



KEMENTERIAN EKONOMI
JABATAN PERANGKAAN MALAYSIA

STATISTIK KECENDERUNGAN PERNIAGAAN *BUSINESS TENDENCY STATISTICS*

SUKU KEEMPAT **2024**
FOURTH QUARTER

Pemakluman

Jabatan Perangkaan Malaysia (DOSM) telah melancarkan OpenDOSM NextGen sebagai medium yang menyediakan katalog data dan visualisasi bagi memudahkan pengguna menganalisis pelbagai data dan boleh diakses melalui portal <https://open.dosm.gov.my>.

Kerajaan Malaysia telah mengisytiharkan Hari Statistik Negara (MyStats Day) pada 20 Oktober. Tema sambutan MyStats Day adalah "Statistik Nadi Kehidupan". DOSM menyambut ulang tahun ke-75 Jubli Intan pada tahun 2024.

Announcement

The Department of Statistics Malaysia (DOSM) has launched OpenDOSM NextGen as a medium that provides catalogue data and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

The Government of Malaysia has declared National Statistics Day (MyStats Day) on October 20th. MyStats Day theme is "Statistics is the Essence of Life". DOSM commemorates its 75th Diamond Jubilee in 2024.

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KATA PENGANTAR

Penerbitan Statistik Kecenderungan Perniagaan ini mempersembahkan statistik berdasarkan data yang diperoleh daripada Survei Kecenderungan Perniagaan bagi pelbagai sektor ekonomi di Malaysia. Survei ini dijalankan secara suku tahunan. Statistik Kecenderungan Perniagaan disusun berpandukan garis panduan dan saranan yang disyorkan oleh *Organisation for Economic Co-operation and Development* (OECD) dengan merujuk kepada *Business Tendency Survey: A Handbook*, 2003.

Penerbitan ini memaparkan jangkaan prestasi perniagaan bagi tiga dan enam bulan akan datang. Konsep perakaunan digunakan untuk menganalisis data bagi menghasilkan indikator kecenderungan perniagaan.

Bahagian pertama penerbitan ini membentangkan ringkasan penemuan. Bahagian kedua pula memuatkan jadual terperinci bagi membolehkan pengguna menganalisis kecenderungan keadaan perniagaan di Malaysia bagi tempoh sebelum, semasa dan akan datang. Ini diikuti oleh bahagian ketiga yang mengandungi nota teknikal untuk menerangkan konsep, definisi dan metodologi bagi membantu pengguna memahami statistik yang diterbitkan.

Jabatan merakamkan ucapan terima kasih dan penghargaan tulus ikhlas kepada semua pihak yang telah menyumbang dalam penerbitan ini, terutamanya kepada responden yang memberikan kerjasama dalam membekalkan data yang diperlukan. Setiap maklum balas dan cadangan untuk penambahbaikan laporan ini pada masa akan datang amat dihargai.

DATO' SRI DR. MOHD UZIR MAHIDIN

Ketua Perangkawan Malaysia

November 2024



PREFACE

The Business Tendency Statistics publication present statistics based on the data collected from the Business Tendency Survey on various economic sectors in Malaysia . The survey is conducted on a quarterly basis. The Business Tendency Statistics are compiled based on the guidelines and recommendations by the Organisation for Economic Co-operation and Development (OECD) with reference to the Business Tendency Survey: A Handbook, 2003.

This publication presents the expectations of business performance for the next three and six months. An accounting concept is used for the analysis of the data to produce business tendency indicators.

The first part of this publication focuses on the summary of findings. The second part presents detailed tables to facilitate users in analysing the tendency of business situation in Malaysia for the past, current and near future. This is followed by the third part which contains the technical notes explaining the concepts, definitions and methodology to assist users to understand the published statistics.

The Department would like to express its sincere gratitude and appreciation to all who have contributed in this publication, especially to the respondents for their cooperation in providing the necessary data. Every feedback and suggestion towards improving future publication is highly appreciated.

