia's services exports in 2024, recording a 27.7 per cent increase from RM45.8 billion in 2023 to RM58.5 billion. The exports were primarily concentrated in Travel, Other business services, and Transport. This was followed by the United States of America (USA), which accounted for RM37.3 billion in exports, mainly comprising Manufacturing services, Other business services, and Transport (**Exhibit 8**).

On the imports front, the USA remained Malaysia's largest source of services imports, with a total value of RM58.6 billion, up from RM56.3 billion in the previous year. Major imported services included Other business services, Travel and Transport. Singapore was the second largest source, with imports increasing to RM54.5 billion (2023: RM51.1 billion), largely driven by Travel, Transport, and Telecommunications, computer and information services (**Exhibit 8**).

Notes: b: billion, %: share, any differences in the aggregated data are due to rounding.



SITS 2024

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Imports of Services by Major Trading Partner Countries and Components



Jadual/ Table 1 Eksport Perkhidmatan mengikut Komponen
Exports of Services by Components

						RM Juta/ Million
Komponen/ Component	2019	2020	2021	2022	2023	2024 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	170,221	92,967	88,054	141,392	194,980	242,863
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	11,889	12,741	15,700	19,735	17,937	21,498
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	2,335	1,845	1,739	2,460	3,365	5,710
3. Pengangkutan/ Transport	21,707	13,786	16,474	26,569	30,187	34,631
3.1 Pengangkutan laut/ Sea transport	7,161	7,785	9,288	9,257	9,028	9,832
3.1.1 Muatan/ Freight	2,200	2,627	3,444	3,806	3,036	2,968
3.1.2 Penumpang dan lain-lain/ Passenger and others	4,961	5,158	5,844	5,451	5,992	6,863
3.2 Pengangkutan udara/ Air transport	12,700	3,502	2,888	10,498	16,447	19,384
3.2.1 Muatan/ Freight	1,077	1,511	2,674	2,953	2,425	3,161
3.2.2 Penumpang dan lain-lain/ Passenger and others	11,623	1,991	214	7,545	14,022	16,224
3.3 Pengangkutan lain/ Other transport	1,846	2,498	4,298	6,815	4,712	5,415
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	678	897	1,514	1,952	1,615	1,512
3.3.2 Lain-lain/ Others	1,168	1,602	2,784	4,863	3,097	3,903
4. Perjalanan/ Travel	82,143	12,503	323	28,696	68,037	95,315
4.1 Perniagaan/ Business	8,179	1,503	25	2,683	3,675	6,848
4.2 Peribadi/ Personal	73,963	10,999	297	26,013	64,362	88,467
4.2.1 Berkaitan kesihatan/ Health-related	1,280	252	70	1,199	1,669	1,901
4.2.2 Berkaitan pendidikan/ Education-related	1,268	354	99	1,182	1,756	2,230
4.2.3 Lain-lain/ Others	71,415	10,393	128	23,631	60,936	84,337
5. Pembinaan/ Construction	2,655	3,241	3,919	6,063	9,092	9,003
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	1,517	1,746	2,025	2,679	2,498	2,716
7. Perkhidmatan kewangan/ Financial services	2,616	2,662	2,417	2,520	2,715	2,823
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	919	977	1,213	1,243	1,842	1,936
8.1 Penggunaan harta intelek/ Usage of intellectual properties	765	600	1,098	1,094	1,355	1,264
8.2 Lesen menghasilkan semula dan mendedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	153	377	115	148	487	672
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	12,410	13,351	13,960	16,046	18,380	21,338
9.1 Telekomunikasi/ Telecommunications	2,876	3,582	3,750	3,826	3,450	3,729
9.2 Komputer/ Computer	8,734	8,790	9,197	10,912	13,199	14,836
9.3 Maklumat/ Information	800	978	1,013	1,307	1,730	2,772
10. Perkhidmatan perniagaan lain/ Other business services	29,310	27,268	27,042	31,618	36,818	42,649
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	2,030	2,523	2,773	3,802	4,059	4,586
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	12,725	12,798	12,051	15,182	18,613	20,672
10.2.1 Guaman/ Legal	471	433	500	530	576	665
10.2.2 Perakaunan/ Accounting	983	981	1,273	2,235	3,303	3,463
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	11,272	11,384	10,278	12,417	14,733	16,543
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	14,554	11,947	12,218	12,634	14,145	17,391
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	6,746	5,392	5,199	6,052	6,314	7,842
10.3.2 Pajakan operasi/ Operating leasing	1,049	634	468	552	726	1,059
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	6,759	5,920	6,551	6,030	7,105	8,490
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	2,364	2,517	2,925	3,407	3,757	4,895
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	439	209	278	395	673	744
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	1,925	2,308	2,647	3,011	3,084	4,152
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	356	331	318	356	352	348

r : Disemak/ Revised

Jadual/ Table 2 Peratus Sumbangan Eksport Perkhidmatan mengikut Komponen
Percentage Share of Exports of Services by Components

Komponen/ Component	Sumbangan/ share (%)					
	2019	2020	2021	2022	2023	2024 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	100.0	100.0	100.0	100.0	100.0	100.0
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	7.0	13.7	17.8	14.0	9.2	8.9
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	1.4	2.0	2.0	1.7	1.7	2.4
3. Pengangkutan/ Transport	12.8	14.8	18.7	18.8	15.5	14.3
3.1 Pengangkutan laut/ Sea transport	4.2	8.4	10.5	6.5	4.6	4.0
3.1.1 Muatan/ Freight	1.3	2.8	3.9	2.7	1.6	1.2
3.1.2 Penumpang dan lain-lain/ Passenger and others	2.9	5.5	6.6	3.9	3.1	2.8
3.2 Pengangkutan udara/ Air transport	7.5	3.8	3.3	7.4	8.4	8.0
3.2.1 Muatan/ Freight	0.6	1.6	3.0	2.1	1.2	1.3
3.2.2 Penumpang dan lain-lain/ Passenger and others	6.8	2.1	0.2	5.3	7.2	6.7
3.3 Pengangkutan lain/ Other transport	1.1	2.7	4.9	4.8	2.4	2.2
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	0.4	1.0	1.7	1.4	0.8	0.6
3.3.2 Lain-lain/ Others	0.7	1.7	3.2	3.4	1.6	1.6
4. Perjalanan/ Travel	48.3	13.4	0.4	20.3	34.9	39.2
4.1 Perniagaan/ Business	4.8	1.6	0.0	1.9	1.9	2.8
4.2 Peribadi/ Personal	43.5	11.8	0.3	18.4	33.0	36.4
4.2.1 Berkaitan kesihatan/ Health-related	0.8	0.3	0.1	0.8	0.9	0.8
4.2.2 Berkaitan pendidikan/ Education-related	0.7	0.4	0.1	0.8	0.9	0.9
4.2.3 Lain-lain/ Others	42.0	11.2	0.1	16.7	31.3	34.7
5. Pembinaan/ Construction	1.6	3.5	4.5	4.3	4.7	3.7
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	0.9	1.9	2.3	1.9	1.3	1.1
7. Perkhidmatan kewangan/ Financial services	1.5	2.9	2.7	1.8	1.4	1.2
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	0.5	1.1	1.4	0.9	0.9	0.8
8.1 Penggunaan harta intelek/ Usage of intellectual properties	0.4	0.6	1.2	0.8	0.7	0.5
8.2 Lesen menghasilkan semula dan mendedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	0.1	0.4	0.1	0.1	0.2	0.3
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	7.3	14.4	15.9	11.3	9.4	8.8
9.1 Telekomunikasi/ Telecommunications	1.7	3.9	4.3	2.7	1.8	1.5
9.2 Komputer/ Computer	5.1	9.5	10.4	7.7	6.8	6.1
9.3 Maklumat/ Information	0.5	1.1	1.2	0.9	0.9	1.1
10. Perkhidmatan perniagaan lain/ Other business services	17.2	29.3	30.7	22.4	18.9	17.6
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	1.2	2.7	3.1	2.7	2.1	1.9
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	7.5	13.8	13.7	10.7	9.5	8.5
10.2.1 Guaman/ Legal	0.3	0.5	0.6	0.4	0.3	0.3
10.2.2 Perakaunan/ Accounting	0.6	1.1	1.4	1.6	1.7	1.4
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	6.6	12.2	11.7	8.8	7.6	6.8
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	8.6	12.9	13.9	8.9	7.3	7.2
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	4.0	5.8	5.9	4.3	3.2	3.2
10.3.2 Pajakan operasi/ Operating leasing	0.6	0.7	0.5	0.4	0.4	0.4
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	4.0	6.4	7.4	4.3	3.6	3.5
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	1.4	2.7	3.3	2.4	1.9	2.0
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	0.3	0.2	0.3	0.3	0.3	0.3
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	1.1	2.5	3.0	2.1	1.6	1.7
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	0.2	0.4	0.4	0.3	0.2	0.1

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Jadual/ Table 3 Import Perkhidmatan mengikut Komponen
Imports of Services by Components

Imports of Services by Components						RM Juta/ Million
Komponen/ Component	2019	2020	2021	2022	2023	2024 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	181,096	140,128	153,716	199,596	238,973	254,535
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain Manufacturing services on physical inputs owned by others	564	819	2,274	3,869	4,641	5,057
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. Maintenance and repair services n.i.e.	2,378	1,815	2,253	3,222	4,574	6,643
3. Pengangkutan/ Transport	47,632	41,213	48,337	60,763	62,192	64,828
3.1 Pengangkutan laut/ Sea transport	27,813	25,794	31,303	33,698	31,667	31,863
3.1.1 Muatan/ Freight	27,559	25,662	31,181	33,553	31,152	31,150
3.1.2 Penumpang dan lain-lain/ Passenger and others	254	132	122	145	515	714
3.2 Pengangkutan udara/ Air transport	15,074	10,817	11,535	19,347	23,495	25,145
3.2.1 Muatan/ Freight	8,857	8,828	10,744	14,805	15,387	15,684
3.2.2 Penumpang dan lain-lain/ Passenger and others	6,217	1,989	790	4,541	8,108	9,461
3.3 Pengangkutan lain/ Other transport	4,745	4,602	5,499	7,718	7,030	7,820
3.3.1 Perkhidmatan pos dan kurier Postal and courier services	647	726	715	1,037	910	901
3.3.2 Lain-lain/ Others	4,098	3,875	4,784	6,681	6,120	6,919
4. Perjalanan/ Travel	51,309	20,071	15,180	29,884	50,758	57,936
4.1 Perniagaan/ Business	9,398	4,598	3,099	3,346	5,864	7,196
4.2 Peribadi/ Personal	41,911	15,473	12,081	26,537	44,893	50,741
4.2.1 Berkaitan kesihatan/ Health-related	132	93	100	222	395	259
4.2.2 Berkaitan pendidikan/ Education-related	4,456	2,960	2,566	3,154	3,501	3,311
4.2.3 Lain-lain/ Others	37,323	12,419	9,414	23,162	40,997	47,170
5. Pembinaan/ Construction	5,583	3,823	4,420	4,774	7,901	8,054
6. Perkhidmatan insurans dan pencen Insurance and pension services	9,736	9,374	10,407	12,101	11,891	12,841
7. Perkhidmatan kewangan/ Financial services	2,765	2,541	2,505	2,592	2,822	2,669
8. Caj penggunaan harta intelek t.t.t.l. Charges for the use of intellectual property n.i.e.	9,198	10,032	10,700	11,783	12,472	10,215
8.1 Penggunaan harta intelek/ Usage of intellectual properties	6,888	7,773	8,874	10,163	10,208	8,136
8.2 Lesen menghasilkan semula dan mendedarkan harta intelek Licenses to reproduce and distribute of intellectual properties	2,311	2,259	1,827	1,620	2,265	2,080
9. Perkhidmatan telekomunikasi, komputer dan maklumat Telecommunications, computer and information services	14,641	16,742	17,755	18,267	22,862	25,471
9.1 Telekomunikasi/ Telecommunications	4,688	5,679	6,309	6,211	7,514	8,799
9.2 Komputer/ Computer	8,303	9,466	9,923	9,885	12,791	12,164
9.3 Maklumat/ Information	1,650	1,597	1,523	2,170	2,558	4,508
10. Perkhidmatan perniagaan lain/ Other business services	32,887	29,764	35,226	47,493	53,725	54,967
10.1 Perkhidmatan penyelidikan dan pembangunan Research and development services	1,973	2,370	5,609	11,872	13,194	14,921
10.2 Perkhidmatan profesional dan rundingan pengurusan Professional and management consulting services	11,781	11,470	12,385	13,498	15,157	15,105
10.2.1 Guaman/ Legal	802	700	696	753	679	647
10.2.2 Perakaunan/ Accounting	817	719	754	1,103	1,266	1,130
10.2.3 Perniagaan dan rundingan pengurusan Business and management consulting	10,161	10,051	10,934	11,641	13,212	13,328
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain Technical, trade-related and other business services	19,133	15,924	17,232	22,124	25,374	24,941
10.3.1 Arkitek, kejuruteraan dan teknikal lain Architectural, engineering and other technical	7,425	6,331	7,227	9,118	10,312	10,995
10.3.2 Pajakan operasi/ Operating leasing	2,523	2,117	2,021	2,621	3,769	2,217
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain Trade-related and other business services	9,185	7,475	7,985	10,385	11,293	11,729
11. Perkhidmatan persendirian, kebudayaan dan rekreasi Personal, cultural and recreational services	3,337	2,988	3,436	3,818	4,046	4,862
11.1 Audio-visual dan perkhidmatan berkaitan Audiovisual and related services	786	237	311	328	412	536
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain Other personal, cultural and recreational services	2,551	2,751	3,124	3,489	3,634	4,326
12. Barangan dan perkhidmatan kerajaan t.t.t.l. Government goods and services n.i.e	1,067	945	1,222	1,031	1,088	992

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Jadual/ Table 4 Peratus Sumbangan Import Perkhidmatan mengikut Komponen
Percentage Share of Imports of Services by Components

Komponen/ Component	Sumbangan/ share (%)					
	2019	2020	2021	2022	2023	2024 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	100.0	100.0	100.0	100.0	100.0	100.0
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	0.3	0.6	1.5	1.9	1.9	2.0
2. Perkhidmatan penyelenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	1.3	1.3	1.5	1.6	1.9	2.6
3. Pengangkutan/ Transport	26.3	29.4	31.4	30.4	26.0	25.5
3.1 Pengangkutan laut/ Sea transport	15.4	18.4	20.4	16.9	13.3	12.5
3.1.1 Muatan/ Freight	15.2	18.3	20.3	16.8	13.0	12.2
3.1.2 Penumpang dan lain-lain/ Passenger and others	0.1	0.1	0.1	0.1	0.2	0.3
3.2 Pengangkutan udara/ Air transport	8.3	7.7	7.5	9.7	9.8	9.9
3.2.1 Muatan/ Freight	4.9	6.3	7.0	7.4	6.4	6.2
3.2.2 Penumpang dan lain-lain/ Passenger and others	3.4	1.4	0.5	2.3	3.4	3.7
3.3 Pengangkutan lain/ Other transport	2.6	3.3	3.6	3.9	2.9	3.1
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	0.4	0.5	0.5	0.5	0.4	0.4
3.3.2 Lain-lain/ Others	2.3	2.8	3.1	3.3	2.6	2.7
4. Perjalanan/ Travel	28.3	14.3	9.9	15.0	21.2	22.8
4.1 Perniagaan/ Business	5.2	3.3	2.0	1.7	2.5	2.8
4.2 Peribadi/ Personal	23.1	11.0	7.9	13.3	18.8	19.9
4.2.1 Berkaitan kesihatan/ Health-related	0.1	0.1	0.1	0.1	0.2	0.1
4.2.2 Berkaitan pendidikan/ Education-related	2.5	2.1	1.7	1.6	1.5	1.3
4.2.3 Lain-lain/ Others	20.6	8.9	6.1	11.6	17.2	18.5
5. Pembinaan/ Construction	3.1	2.7	2.9	2.4	3.3	3.2
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	5.4	6.7	6.8	6.1	5.0	5.0
7. Perkhidmatan kewangan/ Financial services	1.5	1.8	1.6	1.3	1.2	1.0
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	5.1	7.2	7.0	5.9	5.2	4.0
8.1 Penggunaan harta intelek/ Usage of intellectual properties	3.8	5.5	5.8	5.1	4.3	3.2
8.2 Lesen menghasilkan semula dan mengedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	1.3	1.6	1.2	0.8	0.9	0.8
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	8.1	11.9	11.6	9.2	9.6	10.0
9.1 Telekomunikasi/ Telecommunications	2.6	4.1	4.1	3.1	3.1	3.5
9.2 Komputer/ Computer	4.6	6.8	6.5	5.0	5.4	4.8
9.3 Maklumat/ Information	0.9	1.1	1.0	1.1	1.1	1.8
10. Perkhidmatan perniagaan lain/ Other business services	18.2	21.2	22.9	23.8	22.5	21.6
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	1.1	1.7	3.6	5.9	5.5	5.9
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	6.5	8.2	8.1	6.8	6.3	5.9
10.2.1 Guaman/ Legal	0.4	0.5	0.5	0.4	0.3	0.3
10.2.2 Perakaunan/ Accounting	0.5	0.5	0.5	0.6	0.5	0.4
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	5.6	7.2	7.1	5.8	5.5	5.2
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	10.6	11.4	11.2	11.1	10.6	9.8
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	4.1	4.5	4.7	4.6	4.3	4.3
10.3.2 Pajakan operasi/ Operating leasing	1.4	1.5	1.3	1.3	1.6	0.9
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	5.1	5.3	5.2	5.2	4.7	4.6
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	1.8	2.1	2.2	1.9	1.7	1.9
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	0.4	0.2	0.2	0.2	0.2	0.2
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	1.4	2.0	2.0	1.7	1.5	1.7
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	0.6	0.7	0.8	0.5	0.5	0.4

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Jadual/ Table 5 **Imbangan Perdagangan Perkhidmatan mengikut Komponen**
Balance of Trade in Services by Components

						RM Juta/ Million
Komponen/ Component	2019	2020	2021	2022	2023	2024 ^r
JUMLAH BERSIH/ TOTAL NET	-10,875	-47,161	-65,661	-58,204	-43,993	-11,672
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	11,325	11,922	13,426	15,867	13,296	16,441
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	-42	30	-514	-762	-1,209	-932
3. Pengangkutan/ Transport	-25,925	-27,427	-31,863	-34,194	-32,005	-30,197
3.1 Pengangkutan laut/ Sea transport	-20,652	-18,008	-22,015	-24,441	-22,639	-22,032
3.1.1 Muatan/ Freight	-25,359	-23,035	-27,737	-29,747	-28,116	-28,182
3.1.2 Penumpang dan lain-lain/ Passenger and others	4,707	5,026	5,722	5,306	5,477	6,150
3.2 Pengangkutan udara/ Air transport	-2,374	-7,315	-8,647	-8,849	-7,048	-5,760
3.2.1 Muatan/ Freight	-7,780	-7,317	-8,070	-11,853	-12,961	-12,523
3.2.2 Penumpang dan lain-lain/ Passenger and others	5,405	2	-577	3,004	5,913	6,763
3.3 Pengangkutan lain/ Other transport	-2,899	-2,104	-1,202	-904	-2,318	-2,406
3.3.1 Perkhidmatan pos dan kurier <i>Postal and courier services</i>	31	170	799	914	705	610
3.3.2 Lain-lain/ Others	-2,929	-2,274	-2,001	-1,818	-3,023	-3,016
4. Perjalanan/ Travel	30,833	-7,569	-14,857	-1,188	17,279	37,379
4.1 Perniagaan/ Business	-1,219	-3,095	-3,074	-664	-2,189	-347
4.2 Peribadi/ Personal	32,052	-4,473	-11,784	-525	19,469	37,727
4.2.1 Berkaitan kesihatan/ Health-related	1,148	159	-31	978	1,274	1,641
4.2.2 Berkaitan pendidikan/ Education-related	3,188	-2,606	-2,467	-1,971	-1,745	-1,082
4.2.3 Lain-lain/ Others	34,092	-2,026	-9,286	469	19,940	37,167
5. Pembinaan/ Construction	-2,927	-582	-500	1,289	1,191	949
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	-8,218	-7,628	-8,383	-9,421	-9,393	-10,124
7. Perkhidmatan kewangan/ Financial services	-149	121	-88	-72	-107	155
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	-8,280	-9,055	-9,488	-10,540	-10,630	-8,279
8.1 Penggunaan harta intelek/ Usage of intellectual properties	-6,122	-7,174	-7,776	-9,069	-8,852	-6,872
8.2 Lesen menghasilkan semula dan mendedarkan harta intelek <i>Licenses to reproduce and distribute of intellectual properties</i>	-2,157	-1,882	-1,712	-1,472	-1,777	-1,408
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	-2,231	-3,391	-3,795	-2,221	-4,483	-4,133
9.1 Telekomunikasi/ Telecommunications	-1,811	-2,097	-2,560	-2,385	-4,064	-5,070
9.2 Komputer/ Computer	431	-676	-725	1,027	408	2,672
9.3 Maklumat/ Information	-851	-619	-510	-863	-827	-1,735
10. Perkhidmatan perniagaan lain/ Other business services	-3,576	-2,496	-8,185	-15,875	-16,908	-12,319
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	57	153	-2,836	-8,070	-9,134	-10,336
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	945	1,328	-334	1,684	3,455	5,567
10.2.1 Guaman/ Legal	-332	-268	-197	-224	-103	18
10.2.2 Perakaunan/ Accounting	166	262	519	1,132	2,037	2,333
10.2.3 Perniagaan dan rundingan pengurusan <i>Business and management consulting</i>	1,110	1,334	-656	776	1,521	3,215
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	-4,578	-3,977	-5,014	-9,490	-11,229	-7,550
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	-678	-939	-2,027	-3,065	-3,998	-3,153
10.3.2 Pajakan operasi/ Operating leasing	-1,474	-1,483	-1,553	-2,069	-3,043	-1,158
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	-2,426	-1,555	-1,434	-4,356	-4,188	-3,239
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	-973	-471	-511	-411	-289	33
11.1 Audio-visual dan perkhidmatan berkaitan <i>Audiovisual and related services</i>	-346	-28	-34	67	260	208
11.2 Perkhidmatan persendirian, kebudayaan dan rekreasi yang lain <i>Other personal, cultural and recreational services</i>	-626	-444	-477	-478	-550	-175
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	-711	-614	-904	-675	-736	-644

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Jadual/ Table 6 Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama
Exports of Services by Major Trading Partner Countries

RM Juta/ Million

	2019	2020	2021	2022	2023	2024 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	170,221	92,967	88,054	141,392	194,980	242,863
ASIA	119,025	47,784	42,352	78,806	121,360	163,985
Singapore	40,969	19,085	19,120	37,510	45,831	58,505
China	17,757	4,406	3,054	4,968	16,607	28,989
Indonesia	14,805	3,644	1,816	6,270	13,728	16,637
Hong Kong	3,817	5,145	5,798	8,980	8,675	11,777
India	7,777	2,029	1,276	2,997	6,126	10,323
Japan	5,238	3,073	2,685	3,726	5,125	6,385
Thailand	5,323	2,310	2,281	3,667	4,860	6,160
Republic of Korea	4,366	1,654	1,115	1,984	4,672	6,084
Brunei Darussalam	3,983	895	641	1,453	2,785	4,001
Taiwan	3,232	847	1,051	1,059	2,813	3,294
Philippines	1,917	716	545	1,079	1,989	2,330
Viet Nam	1,957	997	758	1,225	1,975	2,023
United Arab Emirates	573	660	652	982	1,081	1,438
Saudi Arabia	1,516	646	264	400	817	1,134
Bangladesh	1,566	64	104	359	1,065	1,106
Pakistan	491	115	79	252	607	597
Cambodia	454	194	211	284	401	448
Turkiye	525	91	67	153	221	304
Nepal	159	52	16	201	240	291
Oman	247	42	37	57	218	272
Kuwait	126	30	27	59	201	222
Sri Lanka	259	102	95	201	249	221
Myanmar	180	161	48	213	150	198
Iran	361	54	4	20	163	195
Qatar	249	191	288	168	121	164
Lao, People's Dem. Rep	231	101	36	39	119	107
Iraq	197	31	5	22	21	55
Other Asia	749	448	278	479	498	725
ASEAN	69,817	28,104	25,456	51,740	71,839	90,409
AMERICAS	24,552	25,894	27,934	37,766	37,463	39,341
United States of America	23,078	24,876	27,263	36,786	36,016	37,295
Canada	670	281	262	501	858	1,268
Other Americas	804	737	410	480	589	778
EUROPE	19,392	15,878	15,763	19,345	26,026	28,697
United Kingdom	7,289	5,904	6,145	7,431	10,489	10,872
Germany	3,503	2,632	2,761	2,877	3,208	3,817
Netherlands	1,512	1,456	1,529	2,185	3,136	3,018
Ireland	783	749	933	1,168	1,476	2,054
France	1,252	737	715	1,261	1,761	2,035
Switzerland	789	799	797	1,146	1,275	1,095
Belgium	261	583	452	589	715	896
Russian Federation	353	161	75	100	525	523
Sweden	300	209	207	357	492	493
Italy	370	150	142	159	385	470
Norway	202	184	251	259	311	443
Austria	752	649	759	317	187	191
Poland	405	53	22	54	54	120
Other Europe	1,621	1,612	976	1,442	2,013	2,671
EUROPEAN UNION-27	10,526	8,720	8,392	10,279	13,268	15,432
OCEANIA	5,767	2,457	1,492	4,551	7,453	8,174
Australia	5,227	2,121	1,224	4,031	6,661	7,324
New Zealand	477	166	145	393	618	683
Other Oceania	63	170	123	127	174	167
AFRICA	1,445	807	464	665	796	1,052
Mauritius	181	172	108	181	147	218
Egypt	632	189	73	76	95	158
South Africa	142	79	57	95	125	127
Other Africa	491	367	225	313	429	549
LAIN-LAIN/ OTHERS	40	146	49	258	1,882	1,613

r. Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 7

Peratus Sumbangan Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama
Percentage Share of Exports of Services by Major Trading Partner Countries

Sumbangan/ share (%)

	2019	2020	2021	2022	2023	2024 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	100.0	100.0	100.0	100.0	100.0	100.0
ASIA	69.9	51.4	48.1	55.7	62.2	67.5
Singapore	24.1	20.5	21.7	26.5	23.5	24.1
China	10.4	4.7	3.5	3.5	8.5	11.9
Indonesia	8.7	3.9	2.1	4.4	7.0	6.9
Hong Kong	2.2	5.5	6.6	6.4	4.4	4.8
India	4.6	2.2	1.4	2.1	3.1	4.3
Japan	3.1	3.3	3.0	2.6	2.6	2.6
Thailand	3.1	2.5	2.6	2.6	2.5	2.5
Republic of Korea	2.6	1.8	1.3	1.4	2.4	2.5
Brunei Darussalam	2.3	1.0	0.7	1.0	1.4	1.6
Taiwan	1.9	0.9	1.2	0.7	1.4	1.4
Philippines	1.1	0.8	0.6	0.8	1.0	1.0
Viet Nam	1.1	1.1	0.9	0.9	1.0	0.8
United Arab Emirates	0.3	0.7	0.7	0.7	0.6	0.6
Saudi Arabia	0.9	0.7	0.3	0.3	0.4	0.5
Bangladesh	0.9	0.1	0.1	0.3	0.5	0.5
Pakistan	0.3	0.1	0.1	0.2	0.3	0.2
Cambodia	0.3	0.2	0.2	0.2	0.2	0.2
Turkiye	0.3	0.1	0.1	0.1	0.1	0.1
Nepal	0.1	0.1	0.0	0.1	0.1	0.1
Oman	0.1	0.0	0.0	0.0	0.1	0.1
Kuwait	0.1	0.0	0.0	0.0	0.1	0.1
Sri Lanka	0.2	0.1	0.1	0.1	0.1	0.1
Myanmar	0.1	0.2	0.1	0.2	0.1	0.1
Iran	0.2	0.1	0.0	0.0	0.1	0.1
Qatar	0.1	0.2	0.3	0.1	0.1	0.1
Lao, People's Dem. Rep	0.1	0.1	0.0	0.0	0.1	0.0
Iraq	0.1	0.0	0.0	0.0	0.0	0.0
Other Asia	0.4	0.5	0.3	0.3	0.3	0.3
ASEAN	41.0	30.2	28.9	36.6	36.8	37.2
AMERICAS	14.4	27.9	31.7	26.7	19.2	16.2
United States of America	13.6	26.8	31.0	26.0	18.5	15.4
Canada	0.4	0.3	0.3	0.4	0.4	0.5
Other Americas	0.5	0.8	0.5	0.3	0.3	0.3
EUROPE	11.4	17.1	17.9	13.7	13.3	11.8
United Kingdom	4.3	6.4	7.0	5.3	5.4	4.5
Germany	2.1	2.8	3.1	2.0	1.6	1.6
Netherlands	0.9	1.6	1.7	1.5	1.6	1.2
Ireland	0.5	0.8	1.1	0.8	0.8	0.8
France	0.7	0.8	0.8	0.9	0.9	0.8
Switzerland	0.5	0.9	0.9	0.8	0.7	0.5
Belgium	0.2	0.6	0.5	0.4	0.4	0.4
Russian Federation	0.2	0.2	0.1	0.1	0.3	0.2
Sweden	0.2	0.2	0.2	0.3	0.3	0.2
Italy	0.2	0.2	0.2	0.1	0.2	0.2
Norway	0.1	0.2	0.3	0.2	0.2	0.2
Austria	0.4	0.7	0.9	0.2	0.1	0.1
Poland	0.2	0.1	0.0	0.0	0.0	0.0
Other Europe	1.0	1.7	1.1	1.0	1.0	1.1
EUROPEAN UNION-27	6.2	9.4	9.5	7.3	6.8	6.4
OCEANIA	3.4	2.6	1.7	3.2	3.8	3.4
Australia	3.1	2.3	1.4	2.9	3.4	3.0
New Zealand	0.3	0.2	0.2	0.3	0.3	0.3
Other Oceania	0.0	0.2	0.1	0.1	0.1	0.1
AFRICA	0.8	0.9	0.5	0.5	0.4	0.4
Mauritius	0.1	0.2	0.1	0.1	0.1	0.1
Egypt	0.4	0.2	0.1	0.1	0.0	0.1
South Africa	0.1	0.1	0.1	0.1	0.1	0.1
Other Africa	0.3	0.4	0.3	0.2	0.2	0.2
LAIN-LAIN/ OTHERS	0.0	0.2	0.1	0.2	1.0	0.7