DATO' SRI DR. MOHD UZIR MAHIDIN

Chief Statistician Malaysia

November 2024

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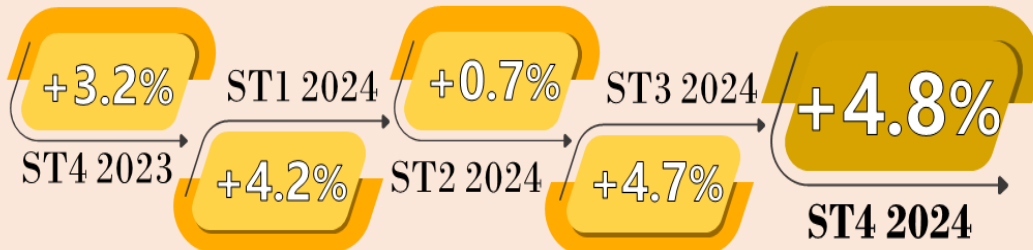
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STATISTIK KECENDERUNGAN PERNIAGAAN

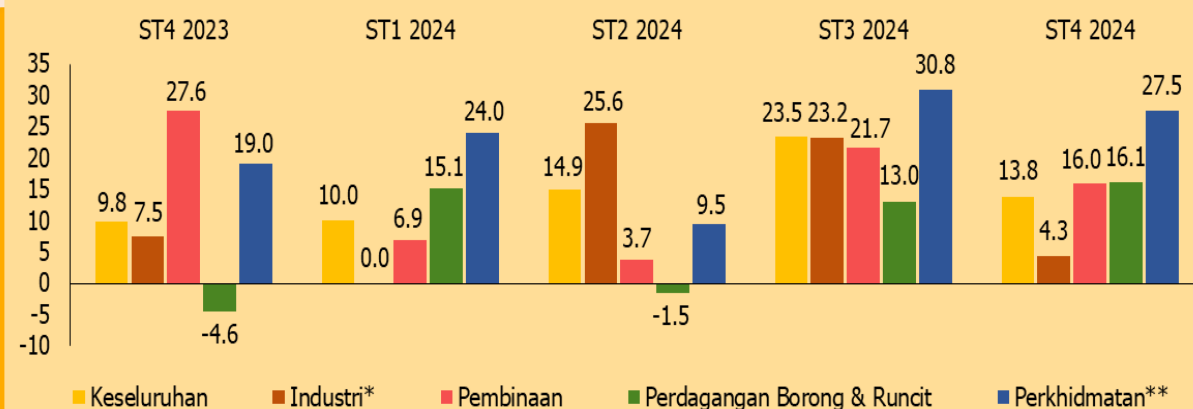
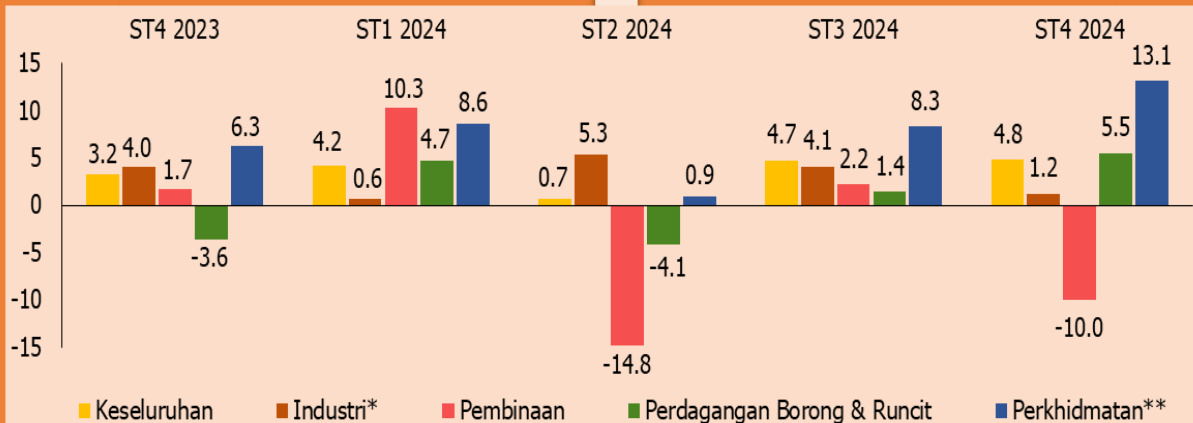