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 8 Import Perkhidmatan mengikut Negara Rakan Dagang Utama
Imports of Services by Major Trading Partner Countries

RM Juta/ Million

	2019	2020	2021	2022	2023	2024 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	181,096	140,128	153,716	199,596	238,973	254,535
ASIA	121,849	78,071	80,759	98,443	138,531	149,046
Singapore	38,583	23,406	23,758	33,684	51,060	54,473
China	23,030	12,862	14,002	10,934	11,652	15,428
Indonesia	7,641	4,080	4,354	3,354	7,281	7,788
Hong Kong	5,690	6,269	6,225	11,871	11,923	13,374
India	8,198	4,967	4,354	4,375	3,595	3,386
Japan	2,976	3,094	2,955	3,253	9,937	10,206
Thailand	8,328	7,509	7,401	6,354	8,857	9,494
Republic of Korea	4,389	3,631	4,580	6,432	8,418	6,754
Brunei Darussalam	1,700	226	277	329	419	434
Taiwan	3,174	1,955	2,193	3,027	6,465	7,249
Philippines	2,605	1,013	1,072	1,060	2,620	2,988
Viet Nam	5,843	3,670	4,800	6,468	4,511	5,278
United Arab Emirates	1,746	1,296	1,448	2,458	4,468	4,152
Saudi Arabia	4,613	1,499	832	2,376	4,420	4,787
Bangladesh	619	564	367	375	487	515
Pakistan	268	229	371	236	191	206
Cambodia	267	102	116	188	98	144
Turkiye	384	238	256	264	404	378
Nepal	256	242	119	143	180	138
Oman	117	157	175	112	115	84
Kuwait	78	65	118	80	82	84
Sri Lanka	129	100	95	114	146	181
Myanmar	142	141	107	88	66	66
Iran	33	17	20	7	8	8
Qatar	197	123	87	442	395	574
Lao, People's Dem. Rep	111	26	48	20	78	110
Iraq	71	71	97	18	16	22
Other Asia	660	521	531	380	640	745
ASEAN	62,438	35,914	36,280	46,125	74,988	80,775
AMERICAS	25,202	33,721	40,069	64,393	57,638	60,332
United States of America	23,107	31,507	36,346	62,777	56,277	58,585
Canada	686	570	486	570	599	776
Other Americas	1,409	1,644	3,237	1,045	763	971
EUROPE	27,584	23,429	27,946	32,396	37,877	40,099
United Kingdom	10,521	8,558	10,921	11,228	13,402	14,752
Germany	4,122	3,062	2,637	3,098	4,035	4,126
Netherlands	2,999	2,373	3,062	4,298	5,845	5,470
Ireland	2,278	1,873	1,915	2,961	2,280	2,700
France	1,455	1,391	2,417	1,609	2,582	3,199
Switzerland	1,481	1,837	1,834	2,364	1,636	1,760
Belgium	629	609	586	569	801	839
Russian Federation	445	281	318	136	124	79
Sweden	386	408	747	678	356	508
Italy	840	687	652	658	701	616
Norway	572	500	677	534	844	979
Austria	216	184	254	473	791	887
Poland	134	103	108	148	152	137
Other Europe	1,506	1,565	1,817	3,641	4,327	4,048
EUROPEAN UNION-27	14,444	12,081	14,028	18,000	21,697	22,371
OCEANIA	4,924	3,688	3,578	3,151	3,628	3,748
Australia	4,434	3,226	2,948	2,611	3,183	3,242
New Zealand	426	349	295	274	330	361
Other Oceania	64	113	334	266	115	145
AFRICA	1,373	1,043	1,235	989	923	983
Mauritius	210	212	195	490	331	313
Egypt	232	98	121	93	124	137
South Africa	247	158	207	135	178	188
Other Africa	684	575	713	270	290	345
LAIN-LAIN/ OTHERS	165	176	128	224	376	327

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 9

Peratus Sumbangan Import Perkhidmatan mengikut Negara Rakan Dagang Utama
Percentage Share of Imports of Services by Major Trading Partner Countries

Sumbangan/ share (%)

	2019	2020	2021	2022	2023	2024 ^r
JUMLAH IMPORT/ TOTAL IMPORTS	100.0	100.0	100.0	100.0	100.0	100.0
ASIA	67.3	55.7	52.5	49.3	58.0	58.6
Singapore	21.3	16.7	15.5	16.9	21.4	21.4
China	12.7	9.2	9.1	5.5	4.9	6.1
Indonesia	4.2	2.9	2.8	1.7	3.0	3.1
Hong Kong	3.1	4.5	4.0	5.9	5.0	5.3
India	4.5	3.5	2.8	2.2	1.5	1.3
Japan	1.6	2.2	1.9	1.6	4.2	4.0
Thailand	4.6	5.4	4.8	3.2	3.7	3.7
Republic of Korea	2.4	2.6	3.0	3.2	3.5	2.7
Brunei Darussalam	0.9	0.2	0.2	0.2	0.2	0.2
Taiwan	1.8	1.4	1.4	1.5	2.7	2.8
Philippines	1.4	0.7	0.7	0.5	1.1	1.2
Viet Nam	3.2	2.6	3.1	3.2	1.9	2.1
United Arab Emirates	1.0	0.9	0.9	1.2	1.9	1.6
Saudi Arabia	2.5	1.1	0.5	1.2	1.8	1.9
Bangladesh	0.3	0.4	0.2	0.2	0.2	0.2
Pakistan	0.1	0.2	0.2	0.1	0.1	0.1
Cambodia	0.1	0.1	0.1	0.1	0.0	0.1
Turkiye	0.2	0.2	0.2	0.1	0.2	0.1
Nepal	0.1	0.2	0.1	0.1	0.1	0.1
Oman	0.1	0.1	0.1	0.1	0.0	0.0
Kuwait	0.0	0.0	0.1	0.0	0.0	0.0
Sri Lanka	0.1	0.1	0.1	0.1	0.1	0.1
Myanmar	0.1	0.1	0.1	0.0	0.0	0.0
Iran	0.0	0.0	0.0	0.0	0.0	0.0
Qatar	0.1	0.1	0.1	0.2	0.2	0.2
Lao, People's Dem. Rep	0.1	0.0	0.0	0.0	0.0	0.0
Iraq	0.0	0.1	0.1	0.0	0.0	0.0
Other Asia	0.4	0.4	0.3	0.2	0.3	0.3
ASEAN	34.5	25.6	23.6	23.1	31.4	31.7
AMERICAS	13.9	24.1	26.1	32.3	24.1	23.7
United States of America	12.8	22.5	23.6	31.5	23.5	23.0
Canada	0.4	0.4	0.3	0.3	0.3	0.3
Other Americas	0.8	1.2	2.1	0.5	0.3	0.4
EUROPE	15.2	16.7	18.2	16.2	15.8	15.8
United Kingdom	5.8	6.1	7.1	5.6	5.6	5.8
Germany	2.3	2.2	1.7	1.6	1.7	1.6
Netherlands	1.7	1.7	2.0	2.2	2.4	2.1
Ireland	1.3	1.3	1.2	1.5	1.0	1.1
France	0.8	1.0	1.6	0.8	1.1	1.3
Switzerland	0.8	1.3	1.2	1.2	0.7	0.7
Belgium	0.3	0.4	0.4	0.3	0.3	0.3
Russian Federation	0.2	0.2	0.2	0.1	0.1	0.0
Sweden	0.2	0.3	0.5	0.3	0.1	0.2
Italy	0.5	0.5	0.4	0.3	0.3	0.2
Norway	0.3	0.4	0.4	0.3	0.4	0.4
Austria	0.1	0.1	0.2	0.2	0.3	0.3
Poland	0.1	0.1	0.1	0.1	0.1	0.1
Other Europe	0.8	1.1	1.2	1.8	1.8	1.6
EUROPEAN UNION-27	8.0	8.6	9.1	9.0	9.1	8.8
OCEANIA	2.7	2.6	2.3	1.6	1.5	1.5
Australia	2.4	2.3	1.9	1.3	1.3	1.3
New Zealand	0.2	0.2	0.2	0.1	0.1	0.1
Other Oceania	0.0	0.1	0.2	0.1	0.0	0.1
AFRICA	0.8	0.7	0.8	0.5	0.4	0.4
Mauritius	0.1	0.2	0.1	0.2	0.1	0.1
Egypt	0.1	0.1	0.1	0.0	0.1	0.1
South Africa	0.1	0.1	0.1	0.1	0.1	0.1
Other Africa	0.4	0.4	0.5	0.1	0.1	0.1
LAIN-LAIN/ OTHERS	0.1	0.1	0.1	0.1	0.2	0.1

r. Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 10

Imbangan Perdagangan Perkhidmatan mengikut Negara Utama
Balance of Trade in Services by Major Countries

RM Juta/ Million

	2019	2020	2021	2022	2023	2024 ^r
JUMLAH BERSIH/ TOTAL NET	-10,875	-47,161	-65,661	-58,204	-43,993	-11,672
ASIA	-2,824	-30,287	-38,407	-19,637	-17,172	14,939
Singapore	2,386	-4,320	-4,639	3,826	-5,229	4,032
China	-5,273	-8,456	-10,948	-5,966	4,955	13,561
Indonesia	7,164	-436	-2,538	2,915	6,448	8,849
Hong Kong	-1,872	-1,124	-428	-2,891	-3,248	-1,597
India	-421	-2,938	-3,079	-1,378	2,531	6,937
Japan	2,263	-20	-269	473	-4,811	-3,821
Thailand	-3,006	-5,199	-5,120	-2,687	-3,997	-3,334
Republic of Korea	-23	-1,977	-3,466	-4,449	-3,746	-670
Brunei Darussalam	2,283	669	364	1,124	2,367	3,567
Taiwan	58	-1,107	-1,142	-1,968	-3,653	-3,955
Philippines	-688	-297	-526	19	-631	-659
Viet Nam	-3,887	-2,673	-4,041	-5,243	-2,535	-3,255
United Arab Emirates	-1,173	-636	-796	-1,476	-3,387	-2,714
Saudi Arabia	-3,097	-853	-568	-1,976	-3,604	-3,653
Bangladesh	947	-500	-263	-16	579	591
Pakistan	222	-114	-293	17	417	391
Cambodia	186	93	95	95	303	304
Turkiye	141	-147	-189	-111	-184	-73
Nepal	-97	-189	-103	58	60	153
Oman	130	-115	-137	-55	103	187
Kuwait	48	-35	-91	-21	119	138
Sri Lanka	130	2	-1	87	103	40
Myanmar	38	20	-59	126	84	133
Iran	329	37	-16	12	155	187
Qatar	52	68	201	-274	-274	-409
Lao, People's Dem. Rep	120	76	-13	20	41	-3
Iraq	127	-41	-92	4	5	33
Other Asia	89	-73	-252	99	-142	-20
ASEAN	7,379	-7,810	-10,825	5,615	-3,149	9,634
AMERICAS	-650	-7,827	-12,135	-26,627	-20,175	-20,991
United States of America	-29	-6,631	-9,083	-25,992	-20,260	-21,290
Canada	-16	-289	-225	-70	259	492
Other Americas	-605	-907	-2,827	-566	-173	-193
EUROPE	-8,192	-7,551	-12,183	-13,052	-11,850	-11,401
United Kingdom	-3,232	-2,654	-4,777	-3,797	-2,913	-3,880
Germany	-619	-429	124	-221	-826	-309
Netherlands	-1,488	-917	-1,532	-2,113	-2,709	-2,452
Ireland	-1,495	-1,124	-983	-1,793	-804	-646
France	-202	-654	-1,702	-349	-822	-1,164
Switzerland	-692	-1,037	-1,037	-1,219	-361	-664
Belgium	-368	-26	-134	20	-87	57
Russian Federation	-92	-120	-243	-36	401	444
Sweden	-85	-199	-540	-322	136	-16
Italy	-469	-537	-510	-499	-316	-146
Norway	-370	-316	-426	-275	-533	-537
Austria	535	465	504	-156	-605	-696
Poland	271	-51	-87	-94	-98	-17
Other Europe	115	47	-841	-2,199	-2,314	-1,378
EUROPEAN UNION-27	-3,918	-3,361	-5,636	-7,720	-8,429	-6,938
OCEANIA	843	-1,231	-2,086	1,400	3,825	4,426
Australia	793	-1,104	-1,723	1,420	3,478	4,082
New Zealand	51	-184	-150	119	288	322
Other Oceania	-1	57	-212	-139	60	22
AFRICA	72	-236	-771	-323	-127	69
Mauritius	-29	-40	-86	-309	-184	-95
Egypt	400	91	-48	-17	-29	20
South Africa	-105	-79	-150	-40	-54	-61
Other Africa	-193	-208	-487	43	140	204
LAIN-LAIN/ OTHERS	-125	-30	-79	35	1,506	1,286

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 11
Eksport dan Import Perkhidmatan mengikut Negara Pertubuhan Kerjasama Islam (OIC)
Exports and Imports of Services by Organisation of Islamic Cooperation (OIC) Countries

RM Juta/ Million

	2019	2020	2021	2022	2023	2024 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS	170,221	92,967	88,054	141,392	194,980	242,863
OIC	26,029	7,191	4,359	10,838	21,688	27,115
Indonesia	14,805	3,644	1,816	6,270	13,728	16,637
Brunei Darussalam	3,983	895	641	1,453	2,785	4,001
United Arab Emirates	573	660	652	982	1,081	1,438
Saudi Arabia	1,516	646	264	400	817	1,134
Bangladesh	1,566	64	104	359	1,065	1,106
Pakistan	491	115	79	252	607	597
Turkiye	525	91	67	153	221	304
Oman	247	42	37	57	218	272
Kuwait	126	30	27	59	201	222
Iran	361	54	4	20	163	195
Qatar	249	191	288	168	121	164
Egypt	632	189	73	76	95	158
Maldives	72	90	24	122	104	140
Bahrain	75	51	59	150	119	134
Kazakhstan	72	36	11	18	29	113
Iraq	197	31	5	22	21	55
Nigeria	91	24	24	17	49	48
Jordan	35	13	10	19	26	46
Uzbekistan	57	2	33	22	17	35
Yemen	11	26	5	9	22	32
Azerbaijan	7	42	43	3	4	19
Sudan	37	6	10	10	13	13
Turkmenistan	49	18	4	24	9	4
Other OIC	251	229	79	173	174	249
Non-OIC Countries	144,192	85,775	83,695	130,554	173,292	215,748
JUMLAH IMPORT/ TOTAL IMPORTS	181,096	140,128	153,716	199,596	238,973	254,535
OIC	18,588	9,452	9,578	10,564	19,058	19,991
Indonesia	7,641	4,080	4,354	3,354	7,281	7,788
Brunei Darussalam	1,700	226	277	329	419	434
United Arab Emirates	1,746	1,296	1,448	2,458	4,468	4,152
Saudi Arabia	4,613	1,499	832	2,376	4,420	4,787
Bangladesh	619	564	367	375	487	515
Pakistan	268	229	371	236	191	206
Turkiye	384	238	256	264	404	378
Oman	117	157	175	112	115	84
Kuwait	78	65	118	80	82	84
Iran	33	17	20	7	8	8
Qatar	197	123	87	442	395	574
Egypt	232	98	121	93	124	137
Maldives	78	65	118	80	82	84
Bahrain	33	17	20	7	8	8
Kazakhstan	71	71	97	18	16	22
Iraq	71	71	97	18	16	22
Nigeria	58	56	106	37	36	49
Jordan	68	38	47	39	59	98
Uzbekistan	18	28	15	12	16	18
Yemen	11	15	26	17	34	41
Azerbaijan	2	3	24	8	19	14
Sudan	115	75	160	31	193	247
Turkmenistan	3	19	7	11	6	18
Other OIC	432	400	435	159	180	223
Non-OIC Countries	162,508	130,675	144,138	189,032	219,915	234,544

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 12

Peratus Sumbangan Eksport dan Import Perkhidmatan mengikut Negara Pertubuhan Kerjasama Islam (OIC)
Percentage Share of Exports and Imports of Services by Organisation of Islamic Cooperation (OIC) Countries

		Sumbangan/ share (%)					
		2019	2020	2021	2022	2023	2024 ^r
JUMLAH EKSPORT/ TOTAL EXPORTS		100.0	100.0	100.0	100.0	100.0	100.0
OIC		15.3	7.7	5.0	7.7	11.1	11.2
	Indonesia	8.7	3.9	2.1	4.4	7.0	6.9
	Brunei Darussalam	2.3	1.0	0.7	1.0	1.4	1.6
	United Arab Emirates	0.3	0.7	0.7	0.7	0.6	0.6
	Saudi Arabia	0.9	0.7	0.3	0.3	0.4	0.5
	Bangladesh	0.9	0.1	0.1	0.3	0.5	0.5
	Pakistan	0.3	0.1	0.1	0.2	0.3	0.2
	Turkiye	0.3	0.1	0.1	0.1	0.1	0.1
	Oman	0.1	0.0	0.0	0.0	0.1	0.1
	Kuwait	0.1	0.0	0.0	0.0	0.1	0.1
	Iran	0.2	0.1	0.0	0.0	0.1	0.1
	Qatar	0.1	0.2	0.3	0.1	0.1	0.1
	Egypt	0.4	0.2	0.1	0.1	0.0	0.1
	Maldives	0.0	0.1	0.0	0.1	0.1	0.1
	Bahrain	0.0	0.1	0.1	0.1	0.1	0.1
	Kazakhstan	0.0	0.0	0.0	0.0	0.0	0.0
	Iraq	0.1	0.0	0.0	0.0	0.0	0.0
	Nigeria	0.1	0.0	0.0	0.0	0.0	0.0
	Jordan	0.0	0.0	0.0	0.0	0.0	0.0
	Uzbekistan	0.0	0.0	0.0	0.0	0.0	0.0
	Yemen	0.0	0.0	0.0	0.0	0.0	0.0
	Azerbaijan	0.0	0.0	0.0	0.0	0.0	0.0
	Sudan	0.0	0.0	0.0	0.0	0.0	0.0
	Turkmenistan	0.0	0.0	0.0	0.0	0.0	0.0
	Other OIC	0.1	0.2	0.1	0.1	0.1	0.1
Non-OIC Countries		84.7	92.3	95.0	92.3	88.9	88.8
JUMLAH IMPORT/ TOTAL IMPORTS		100.0	100.0	100.0	100.0	100.0	100.0
OIC		10.3	6.7	6.2	5.3	8.0	7.9
	Indonesia	4.2	2.9	2.8	1.7	3.0	3.1
	Brunei Darussalam	0.9	0.2	0.2	0.2	0.2	0.2
	United Arab Emirates	1.0	0.9	0.9	1.2	1.9	1.6
	Saudi Arabia	2.5	1.1	0.5	1.2	1.8	1.9
	Bangladesh	0.3	0.4	0.2	0.2	0.2	0.2
	Pakistan	0.1	0.2	0.2	0.1	0.1	0.1
	Turkiye	0.2	0.2	0.2	0.1	0.2	0.1
	Oman	0.1	0.1	0.1	0.1	0.0	0.0
	Kuwait	0.0	0.0	0.1	0.0	0.0	0.0
	Iran	0.0	0.0	0.0	0.0	0.0	0.0
	Qatar	0.1	0.1	0.1	0.2	0.2	0.2
	Egypt	0.1	0.1	0.1	0.0	0.1	0.1
	Maldives	0.0	0.0	0.1	0.0	0.0	0.0
	Bahrain	0.0	0.0	0.0	0.0	0.0	0.0
	Kazakhstan	0.0	0.1	0.1	0.0	0.0	0.0
	Iraq	0.0	0.1	0.1	0.0	0.0	0.0
	Nigeria	0.0	0.0	0.1	0.0	0.0	0.0
	Jordan	0.0	0.0	0.0	0.0	0.0	0.0
	Uzbekistan	0.0	0.0	0.0	0.0	0.0	0.0
	Yemen	0.0	0.0	0.0	0.0	0.0	0.0
	Azerbaijan	0.0	0.0	0.0	0.0	0.0	0.0
	Sudan	0.1	0.1	0.1	0.0	0.1	0.1
	Turkmenistan	0.0	0.0	0.0	0.0	0.0	0.0
	Other OIC	0.2	0.3	0.3	0.1	0.1	0.1
Non-OIC Countries		89.7	93.3	93.8	94.7	92.0	92.1

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020
Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 13 Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen
Exports of Services by Major Trading Partner Countries and Components

	RM Juta/ Million									
	Perkhidmatan									Jumlah Ekspor
	Perkhidmatan pembuatan bagi pihak lain fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.l.	Perkhidmatan lain	
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL EXPORTS
2024 ¹										
ASIA	7,168	22,768	82,786	6,789	13,104	21,295	3,236	34	6,805	163,985
Singapore	4,568	7,940	25,501	611	6,500	9,394	1,931	13	2,046	58,505
China	363	2,335	19,078	4,455	848	1,362	200	4	343	28,989
Indonesia	122	495	13,600	75	613	1,050	240	6	437	16,637
Hong Kong	433	4,406	1,064	59	2,083	2,936	181	5	611	11,777
Thailand	76	860	3,234	308	523	811	45	2	301	6,160
India	139	2,868	5,043	945	732	452	47	0	97	10,323
Japan	1,226	892	1,781	52	439	1,447	104	0	444	6,385
Republic of Korea	160	476	2,558	39	104	884	69	0	1,793	6,084
Brunei Darussalam	0	150	3,071	20	114	574	23	0	49	4,001
Philippines	9	115	1,471	12	301	273	21	0	127	2,330
Taiwan	67	266	1,893	30	277	658	50	0	53	3,294
Pakistan	-	101	451	1	17	11	4	0	11	597
Other Asia	4	1,862	4,040	182	554	1,443	320	2	494	8,903
ASEAN	4,779	9,903	48,368	1,111	8,251	12,516	2,290	22	3,171	90,409
AMERICAS	12,604	5,162	2,099	976	3,541	10,368	646	239	3,706	39,341
United States of America	12,566	4,525	1,519	943	3,416	9,892	603	238	3,593	37,295
Other Americas	38	637	580	33	125	476	43	1	114	2,046
EUROPE	958	4,530	6,496	126	4,142	9,303	683	73	2,387	28,697
United Kingdom	5	2,405	2,325	43	1,034	3,247	390	6	1,418	10,872
Germany	361	385	775	18	443	1,656	39	1	139	3,817
Netherlands	3	582	488	2	355	1,512	30	-	46	3,018
France	11	327	763	13	97	540	23	-	261	2,035
Italy	24	10	304	9	8	83	5	2	25	470
Other Europe	554	821	1,842	41	2,205	2,264	197	64	497	8,486
EUROPEAN UNION-27	949	2,041	3,433	72	2,580	5,383	215	3	755	15,432
OCEANIA	14	1,977	2,749	1,086	414	1,404	306	1	223	8,174
Australia	13	1,693	2,415	1,079	337	1,307	284	1	194	7,324
New Zealand	0	274	270	2	53	63	17	0	5	683
Other Oceania	-	10	64	6	23	34	5	-	24	167
AFRICA	0	194	341	25	137	267	23	1	64	1,052
LAIN-LAIN/ OTHERS	755	1	844	0	0	12	0	0	1	1,613
Jumlah Ekspor/ TOTAL EXPORTS	21,498	34,631	95,315	9,003	21,338	42,649	4,895	348	13,186	242,863

r: Disemak/ Revised

Nota: United Kingdom mengundurkan Kesatuan Eropah pada 31 Januari 2020
Perkhidmatan lain termasuk Perkhidmatan penyenggaraan & pembaikan t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan kewangan dan Caj penggunaan harta intelek t.t.l.,
Notes: United Kingdom withdrew from European Union on 31 January 2020
Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Jadual/ Table 13 Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen (samb.)
Exports of Services by Major Trading Partner Countries and Components (cont'd.)

	Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.l.	Perkhidmatan lain	JUMLAH EKSPORT
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL EXPORTS
2023										
ASIA	5,169	17,967	56,971	6,232	10,422	17,236	2,393	36	4,933	121,360
Singapore	3,198	7,098	19,334	454	4,867	8,258	1,274	14	1,334	45,831
China	123	2,082	8,361	4,258	334	1,116	151	4	178	16,607
Indonesia	42	506	11,001	88	556	918	132	7	479	13,728
Hong Kong	228	2,404	536	620	2,040	2,076	191	5	574	8,675
India	4	1,820	2,990	309	568	289	66	0	80	6,126
Japan	1,349	914	1,321	87	355	773	73	0	254	5,125
Thailand	99	618	2,714	112	438	585	49	2	244	4,860
Republic of Korea	54	314	2,083	34	84	888	75	0	1,139	4,672
Taiwan	39	288	1,371	21	318	602	69	0	103	2,813
Brunei Darussalam	0	128	2,093	28	97	362	27	1	49	2,785
Philippines	15	121	1,160	8	277	273	27	0	107	1,989
Pakistan	-	103	462	1	16	7	3	0	15	607
Other Asia	17	1,571	3,545	212	473	1,088	256	2	378	7,541
ASEAN	3,370	8,790	37,765	795	6,474	10,696	1,536	23	2,389	71,839
AMERICAS	12,198	5,030	1,742	923	3,579	10,042	550	238	3,161	37,463
United States of America	12,156	4,658	1,286	917	3,479	9,741	505	237	3,039	36,016
Other Americas	42	372	456	6	100	301	45	1	123	1,447
EUROPE	493	5,166	5,084	197	3,941	8,215	659	76	2,196	26,026
United Kingdom	8	3,036	1,827	37	1,038	2,943	338	6	1,257	10,489
Germany	276	355	643	30	497	1,441	53	1	-87	3,208
Netherlands	46	539	392	4	365	1,523	44	-	223	3,136
France	1	349	540	58	287	353	23	-	150	1,761
Italy	4	15	218	5	11	62	5	2	63	385
Other Europe	159	873	1,463	64	1,742	1,893	197	67	590	7,047
EUROPEAN UNION-27	403	2,039	2,556	130	2,506	4,677	217	3	737	13,268
OCEANIA	14	1,893	2,199	1,686	327	1,086	136	2	111	7,453
Australia	14	1,519	1,935	1,683	275	1,003	129	1	103	6,661
New Zealand	-	285	229	2	45	47	5	0	3	618
Other Oceania	-	89	35	1	6	36	2	-	5	174
AFRICA	0	130	235	54	111	228	19	1	19	796
LAIN-LAIN/ OTHERS	64	1	1,806	0	0	11	-	0	-0	1,882
JUMLAH EKSPORT/ TOTAL EXPORTS	17,937	30,187	68,037	9,092	18,380	36,818	3,757	352	10,421	194,980

r. Diemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020
Perkhidmatan lain termasuk Perkhidmatan penyenggaraan & pembaikan t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan harta intelek t.t.l.,
Notes: United Kingdom withdrew from European Union on 31 January 2020
Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Jadual/ Table 14 Import Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen
Imports of Services by Major Trading Partner Countries and Components

	Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.l.	RM Juta/ Million	
									Perkhidmatan lain	JUMLAH IMPORT
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL IMPORTS
2024 ¹										
ASIA	3,693	42,565	38,109	7,541	13,982	23,321	3,220	488	16,127	149,046
Singapore	527	13,892	17,638	378	7,741	7,321	1,202	24	5,751	54,473
China	1,677	4,387	1,680	1,797	894	2,230	278	78	2,407	15,428
Indonesia	0	1,734	3,829	477	241	766	184	46	512	7,788
Hong Kong	67	5,766	1,142	92	2,251	2,363	687	12	993	13,374
Thailand	36	3,857	3,286	748	159	773	110	31	9494	9,494
India	-	212	467	12	630	1,610	82	32	341	3,386
Japan	76	1,509	618	2,563	299	1,749	85	39	3,268	10,206
Republic of Korea	2	1,900	292	1,056	80	2,758	72	24	569	6,754
Brunei Darussalam	-	106	218	3	32	39	4	7	25	434
Philippines	1	619	1,563	18	309	257	61	15	146	2,988
Taiwan	661	2,090	1,929	14	513	1,379	49	10	604	7,249
Pakistan	-	28	69	13	32	31	8	3	16	206
Other Asia	646	6,463	5,378	369	801	2,045	393	166	1,002	17,264
ASEAN	1,210	21,901	28,119	1,677	8,615	10,277	1,605	144	7,226	80,775
AMERICAS	1,300	8,988	15,032	210	5,234	20,128	588	193	8,660	60,332
United States of America	1,300	8,810	14,854	152	5,006	19,556	559	171	8,178	58,585
Other Americas	-	178	178	58	228	572	29	22	482	1,747
EUROPE	33	12,377	3,216	238	5,872	10,536	771	254	6,801	40,099
United Kingdom	0	5,221	1,625	42	1,281	3,467	512	63	2,540	14,752
Germany	0	896	140	45	512	1,189	27	25	1,292	4,126
Netherlands	0	1,181	719	47	1,524	1,523	62	11	404	5,470
France	-	1,399	97	5	291	785	16	24	582	3,199
Italy	0	167	45	11	35	214	8	17	120	616
Other Europe	33	3,513	590	89	2,229	3,359	146	113	1,864	11,936
EUROPEAN UNION-27	33	6,407	1,476	178	4,007	6,460	232	139	3,437	22,371
OCEANIA	0	695	1,231	58	305	677	249	30	505	3,748
Australia	0	543	1,085	54	274	587	229	21	449	3,242
New Zealand	-	82	137	3	30	41	17	5	48	361
Other Oceania	-	70	8	1	2	49	3	4	8	145
AFRICA	-	204	98	7	78	300	35	27	234	983
LAIN-LAIN/ OTHERS	31	0	251	-	0	5	0	-	40	327
JUMLAH IMPORT/ TOTAL IMPORTS	5,057	64,828	57,936	8,054	25,471	54,967	4,862	992	32,367	254,535

r: Disemak/ Revised

Nota: United Kingdom mengundurkan Kesatuan Eropah pada 31 Januari 2020
Notes: Perkhidmatan lain termasuk Perkhidmatan pengangkutan & pembaikan t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan kewangan dan Caj penggunaan harta intelek t.t.l.,
United Kingdom withdrew from European Union on 31 January 2020
Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

Jadual/ Table 14 Import Perkhidmatan mengikut Negara Rakan Dagang Utama dan Komponen (samb.)
Imports of Services by Major Trading Partner Countries and Components (cont'd.)

	Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain	Pengangkutan	Perjalanan	Pembinaan	Perkhidmatan telekomunikasi, komputer dan maklumat	Perkhidmatan perniagaan lain	Perkhidmatan persendirian, kebudayaan dan rekreasi	Barangan dan perkhidmatan kerajaan t.t.l.	Perkhidmatan lain	JUMLAH IMPORT
	Manufacturing services on physical inputs owned by others	Transport	Travel	Construction	Telecommunications, computer and information services	Other business services	Personal, cultural and recreational services	Government goods and services n.i.e	Other services	TOTAL IMPORTS
										RM Juta/ Million
ASIA	2,717	40,356	33,345	7,334	13,062	22,719	2,656	538	15,803	138,531
Singapore	662	14,986	14,587	318	7,609	6,485	961	28	5,423	51,060
China	873	3,313	1,005	1,566	634	1,899	188	83	2,091	11,652
Indonesia	0	1,814	3,813	203	174	612	116	57	491	7,281
Hong Kong	51	4,488	652	97	1,895	2,904	701	12	1,124	11,923
Thailand	24	3,443	2,969	762	164	844	84	32	535	8,857
India	-	255	460	16	609	1,800	81	32	341	3,595
Japan	90	1,617	717	1,515	300	2,038	76	49	3,535	9,937
Republic of Korea	-	2,184	266	2,690	89	2,325	58	24	782	8,418
Brunei Darussalam	-	100	188	3	23	74	4	7	19	419
Philippines	0	415	1,560	14	237	258	43	15	78	2,620
Taiwan	449	1,845	1,932	9	348	1,424	34	11	414	6,465
Pakistan	-	12	71	10	38	34	4	3	18	191
Other Asia	566	5,885	5,126	131	943	2,022	306	184	952	16,115
ASEAN	1,237	21,830	24,714	1,316	8,389	9,297	1,250	161	6,793	74,988
AMERICAS	1,664	9,734	12,231	115	4,665	19,620	507	198	8,903	57,638
United States of America	1,664	9,608	12,110	104	4,433	19,109	490	173	8,585	56,277
Other Americas	-	125	121	11	232	511	17	25	319	1,361
EUROPE	176	11,168	3,618	393	4,798	10,309	690	290	6,434	37,877
United Kingdom	70	4,211	1,845	26	1,141	3,318	457	78	2,256	13,402
Germany	0	833	132	19	439	1,216	21	32	1,342	4,035
Netherlands	0	1,152	1,032	258	971	1,724	61	12	634	5,845
France	-	1,085	70	30	213	699	14	24	448	2,582
Italy	8	180	45	9	134	215	4	20	85	701
Other Europe	97	3,706	495	51	1,900	3,137	133	124	1,668	11,311
EUROPEAN UNION-27	60	6,284	1,645	342	3,333	6,316	214	154	3,349	21,697
OCEANIA	1	785	1,179	52	236	749	166	33	426	3,628
Australia	1	662	1,038	50	167	698	155	24	388	3,183
New Zealand	-	71	135	1	29	46	8	5	35	330
Other Oceania	-	52	6	1	40	5	3	4	4	115
AFRICA	-	150	130	6	101	325	26	28	157	923
LAIN-LAIN/ OTHERS	83	0	254	0	0	3	0	0	36	376
JUMLAH IMPORT/ TOTAL IMPORTS	4,641	62,192	50,758	7,901	22,862	53,725	4,046	1,088	31,760	238,973

r: Disemak/ Revised

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Perkhidmatan lain termasuk Perkhidmatan penyelenggaraan & pembaikan t.t.l., Perkhidmatan insurans & pencen, Perkhidmatan kewangan dan Caj penggunaan harta intelek t.t.l.,

United Kingdom withdrew from European Union on 31 January 2020

Other Services includes Maintenance & repair services n.i.e., Insurance & pension services, Financial services and Charges for the use of intellectual property n.i.e.

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SITS 2024

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

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Jadual/ Table 1 Eksport Perkhidmatan mengikut Komponen
Exports of Services by Components

		RM Juta/ Million					
		2013	2014	2015	2016	2017	2018
JUMLAH EKSPORT/ TOTAL EXPORTS		132,685	137,618	136,095	147,596	159,384	162,375
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain		7,437	7,947	8,402	9,440	10,725	11,673
<i>Manufacturing services on physical inputs owned by others</i>							
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l.		993	1,207	1,460	1,503	1,815	2,128
<i>Maintenance and repair services n.i.e.</i>							
3. Pengangkutan/ Transport		14,701	15,617	16,365	17,251	19,256	20,524
3.1	Pengangkutan laut/ Sea transport	5,945	6,320	6,683	7,114	6,538	6,772
3.1.1	Muatan/ Freight	2,677	2,584	2,624	2,970	2,111	2,110
3.1.2	Penumpang dan lain-lain/ Passenger and others	3,268	3,737	4,059	4,144	4,426	4,662
3.2	Pengangkutan udara/ Air transport	7,503	7,979	8,131	8,550	10,961	11,784
3.2.1	Muatan/ Freight	1,395	1,264	1,496	1,145	1,048	1,220
3.2.2	Penumpang dan lain-lain/ Passenger and others	6,108	6,715	6,634	7,405	9,912	10,564
3.3	Pengangkutan lain/ Other transport	1,253	1,317	1,551	1,587	1,758	1,968
4. Perjalanan/ Travel		67,733	73,951	68,675	74,980	78,944	79,178
4.1	Perniagaan/ Business	10,011	10,727	9,915	8,761	9,224	9,212
4.2	Peribadi/ Personal	57,722	63,223	58,760	66,219	69,720	69,967
4.2.1	Berkaitan kesihatan/ Health-related	690	745	914	1,123	1,274	1,445
4.2.2	Berkaitan pendidikan/ Education-related	746	724	768	848	915	999
4.2.3	Lain-lain/ Others	56,286	61,754	57,078	64,248	67,532	67,523
5. Pembinaan/ Construction		3,239	2,796	4,038	4,137	4,097	3,463
6. Perkhidmatan insurans dan pencen		1,415	1,511	1,463	1,329	1,250	1,264
<i>Insurance and pension services</i>							
7. Perkhidmatan kewangan/ Financial services		1,001	1,133	1,332	2,042	2,302	2,445
8. Caj penggunaan harta intelek t.t.t.l.		342	248	351	476	1,233	1,074
<i>Charges for the use of intellectual property n.i.e.</i>							
9. Perkhidmatan telekomunikasi, komputer dan maklumat		9,001	9,039	10,372	10,690	11,506	11,428
<i>Telecommunications, computer and information services</i>							
9.1	Telekomunikasi/ Telecommunications	1,989	1,873	2,228	2,650	2,463	2,717
9.2	Komputer/ Computer	5,284	5,189	6,212	6,582	8,452	7,875
9.3	Maklumat/ Information	1,728	1,976	1,933	1,457	592	836
10. Perkhidmatan perniagaan lain/ Other business services		25,885	22,965	21,760	23,859	25,838	26,865
10.1	Perkhidmatan penyelidikan dan pembangunan	852	1,049	1,379	1,392	1,663	1,805
<i>Research and development services</i>							
10.2	Perkhidmatan profesional dan rundingan pengurusan	6,580	4,945	5,521	7,694	9,288	11,273
<i>Professional and management consulting services</i>							
10.2.1	Guaman/ Legal	242	286	277	333	485	530
10.2.2	Perakaunan/ Accounting	338	593	669	653	771	732
10.2.3	Perniagaan dan rundingan pengurusan/ Business and management consulting	6,000	4,066	4,575	6,708	8,032	10,010
10.3	Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain	18,453	16,971	14,860	14,773	14,887	13,788
<i>Technical, trade-related and other business services</i>							
10.3.1	Arkitek, kejuruteraan dan teknikal lain	6,439	6,297	7,173	7,227	6,214	4,859
<i>Architectural, engineering and other technical</i>							
10.3.2	Pajakan operasi/ Operating leasing	707	799	913	991	1,204	1,113
10.3.3	Perkhidmatan berkaitan perdagangan dan perniagaan lain	11,307	9,875	6,774	6,555	7,469	7,815
<i>Trade-related and other business services</i>							
11. Perkhidmatan persendirian, kebudayaan dan rekreasi		637	926	1,509	1,524	2,017	2,022
<i>Personal, cultural and recreational services</i>							
12. Barangan dan perkhidmatan kerajaan t.t.t.l.		300	278	369	365	401	310
<i>Government goods and services n.i.e</i>							

Jadual/ Table 2 Import Perkhidmatan mengikut Komponen
Imports of Services by Components

		RM Juta/ Million					
		2013	2014	2015	2016	2017	2018
JUMLAH IMPORT/ TOTAL IMPORTS		142,277	148,325	156,727	166,513	182,243	179,889
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain		168	148	211	252	336	538
<i>Manufacturing services on physical inputs owned by others</i>							
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l.		1,040	989	1,477	1,681	1,923	1,930
<i>Maintenance and repair services n.i.e.</i>							
3. Pengangkutan/ Transport		38,610	41,666	40,930	40,710	48,878	48,212
3.1	Pengangkutan laut/ Sea transport	23,042	24,354	23,811	23,407	27,627	28,417
3.1.1	Muatan/ Freight	22,569	24,004	23,544	23,161	27,290	28,122
3.1.2	Penumpang dan lain-lain/ Passenger and others	474	350	267	246	337	295
3.2	Pengangkutan udara/ Air transport	11,284	12,990	12,478	12,675	15,997	14,850
3.2.1	Muatan/ Freight	6,644	7,291	8,136	8,262	9,564	9,831
3.2.2	Penumpang dan lain-lain/ Passenger and others	4,640	5,699	4,342	4,412	6,433	5,020
3.3	Pengangkutan lain/ Other transport	4,284	4,322	4,641	4,628	5,254	4,945
4. Perjalanan/ Travel		38,566	40,718	41,734	43,465	46,475	48,961
4.1	Perniagaan/ Business	7,292	7,456	7,384	7,342	7,722	8,626
4.2	Peribadi/ Personal	31,274	33,261	34,350	36,122	38,752	40,334
4.2.1	Berkaitan kesihatan/ Health-related	59	73	73	68	102	150
4.2.2	Berkaitan pendidikan/ Education-related	6,506	6,864	7,836	7,425	6,868	5,353
4.2.3	Lain-lain/ Others	24,709	26,324	26,441	28,629	31,782	34,831
5. Pembinaan/ Construction		8,100	8,675	10,549	12,221	16,794	11,616
6. Perkhidmatan insurans dan pencen		8,712	9,047	9,222	9,271	9,809	9,883
<i>Insurance and pension services</i>							
7. Perkhidmatan kewangan/ Financial services		1,433	1,356	1,681	2,182	2,370	2,588
8. Caj penggunaan harta intelek t.t.t.l.		4,395	4,659	5,033	5,592	7,849	8,107
<i>Charges for the use of intellectual property n.i.e.</i>							
9. Perkhidmatan telekomunikasi, komputer dan maklumat		10,065	10,276	12,757	13,451	13,053	13,161
<i>Telecommunications, computer and information services</i>							
9.1	Telekomunikasi/ Telecommunications	3,870	4,171	5,044	5,316	4,747	4,048
9.2	Komputer/ Computer	5,794	5,689	7,158	7,552	7,103	7,464
9.3	Maklumat/ Information	401	415	555	583	1,203	1,649
10. Perkhidmatan perniagaan lain/ Other business services		27,898	26,985	28,979	33,462	29,503	30,520
10.1	Perkhidmatan penyelidikan dan pembangunan	543	817	1,060	844	860	1,213
<i>Research and development services</i>							
10.2	Perkhidmatan profesional dan rundingan pengurusan	7,914	5,223	5,796	6,539	7,863	10,055
<i>Professional and management consulting services</i>							
10.2.1	Guaman/ Legal	249	410	512	594	664	776
10.2.2	Perakaunan/ Accounting	244	398	392	406	770	830
10.2.3	Perniagaan dan rundingan pengurusan/ Business and management consulting	7,421	4,415	4,892	5,539	6,429	8,449
10.3	Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain	19,442	20,944	22,123	26,080	20,780	19,252
<i>Technical, trade-related and other business services</i>							
10.3.1	Arkitek, kejuruteraan dan teknikal lain	7,176	8,104	10,550	14,183	8,878	7,820
<i>Architectural, engineering and other technical</i>							
10.3.2	Pajakan operasi/ Operating leasing	1,588	2,180	2,682	2,746	2,250	1,762
10.3.3	Perkhidmatan berkaitan perdagangan dan perniagaan lain	10,678	10,661	8,891	9,150	9,652	9,670
<i>Trade-related and other business services</i>							
11. Perkhidmatan persendirian, kebudayaan dan rekreasi		2,773	3,181	3,183	3,196	3,454	3,307
<i>Personal, cultural and recreational services</i>							
12. Barangan dan perkhidmatan kerajaan t.t.t.l.		518	626	971	1,030	1,799	1,067
<i>Government goods and services n.i.e</i>							

Jadual/ Table 3
Imbangan Perdagangan Perkhidmatan mengikut Komponen
Balance of Trade in Services by Components

RM Juta/ Million

	2013	2014	2015	2016	2017	2018
JUMLAH BERSIH/ TOTAL NET	-9,592	-10,706	-20,632	-18,917	-22,859	-17,515
1. Perkhidmatan pembuatan bagi input fizikal dimiliki pihak lain <i>Manufacturing services on physical inputs owned by others</i>	7,269	7,800	8,191	9,188	10,389	11,135
2. Perkhidmatan penyenggaraan dan pembaikan t.t.t.l. <i>Maintenance and repair services n.i.e.</i>	-46	218	-17	-178	-109	198
3. Pengangkutan/ Transport	-23,909	-26,050	-24,565	-23,459	-29,622	-27,688
3.1 Pengangkutan laut/ Sea transport	-17,097	-18,034	-17,127	-16,294	-21,089	-21,645
3.1.1 Muatan/ Freight	-19,892	-21,420	-20,920	-20,191	-25,179	-26,012
3.1.2 Penumpang dan lain-lain/ Passenger and others	2,794	3,387	3,792	3,898	4,090	4,367
3.2 Pengangkutan udara/ Air transport	-3,780	-5,011	-4,347	-4,124	-5,036	-3,066
3.2.1 Muatan/ Freight	-5,248	-6,027	-6,640	-7,117	-8,515	-8,610
3.2.2 Penumpang dan lain-lain/ Passenger and others	1,468	1,015	2,293	2,993	3,479	5,544
3.3 Pengangkutan lain/ Other transport	-3,031	-3,004	-3,091	-3,041	-3,497	-2,977
4. Perjalanan/ Travel	29,167	33,233	26,941	31,515	32,470	30,218
4.1 Perniagaan/ Business	2,718	3,271	2,531	1,419	1,501	585
4.2 Peribadi/ Personal	26,449	29,962	24,410	30,097	30,968	29,632
4.2.1 Berkaitan kesihatan/ Health-related	631	672	841	1,055	1,172	1,295
4.2.2 Berkaitan pendidikan/ Education-related	-5,760	-6,140	-7,068	-6,577	-5,954	-4,354
4.2.3 Lain-lain/ Others	31,577	35,430	30,637	35,619	35,750	32,691
5. Pembinaan/ Construction	-4,861	-5,879	-6,511	-8,084	-12,698	-8,153
6. Perkhidmatan insurans dan pencen <i>Insurance and pension services</i>	-7,296	-7,536	-7,759	-7,942	-8,559	-8,619
7. Perkhidmatan kewangan/ Financial services	-432	-223	-349	-140	-68	-143
8. Caj penggunaan harta intelek t.t.t.l. <i>Charges for the use of intellectual property n.i.e.</i>	-4,053	-4,411	-4,682	-5,116	-6,616	-7,032
9. Perkhidmatan telekomunikasi, komputer dan maklumat <i>Telecommunications, computer and information services</i>	-1,064	-1,237	-2,384	-2,762	-1,547	-1,733
9.1 Telekomunikasi/ Telecommunications	-1,880	-2,298	-2,816	-2,666	-2,284	-1,331
9.2 Komputer/ Computer	-511	-500	-946	-970	1,349	411
9.3 Maklumat/ Information	1,327	1,561	1,377	874	-612	-813
10. Perkhidmatan perniagaan lain/ Other business services	-2,013	-4,019	-7,219	-9,603	-3,665	-3,655
10.1 Perkhidmatan penyelidikan dan pembangunan <i>Research and development services</i>	310	232	319	549	803	591
10.2 Perkhidmatan profesional dan rundingan pengurusan <i>Professional and management consulting services</i>	-1,333	-278	-275	1,155	1,425	1,218
10.2.1 Guaman/ Legal	-7	-125	-235	-261	-179	-245
10.2.2 Perakaunan/ Accounting	94	195	277	247	1	-98
10.2.3 Perniagaan dan rundingan pengurusan/ <i>Business and management consulting</i>	-1,421	-348	-317	1,169	1,603	1,561
10.3 Perkhidmatan teknikal, berkaitan perdagangan dan perniagaan lain <i>Technical, trade-related and other business services</i>	-989	-3,973	-7,263	-11,307	-5,893	-5,464
10.3.1 Arkitek, kejuruteraan dan teknikal lain <i>Architectural, engineering and other technical</i>	-737	-1,806	-3,378	-6,956	-2,664	-2,961
10.3.2 Pajakan operasi/ Operating leasing	-881	-1,382	-1,768	-1,756	-1,046	-648
10.3.3 Perkhidmatan berkaitan perdagangan dan perniagaan lain <i>Trade-related and other business services</i>	629	-785	-2,117	-2,595	-2,183	-1,855
11. Perkhidmatan persendirian, kebudayaan dan rekreasi <i>Personal, cultural and recreational services</i>	-2,136	-2,255	-1,674	-1,672	-1,437	-1,285
12. Barangan dan perkhidmatan kerajaan t.t.t.l. <i>Government goods and services n.i.e</i>	-218	-349	-603	-665	-1,398	-758

Jadual/ Table 4 Eksport Perkhidmatan mengikut Negara Rakan Dagang Utama
Exports of Services by Major Trading Partner Countries

RM Juta/ Million

	2013	2014	2015	2016	2017	2018
JUMLAH EKSPORT/ TOTAL EXPORTS	132,685	137,618	136,095	147,596	159,384	162,375
ASIA	90,980	95,699	93,825	104,518	111,423	116,098
Singapore	42,822	43,456	41,219	46,542	48,726	44,806
China	7,847	7,468	8,007	9,848	12,815	14,122
Indonesia	7,634	8,942	9,241	10,715	10,907	14,652
India	4,092	4,090	4,470	5,184	5,885	3,861
Thailand	3,043	3,805	3,907	5,022	5,700	5,119
Japan	6,178	6,023	6,171	5,717	4,383	7,362
Brunei Darussalam	3,589	4,173	3,663	4,194	3,955	5,293
Republic of Korea	2,116	2,868	2,849	3,544	3,562	3,943
Hong Kong	2,012	1,743	2,113	2,658	3,057	3,905
Taiwan	1,408	1,326	1,242	1,449	2,083	1,861
Saudi Arabia	1,497	1,673	1,558	1,622	1,992	1,624
Philippines	1,642	2,364	2,177	2,039	1,883	2,103
Viet Nam	749	1,288	1,647	1,226	1,311	482
Bangladesh	529	904	665	764	824	997
Qatar	126	77	89	109	707	1,413
United Arab Emirates	1,041	1,047	798	785	512	366
Iran	531	437	418	389	426	561
Sri Lanka	252	433	278	327	361	187
Pakistan	491	516	416	341	357	153
Turkiye	223	354	305	324	329	131
Cambodia	139	204	219	222	292	626
Myanmar	535	267	299	231	172	219
Kuwait	216	207	164	144	168	87
Iraq	436	442	383	152	167	197
Lao, People's Dem. Rep	131	150	116	126	165	129
Oman	289	368	360	219	151	502
Nepal	292	524	337	178	104	194
Other Asia	1,119	552	714	446	431	1,206
ASEAN	60,284	64,649	62,489	70,316	73,112	72,767
AMERICAS	16,611	16,698	18,339	19,660	22,269	21,900
United States of America	14,972	15,491	17,396	18,793	20,865	20,641
Canada	535	522	408	393	478	547
Other Americas	1,103	685	535	474	926	712
EUROPE	17,769	17,364	17,188	17,632	18,703	19,064
United Kingdom	6,203	6,548	6,474	6,736	7,044	6,829
Germany	2,595	2,817	2,879	3,235	3,860	4,134
Netherlands	1,930	1,910	1,943	2,001	1,601	1,499
France	2,202	1,531	1,458	1,312	1,429	1,230
Austria	516	561	501	558	666	640
Switzerland	497	577	480	640	615	942
Ireland	441	360	448	339	601	272
Sweden	275	272	257	597	480	255
Norway	205	244	366	314	300	348
Russian Federation	257	319	295	249	297	192
Italy	1,313	744	680	367	296	337
Poland	140	328	266	249	266	728
Belgium	295	221	375	260	254	379
Other Europe	901	935	764	775	996	1,278
EUROPEAN UNION-27	10,444	9,508	9,420	9,569	10,302	10,537
OCEANIA	5,782	6,002	5,314	4,406	5,356	4,119
Australia	5,137	5,153	4,525	3,761	4,469	3,439
New Zealand	585	801	661	600	841	616
Other Oceania	60	49	127	46	46	63
AFRICA	1,193	1,356	1,320	1,098	902	1,161
Mauritius	396	343	381	234	143	107
Egypt	294	373	335	241	248	510
South Africa	156	253	180	139	124	118
Other Africa	347	386	424	485	388	426
LAIN-LAIN/ OTHERS	349	500	109	281	730	31

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020
Note: United Kingdom withdrew from European Union on 31 January 2020

Jadual/ Table 5

Import Perkhidmatan mengikut Negara Rakan Dagang Utama
Imports of Services by Major Trading Partner Countries

RM Juta/ Million

	2013	2014	2015	2016	2017	2018
JUMLAH IMPORT/ TOTAL IMPORTS	142,277	148,325	156,727	166,513	182,243	179,889
ASIA	93,030	100,857	106,900	116,376	121,389	124,147
Singapore	34,100	35,036	35,355	32,337	35,019	37,072
China	9,660	10,385	13,398	19,988	20,496	24,855
Indonesia	6,496	7,086	5,441	7,177	7,844	7,506
India	2,074	2,082	2,589	2,977	3,677	4,831
Thailand	8,891	9,121	8,779	8,808	8,684	9,104
Japan	7,215	9,493	10,944	11,797	11,114	3,356
Brunei Darussalam	1,571	1,638	1,463	2,192	2,435	9,295
Republic of Korea	4,056	5,337	6,947	8,156	6,700	6,349
Hong Kong	5,089	5,350	5,611	4,782	5,396	1,929
Taiwan	5,125	5,476	5,834	5,649	5,851	2,162
Saudi Arabia	1,220	1,337	1,615	3,316	4,259	2,779
Philippines	1,043	1,371	1,662	1,772	2,386	5,992
Viet Nam	1,941	1,703	1,854	1,629	1,992	1,590
Bangladesh	270	376	517	463	450	438
Qatar	249	199	198	299	222	4,243
United Arab Emirates	1,945	2,283	2,193	2,067	1,916	204
Iran	88	88	47	76	106	236
Sri Lanka	190	172	190	175	131	118
Pakistan	187	233	203	241	239	122
Turkiye	242	242	394	473	315	197
Cambodia	252	305	245	287	349	366
Myanmar	120	127	121	93	125	244
Kuwait	155	323	246	201	127	50
Iraq	65	63	54	28	98	116
Lao, People's Dem. Rep	71	62	83	75	123	135
Oman	160	99	94	93	171	94
Nepal	175	324	388	271	226	94
Other Asia	380	546	435	953	939	670
ASEAN	54,485	56,448	55,003	54,372	58,957	60,960
AMERICAS	17,151	16,851	18,059	17,148	21,096	21,252
United States of America	14,339	13,889	15,956	15,050	18,245	18,986
Canada	672	734	811	738	837	687
Other Americas	2,140	2,228	1,292	1,359	2,014	1,579
EUROPE	24,332	22,647	24,113	25,311	28,885	27,449
United Kingdom	8,644	7,886	9,722	9,222	9,863	10,867
Germany	3,142	3,610	3,054	4,172	4,546	4,718
Netherlands	2,532	2,427	2,599	2,288	2,188	2,348
France	3,612	2,262	1,854	2,039	3,047	1,951
Austria	217	237	255	191	196	1,397
Switzerland	1,217	1,350	1,517	1,369	1,339	1,609
Ireland	496	563	682	772	1,013	441
Sweden	581	381	331	587	788	527
Norway	438	742	581	396	475	289
Russian Federation	317	481	295	482	292	469
Italy	1,510	1,023	1,054	1,183	1,460	958
Poland	75	70	74	106	87	237
Belgium	380	419	551	566	573	87
Other Europe	1,172	1,195	1,543	1,939	3,017	1,553
EUROPEAN UNION-27	13,580	12,070	11,870	13,741	15,416	14,093
OCEANIA	6,014	5,782	5,670	5,606	7,631	5,553
Australia	5,228	5,015	5,014	5,084	5,141	5,000
New Zealand	519	515	582	456	595	485
Other Oceania	266	252	74	66	1,895	68
AFRICA	1,372	1,873	1,464	1,756	1,362	1,340
Mauritius	227	125	194	117	281	335
Egypt	224	255	439	975	272	212
South Africa	297	748	301	185	228	250
Other Africa	624	745	530	478	581	542
LAIN-LAIN/ OTHERS	379	315	521	316	1,879	149

Nota: United Kingdom mengundurkan keanggotaan Kesatuan Eropah pada 31 Januari 2020

Note: United Kingdom withdrew from European Union on 31 January 2020



SITS 2024

STATISTICS OF INTERNATIONAL TRADE IN SERVICES

Nota Teknikal | Technical Notes



A. KONSEP DAN DEFINISI

1. Perdagangan Perkhidmatan Antarabangsa

Merujuk kepada transaksi perkhidmatan antara residen Malaysia dengan bukan residen (selaras dengan statistik BOP). Perkhidmatan boleh dibekalkan sama ada dengan atau tanpa pergerakan fizikal yang merentasi sempadan oleh pembekal dan pengguna. Bagi perkhidmatan tertentu, pembekal dan pengguna boleh kekal di negara masing-masing atau melibatkan pergerakan fizikal yang merentasi sempadan oleh pengguna (untuk mendapatkan perkhidmatan) atau pembekal (untuk membekalkan perkhidmatan).

2. Residen

Residen ialah:

- orang yang tinggal atau menetap di Malaysia bagi tempoh sekurang-kurangnya satu tahun; dan
- syarikat atau institusi yang berada/beroperasi di Malaysia di mana kepentingan ekonominya berpusat di Malaysia.

Satu unit institusi dikatakan mempunyai pusat kepentingan di wilayah ekonomi di sebuah negara apabila wujudnya lokasi seperti bangunan, tempat pengeluaran, atau premis lain dimana atau dari mana unit tersebut mengusahakan atau bercadang untuk terus mengusahakan, sama ada untuk tempoh selama-lamanya atau tempoh yang panjang, di dalam aktiviti ekonomi dan dengan skala urusniaga yang signifikan.

Bukan residen merujuk kepada individu, syarikat atau institusi yang tinggal, atau berada/beroperasi di negara luar Malaysia.

Status residen perwakilan kerajaan asing, organisasi antarabangsa, pelajar asing dan pesakit asing, adalah seperti berikut:

- perwakilan kerajaan asing (kedutaan, konsulat, pangkalan ketenteraan, kerajaan asing) di Malaysia dianggap sebagai pihak luar-wilayah dan, dengan itu dianggap sebagai bukan-residen;
- perwakilan kerajaan Malaysia di luar negeri dianggap sebagai residen Malaysia;
- organisasi antarabangsa tidak dianggap sebagai residen bagi mana-mana ekonomi/negara; dan
- pelajar asing dan pesakit asing dianggap sebagai residen negara asal mereka.

3. Komponen SITS

Perdagangan perkhidmatan antarabangsa diklasifikasikan kepada 12 komponen utama.

- i. **Perkhidmatan Pembuatan Input Fizikal dimiliki Pihak Lain**
Ia meliputi caj fi oleh pemproses kepada pemilik barangan bagi aktiviti pembuatan (cth: pemprosesan, pengumpulan, pembungkusan atau pelabelan) Pengiktirafan terhadap perkhidmatan ini adalah selari dengan treatment pengecualian barangan untuk prosesan (tanpa pertukaran hak milik) daripada penyusunan eksport dan import barangan dalam statistik imbalan pembayaran.
- ii. **Perkhidmatan Penyenggaraan dan Pembaikan t.t.t.l.**
Termasuk penyenggaraan dan kerja pembaikan oleh residen ke atas barangan yang dimiliki oleh bukan residen (dan sebaliknya). Kerja pembaikan mungkin dilakukan di tempat pembaikan atau di tempat lain. Ia termasuk penyenggaraan dan pembaikan bagi kapal, pesawat dan kelengkapan pengangkutan lain.

Tidak termasuk:

- Pembersihan peralatan pengangkutan (termasuk dalam perkhidmatan pengangkutan);
- Pembaikan pembinaan dan penyenggaraan (termasuk dalam pembinaan); dan
- Penyenggaraan dan pembaikan komputer (termasuk dalam perkhidmatan komputer).

- iii. **Pengangkutan**
Pengangkutan meliputi semua jenis pengangkutan iaitu laut, udara, dan lain-lain (termasuk darat, jalan air, angkasa lepas dan saluran paip) dan perkhidmatan pos dan kurier. Ia melibatkan pengangkutan penumpang, muatan (pergerakan barangan) dan perkhidmatan pengangkutan lain dan perkhidmatan pos & kurier.

(a) Perkhidmatan Pengangkutan Penumpang

Perkhidmatan ini merujuk kepada pengangkutan penumpang di peringkat antarabangsa. Perkhidmatan lain yang membabitkan perbelanjaan penumpang yang menaiki kapal/pesawat udara, bayaran kerana lebih bagasi dan barangan persendirian yang dibawa bersama juga diambil kira.

Untuk mengelakkan kesulitan dalam menentukan taraf residen penumpang, satu ketetapan telah dibuat di mana tiket penumpang yang dijual di Malaysia disifatkan sebagai dijual kepada residen. Sebaliknya, tiket penumpang yang dijual di negara asing disifatkan sebagai dijual kepada bukan residen.

(b) Perkhidmatan Tambang Muatan

Item ini meliputi pengangkutan dan perkhidmatan pengagihan yang dilakukan oleh:

- residen ke atas barangan dan kebanyakan barangan alih lain yang diperoleh atau dimiliki oleh bukan residen (eksport bagi Malaysia); dan
- bukan-residen ke atas barangan dan kebanyakan barangan alih lain yang diperoleh atau dimiliki oleh residen (import bagi Malaysia).

Penghantaran barangan biasanya ditetapkan bermula di sempadan kastam negara pengeksport. Ini dibuat sebagai asas dalam pengiraan penghantaran barangan dan supaya ianya konsisten dengan penilaian *free on board* (f.o.b.) bagi komponen barangan. Prosedur penyusunan adalah seperti berikut:

- dikira sebagai eksport semua perkhidmatan yang dibekalkan oleh residen Malaysia/negara lain ke atas eksport, sebaik sahaja barangan eksport tersebut dimuatkan ke kapal/pesawat udara di sempadan Malaysia/negara lain dari tempat dimana barangan dieksport; dan
- dikira sebagai import semua perkhidmatan yang dibekalkan oleh residen asing ke atas import Malaysia, sebaik sahaja barangan tersebut dimuatkan ke kapal/pesawat udara di sempadan kastam negara pengeksport.

Bayaran tambang muatan kepada syarikat perkapalan dan penerbangan bukan-residen atas perkhidmatan yang diterima berkaitan barangan import Malaysia. Pendapatan tambang muatan yang diterima oleh syarikat residen kerana perkhidmatan pengangkutan barangan import Malaysia tidak diambil kira berdasarkan andaian semua perbelanjaan tambang muatan bagi import adalah ditanggung oleh residen.

(c) Perkhidmatan Pengangkutan Lain

Bayaran bagi perkhidmatan di pelabuhan atau di lapangan terbang oleh syarikat pengangkut direkodkan di sini. Perkhidmatan tersebut termasuklah perkhidmatan pemunggahan kargo, Perkhidmatan lapangan terbang/pelabuhan, pengemudian dan penundaan.

Perkhidmatan lain yang berkaitan dijalankan oleh *shippers/carriers* dan peralatan yang setara seperti bot tunda, kapal tunda dan operasi menyelamat juga sebahagian daripada komponen ini.

Aktiviti perkhidmatan sokongan dan tambahan termasuk perkhidmatan penyimpanan & pergudangan, pengurusan inventori, pembungkusan & pembungkusan semula, dan lain-lain. Ini tidak termasuk sewaan (*charter*) pengangkut tanpa anak kapal di mana ianya dimasukkan dalam perkhidmatan perniagaan lain.

(d) Perkhidmatan Pos dan Kurier

Perkhidmatan pos dan kurier meliputi pengambilan, pengangkutan dan penghantaran bungkusan, pakej, dan dokumen bercetak lain. Ia tidak termasuk bayaran kepada entiti perkhidmatan pos, seperti portal giro, perkhidmatan akaun simpanan & perbankan dan caj penyimpanan barangan.

iv. Perjalanan

Komponen ini merujuk kepada barangan dan perkhidmatan seperti penginapan, makanan, hiburan, pengangkutan domestik, hadiah dan cenderamata yang diperoleh oleh pelawat asing ketika berada di Malaysia dan yang diperoleh oleh pelawat Malaysia ketika berada di negara asing. Perbelanjaan oleh anak kapal juga diambil kira. Pengangkutan antarabangsa pelawat direkodkan di bawah perkhidmatan pengangkutan.

Kedua-dua jenis pelawat iaitu pelancong dan pelawat harian adalah termasuk dalam penyusunan ini. Lembaga Penggalakan Pelancongan Malaysia mendefinisikan pelancong dan pelawat harian seperti berikut:

- **Pelancong**

“Warga asing yang melawat Malaysia bukan untuk tujuan bekerja di Malaysia dan tinggal sekurang-kurangnya satu malam tetapi tidak melebihi satu tahun”; dan

- **Pelawat Harian**

“Warga asing yang melawat Malaysia bukan untuk tujuan bekerja di Malaysia dan tinggal kurang daripada 24 jam dan tidak bermalam”.

Pelancong dikelaskan di bawah perjalanan perniagaan dan perjalanan persendirian. Perjalanan perniagaan meliputi pelancong yang ke luar negeri untuk semua jenis aktiviti perniagaan: anak kapal; pegawai kerajaan dalam perjalanan rasmi. Perjalanan persendirian meliputi pelancong yang ke luar negeri bagi tujuan selain daripada perniagaan seperti lawatan, bercuti, menyertai aktiviti rekreasi dan kebudayaan atau mengerjakan Haji atau Umrah/ziarah.

Komponen Perjalanan juga termasuk perbelanjaan pelajar Malaysia di luar negeri dan perbelanjaan pelajar asing di Malaysia. Pelajar kekal sebagai residen di negara asal tanpa mengambil kira tempoh tinggal di negara lain.

Perbelanjaan kesihatan/perubatan bagi kredit dan debit juga diambilkira sebagai perjalanan. Perbelanjaan yang ditanggung oleh pesakit bukan residen di Malaysia (kredit) atau residen Malaysia yang mendapatkan rawatan perubatan di luar negara (debit) juga termasuk dalam kategori ini.

- v. Pembinaan** Perkhidmatan pembinaan merangkumi kerja baru dan kerja baik pulih. Pembinaan ialah asas kasar penggunaan semua barangan dan perkhidmatan yang digunakan sebagai input kerja dan juga kos pengeluaran lain. Ini termasuklah kerja-kerja penyediaan tapak, kerja-kerja membina dan menyiapkan bangunan (mengecat, memasang paip, meroboh, dll.), kerja-kerja pembinaan untuk kejuruteraan awam, kerja-kerja pemasangan dan pemasangan jentera & pembinaan lain (seperti perkhidmatan penyewaan kelengkapan pembinaan atau perobohan dengan pengendali; kerja pembersihan luar bangunan, dll.)
- vi. Perkhidmatan Insurans dan Pencen** Meliputi perkhidmatan menyediakan insurans hayat, insurans bukan-hayat, insurans semula, insurans tambang muatan, pencen dan perkhidmatan tambahan kepada insurans.
- vii. Perkhidmatan Kewangan** Meliputi caj *explicit* dan *implicit* bagi perkhidmatan perantaraan kewangan dan sokongan (kecuali pengusaha dana pencen dan insurans) yang dijalankan antara residen dan bukan-residen. Caj perkhidmatan *explicit* adalah termasuklah perkhidmatan deposit dan pinjaman (contoh yuran permohonan dan komitmen, bayaran jaminan, yuran pembayaran balik awal atau denda bayaran lewat, dan caj akaun). Ini termasuklah komisen dan bayaran lain berkaitan dengan surat kredit, penerimaan bank, pinjaman kredit, pajakan kewangan, urusniaga pertukaran asing, komisen dan bayaran lain berkaitan dengan urusniaga sekuriti, komisen peniaga pasaran hadapan komoditi, perkhidmatan berkaitan pengurusan aset, perkhidmatan operasi dan pengawalseliaan pasaran kewangan, perkhidmatan jagaan sekuriti tidak berkepentingan tetapi tidak termasuk faedah. Caj *implicit* diukur melalui FISIM yang menggunakan konsep kadar rujukan untuk mewakili elemen perkhidmatan di antara kadar faedah sebenar dan rujukan bagi pinjaman dan deposit.
- viii. Caj penggunaan harta intelek t.t.t.l** Caj bagi penggunaan harta intelek termasuklah:
- Caj bagi penggunaan hak intelek, seperti paten, cap dagang, hak cipta, rekacipta dan proses industri, rahsia perdagangan dan francais, di mana hak wujud daripada penyelidikan dan pembangunan serta daripada pemasaran; dan
 - Caj ke atas lesen untuk mengeluarkan semula dan/atau mengedarkan harta intelek yang terkandung dalam ciptaan asal atau prototaip, seperti hak cipta ke atas buku dan manuskrip, perisian komputer, sinematografi & rakaman bunyi dan hak yang berkaitan seperti rakaman persembahan secara langsung untuk siaran televisyen, kabel atau satelit.
- ix. Perkhidmatan Telekomunikasi, Komputer dan Maklumat** Perkhidmatan telekomunikasi merangkumi transmisi siaran bunyi, imej, data atau maklumat lain melalui telefon, teleks, telegram, radio, televisyen satelit, mel elektronik dan faksimili termasuklah perkhidmatan rangkaian perniagaan, telekonferensi, dan perkhidmatan sokongan.

Perkhidmatan komputer termasuklah perkhidmatan berkaitan perisian dan perkakasan dan perkhidmatan pemprosesan data. Ini termasuklah jualan perisian khas dan bukan khas, pemasangan dan perkhidmatan perundingan.

Perkhidmatan maklumat termasuk perkhidmatan agensi berita, perkhidmatan pangkalan data (konsep pangkalan data, penyimpanan, dan penyebaran), dan langganan langsung bukan-pukul akhbar dan majalah, sama ada melalui pos, penghantaran elektronik atau cara lain.

**x. Perkhidmatan
Perniagaan Lain**

Perkhidmatan perniagaan lain termasuklah perkhidmatan penyelidikan dan pembangunan, perkhidmatan professional dan pengurusan perundingan, teknikal, perkhidmatan perdagangan dan perniagaan lain.

Perkhidmatan penyelidikan dan pembangunan meliputi perkhidmatan berkaitan dengan penyelidikan asas, penyelidikan gunaan, dan eksperimen pembangunan produk dan proses baru. Ini termasuklah jualan terus hasil daripada kerja-kerja penyelidikan dan pembangunan, seperti; paten, hak cipta, maklumat atau proses industri.

Perkhidmatan profesional dan pengurusan perundingan merangkumi perkhidmatan bantuan nasihat, bimbingan dan operasi yang disediakan kepada perniagaan untuk polisi dan strategi serta perancangan keseluruhan perniagaan, penstrukturan dan kawalan kepada organisasi. Ini termasuk perkhidmatan undang-undang, perakaunan, perniagaan dan perundingan pengurusan, perkhidmatan pengurusan, perkhidmatan perhubungan awam, pengiklanan, penyelidikan pasaran dan perkhidmatan pengumpulan pendapat awam.

Teknikal, perkhidmatan berkaitan perdagangan dan perniagaan lain terdiri daripada perkhidmatan berkaitan arkitek, kejuruteraan, lain-lain teknikal, rawatan sisa dan *de-pollution*, pertanian, perlombongan, pajakan operasi, berkaitan perdagangan dan perkhidmatan perniagaan lain.

**xi. Perkhidmatan
Persendirian,
Kebudayaan dan
Rekreasi**

Merujuk kepada perkhidmatan berkaitan audio-visual dan perkhidmatan berkaitan dengannya; dan perkhidmatan persendirian, kebudayaan, dan rekreasi lain. Ini termasuk bayaran bagi akses siaran televisyen sulit, sewaan *audio-visual* dan produk berkaitan, bayaran kepada pelakon, pengarah dan pengeluar, perkhidmatan pendidikan, perkhidmatan kesihatan, perkhidmatan sukan, rekreasi dan hiburan.

**xii. Barangan dan
Perkhidmatan
Kerajaan t.t.t.l**

Ini adalah transaksi oleh sektor awam dengan bukan residen yang tidak direkodkan ditempat lain dalam komponen BOP. Transaksi ini termasuk perbelanjaan (barangan dan perkhidmatan) oleh perwakilan diplomat dan tentera Malaysia di luar negeri dan perwakilan diplomat dan tentera asing di Malaysia.

Eksport meliputi perbelanjaan modal dan operasi misi diplomatik asing, misi perdagangan dan organisasi antarabangsa di Malaysia. Import meliputi perbelanjaan modal dan operasi kedutaan Malaysia, suruhanjaya tinggi, misi perdagangan dan jabatan pelajar luar negeri.

B. SUMBER DATA

Sumber data yang dibentangkan dalam laporan ini:

a. Sumber primer:

- Survei Perdagangan Perkhidmatan Antarabangsa yang dijalankan oleh DOSM.

b. Sumber sekunder:

- Perangkaan pelancongan yang disusun oleh Lembaga Penggalakan Pelancongan Malaysia berdasarkan Penyiasatan Pemergian Pelawat dengan data tambahan daripada Jabatan Imigresen Malaysia;

c. Rekod Pentadbiran

- Sistem Maklumat Transaksi Antarabangsa (ITIS) BNM;
- Rekod pentadbiran sektor awam dan swasta.

C. AMALAN SEMAKAN DATA

Statistik yang dibentangkan dalam penerbitan ini adalah mengikut Statistik BOP Suku Tahunan. Status data tahun semasa adalah data disemak dan data muktamad akan diterbitkan setahun kemudian. Kebanyakannya disemak disebabkan oleh pelaporan terkini atau yang telah disemak oleh pembekal data.

D. PEMBUNDARAN

Sebarang perbezaan pada data agregat adalah disebabkan oleh pembundaran.

E. SINGKATAN

b	bilion
BNM	Bank Negara Malaysia
cth.	Contoh
CUIP	Caj penggunaan harta intelek t.t.t.l
dll.	dan lain-lain
FISIM	<i>Financial Intermediation Services Indirectly Measured</i>
f.o.b.	<i>free on board</i>
MRO	Perkhidmatan penyenggaraan dan pembaikan t.t.t.l
OBS	Perkhidmatan perniagaan lain
RM	Ringgit Malaysia
TCI	Telekomunikasi, komputer dan maklumat
t.t.t.l.	tidak tercatat di tempat lain
-	tiada
0	< RM500 juta

A. CONCEPTS AND DEFINITIONS

1. **International Trade in Services** *Refers to cross border services transactions between Malaysia's residents and non-residents (consistent with BOP statistics). Services could be delivered either with or without cross border physical movement of services suppliers and consumers. For certain services, suppliers and consumers may remain in their respective countries, or else it could involve in cross border physical movement of consumers (to consume services) or supplier (to provide services).*

2. **Residency** *A resident is:*
 - *a person who has stayed or lived in Malaysia for at least one year; and*
 - *a company or institution located/operating in Malaysia where its centre of predominant economic interest is in Malaysia.*

Centre of predominant economic interest of an institutional unit in an economic territory existed where some location, dwelling, place of production or other premises on which or from which the unit engages and intends to continue engaging, either indefinitely or over a finite but long period of time, in economic activities and transactions on a significant scale.

A non-resident refers to a person, company or institution that lives in, or is located/operating in a country outside Malaysia.

Residency status of foreign official representatives, international organizations, foreign students and medical patients, are as follows:

 - *foreign official representatives (embassies, consulates, military bases, foreign general government) in Malaysia are considered as extra-territorial and, therefore are treated as non-residents;*
 - *Malaysia's official representatives abroad are treated as residents of Malaysia;*
 - *international organisations are not considered as residents of any economy/country; and*
 - *foreign students and foreign patients are treated as resident of their country of origin.*

3. **SITS Components** *International trade in services is classified broadly into 12 components.*
 - i. **Manufacturing Services on Physical Inputs Owned by Others** *It covers fees charged by the processor to owner of the goods for manufacturing activities done (i.e., processing, assembly, packing or labelling). Recognition of this type of services is parallel with the treatment of exclusion goods for processing (with no change of*

ownership) from exports and imports goods compilation in balance of payments statistics.

**ii. Maintenance and Repair Services
n.i.e.**

Includes maintenance and repair works by residents on goods owned by non-residents (and vice versa). The repairs may be performed at the site of the repairer or elsewhere. Maintenance and repairs on ships, aircraft and other transport equipment are included.

Exclude:

- *Cleaning of transport equipment (included in transport services);*
- *Construction repairs and maintenance (included in construction); and*
- *Maintenance and repairs of computers (included in computer services).*

iii. Transport

Transport covers all modes of transportation namely sea, air, other modes (including land, internal waterway, space, and pipeline) and postal and courier services. It involves the carriage of passengers, freight (movement of goods), other transport services and postal & courier services.

(a) Passenger Services

Passenger services relates to the service performed in the international transport of people. Other services for which passengers make expenditures on board carriers or for which they pay charges to carriers, such as those for excess baggage or other personal accompanying effects are also included.

In order to avoid practical difficulties in determining the residency of passengers, the convention is adopted whereby passenger fares sold within Malaysia are deemed to be sold to residents. Likewise, passenger fares sold in foreign countries are deemed to be sold to non-residents.

(b) Freight Services

This item covers transportation and distributive services which are performed by:

- *residents on merchandise and most other movable goods acquired or owned by non-residents (on Malaysia's exports); and*
- *non-residents on merchandise and most other movable goods acquired or owned by residents (on Malaysia's imports).*

Transport of goods is always considered to begin at the customs frontier of the exporting country. The main purpose of specifying a convention is to provide a basis for recording the transport of goods, consistent with a uniform free on board (f.o.b.) valuation basis for the goods component. The procedures for compilation are as follows:

- *to enter as exports all services performed by residents on Malaysia's/other countries' exports, once these have been loaded on board the carrier at the customs frontier of Malaysia/other countries from which the goods are being exported; and*
- *to enter as imports all services performed by foreign residents on Malaysia's imports, once these have been loaded on board the carrier at the customs frontier of the country from which they are imported.*

Freight payments to non-resident shipping and airline companies for services rendered in connection with Malaysia's imports. Freight earnings by resident carriers for the carriage of Malaysia's imports are excluded based on the underlying conventional assumption that all freight expenses incurred on imports are borne by residents.

(c) Other Transport Services

Port and airport services relating to the procurement of services by shippers/carriers for consumption in their operations are captured here. The services include stevedoring, airport and harbour fees, pilotage and towage.

Other related services performed by shippers/carriers and similar equipment such as towboats, tugboats and salvage operations also form part of this component.

Supporting activities and auxiliary services including storage & warehousing, inventory management, packing & repacking services, etc. This excludes rentals (charter hire) of carriers without crew which is included in other business services.

(d) Postal and Courier Services

Postal and courier services cover pick-up, transport and delivery of parcels, packages, and other printed documents. Exclude are financial rendered by postal administration entities, such as portal giro, banking & savings account services and storage of goods charges.

iv. Travel

Component refers to the goods and services such as accommodation, meals, entertainment, internal transportation and gifts and souvenirs acquired from Malaysia by visitors during their stay in Malaysia and

from abroad by Malaysian visitors travelling overseas. Expenditure by ships/carriers crews are also taken into account. The international carriage of visitors is recorded under transport services.

Both types of visitors namely tourists and excursionists are included in the compilation. The Malaysia Tourism Promotion Board defines tourists and excursionists as follows:

- **Tourists**
“Foreigners travelling to Malaysia for any reason other than following an activity remunerated from within Malaysia and stayed for at least a night but not exceeding one year”; and
- **Excursionists**
“Foreigners travelling to Malaysia for any reason other than following an activity remunerated from within Malaysia and stayed less than 24 hours without an overnight stay”.

Tourists are grouped under business travel and personal travel. Business travel covers travellers going abroad for all types of business activities: carrier crews; government employees on official travel. Personal travel covers travellers going abroad for purposes other than business such as visits, vacation, participation in recreational and cultural activities or for performing the Hajj or Umrah/pilgrimage.

The Travel component also includes the expenditure of Malaysian students who study overseas, and foreign students studying in Malaysia. Students remain residents of their economies of origin regardless of their length of stay in another economy.

Health-related expenditure for both credit and debit are also part of travel. This expenditure incurred by non-resident patients in Malaysia (credit) or Malaysian residents seeking medical treatment abroad (debit) are included in this category.

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| <p>v. Construction</p> | <p>Construction services cover both new and repair work. Construction is valued on a gross basis inclusive of all goods and services used as input to the work and other cost of production. This relates to site preparation work, construction and completion work for buildings (painting, plumbing, demolition, etc.), construction work for civil engineering, installation of machinery & assembly work and other construction (such as renting services of construction or demolition equipment with operator; exterior cleaning work of building, etc.)</p> |
| <p>vi. Insurance and Pension Services</p> | <p>Covers the services of providing life insurance, non-life insurance, reinsurance, freight insurance, pensions and auxiliary services to insurance.</p> |
| <p>vii. Financial Services</p> | <p>Covers both explicit and implicit charges for financial intermediation and auxiliary services (except those of insurance enterprises and pension funds) conducted between residents and non-residents.</p> |

The explicit charges included deposit and lending services (e.g. application and commitment fees, fees for one-off guarantees, early or late repayment fees or penalties, and account charges). Also included are commissions and other fees related to letters of credit, bankers' acceptances, lines of credit, financial leasing, foreign exchange transactions, commissions and other fees related to transactions in securities, commissions of commodity futures traders, services related to asset management, financial market operational and regulatory services, security custody services but excluded interest. The implicit charges is measured by FISIM which using reference rate concept to represent services element between actual and reference interest rate on loans and deposits.

viii. Charges for the use of intellectual property n.i.e.

Charges for the use of intellectual property include:

- charges for the use of propriety rights, such as patents, trademarks, copyrights, industrial processes and designs, trade secrets and franchises, where rights arise from research and development, as well as from marketing; and*
- charges for licenses to reproduce and/or distribute intellectual property embodied in produced originals or prototypes, such as copyrights on books and manuscripts, computer software, cinematographic works & sound recordings and related rights such as for the recording of live performances and for television, cable or satellite broadcast.*

ix. Telecommunications, Computer, and Information Services

Telecommunications services encompass the broadcast of transmission of sound, image, data, or other information by telephone, telex, telegram, radio, and television satellite, electronic mail and facsimile including business network services, teleconferencing and support services.

Computer services consist of hardware and software related services and data processing services. These include sales of customized and non-customized software, installation and consultancy services.

Information services include news agencies services, database services (database conception, storage, and dissemination), and direct non-bulk subscriptions to newspapers and periodicals, whether by mail, electronic transmission or other means.

x. Other Business Services

Other business services comprise research and development services, professional and management consulting services, technical, trade related and other business services.

Research and development services cover those services associated with basic research, applied research, and experimental development of new products and processes. This includes outright

sales as a result of research and development work, such as; patents, copyrights, information or industrial processes.

Professional and management consulting services cover advisory, guidance and operational assistance services provided to businesses for business policy and strategy and the overall planning, structuring and control of an organization. This include legal services, accounting, business & management consulting, public relations services, advertising, market research and public opinion polling services.

Technical, trade-related and other business services comprise of services related to architectural, engineering, other technical, waste treatment and de-pollution, agricultural, mining, operating leasing, trade-related and other business services.

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| <p>xii. Personal, Cultural and Recreational Services</p> | <p>Refers to services associated to audio-visual and related services; and other personal, cultural, and recreational services. This includes charges for access to encrypted televisions channels, rental of audio-visual and related products, fees to actors, directors and producers, education services, health services, sports, recreational and entertainment services.</p> |
| <p>xii. Government Goods and Services n.i.e.</p> | <p>These are transactions by the public sector with non-residents, which are not recorded elsewhere in the BOP components. The transactions include expenditures (goods and services) of Malaysia's diplomatic and military representative abroad and of foreign governments' diplomatic and military representative in Malaysia.</p> |

Export covers operating and capital expenditures of foreign diplomatic missions, trade missions and international organisations in Malaysia. Import covers operating and capital expenditure of Malaysia's embassies, high commissions, trade missions and students' departments abroad.

B. DATA SOURCES

The source for data present in this report :

a. Primary sources:

Survey on International Trade in Services conducted by DOSM.

b. Secondary sources:

- Tourism statistics compiled by the Malaysia Tourism Promotion Board, using data emanating from its Departing Visitors' Survey with supplementary data from Immigration Department of Malaysia;

c. Administrative records:

- International Transaction Information System (ITIS), BNM;
- Administrative records of the public and private sectors.

- C. DATA REVISION PRACTICES** *The statistics presented in this publication conform to Quarterly BOP Statistics. The status of current year data sets are revised and final data will be published a year after. The revisions are mostly due to latest or revised reporting by data providers.*
- D. ROUNDING** *Any differences in the aggregated data are due to rounding.*
- E. ABBREVIATIONS**
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|---------------|--|
| <i>b</i> | <i>billion</i> |
| <i>BNM</i> | <i>Bank Negara Malaysia</i> |
| <i>CUIP</i> | <i>Charges for the use of intellectual property n.i.e</i> |
| <i>FISIM</i> | <i>Financial Intermediation Services Indirectly Measured</i> |
| <i>e.g.</i> | <i>exempli gratia (example)</i> |
| <i>etc.</i> | <i>etcetera</i> |
| <i>f.o.b.</i> | <i>free on board</i> |
| <i>i.e.:</i> | <i>id est (that is)</i> |
| <i>MRO</i> | <i>Maintenance and repair services n.i.e</i> |
| <i>n.i.e.</i> | <i>not included elsewhere</i> |
| <i>OBS</i> | <i>Other business services</i> |
| <i>TCI</i> | <i>Telecommunications, computer and information</i> |
| <i>-</i> | <i>nil</i> |
| <i>0</i> | <i>< RM500 million</i> |

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