PENIAGA MENJANGKAKAN PERSEKITARAN PERNIAGAAN YANG MEYAKINKAN UNTUK SUKU KEEMPAT 2024, DENGAN PETUNJUK KEYAKINAN POSITIF +4.8 PERATUS, TERTINGGI SEJAK SUKU KEDUA 2022.

PETUNJUK KEYAKINAN

+4.8%
(+4.7%)

Okt. – Dis. 2024
(Julai – Sept. 2024)



IMBANGAN BERSIH

+13.8%
(+23.5%)

Okt.2024 – Mac 2025
(Julai – Dis. 2024)

*Pertanian, Perlombongan, Pembuatan dan Elektrik & Air

** Penginapan, Pengangkutan & Penyimpanan, Komunikasi, Kewangan, Insurans, Hartanah, Teknologi Maklumat & Komunikasi, Makanan & Minuman, Pentadbiran dan Sokongan, Profesional, Kesihatan, Pendidikan dan Perkhidmatan Lain

Sumber: Statistik Kecenderungan Perniagaan Suku Keempat 2024, Jabatan Perangkaan Malaysia (DOSM)

MAIN FINDINGS



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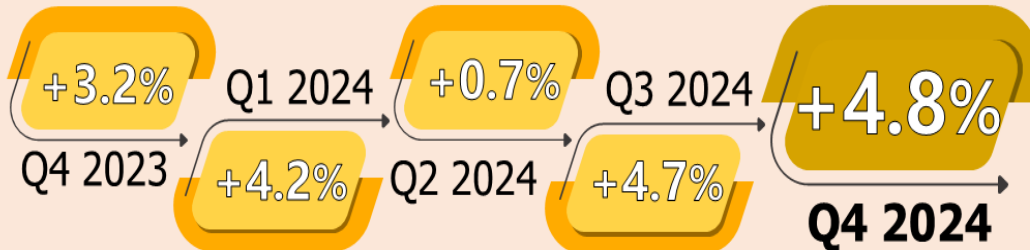
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MALAYSIA MADANI

DOSM 75



BUSINESS TENDENCY STATISTICS

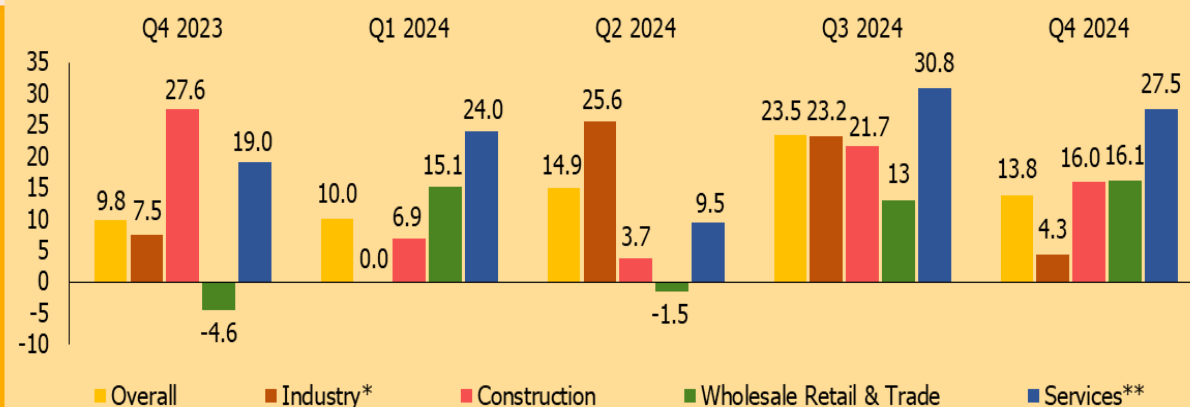
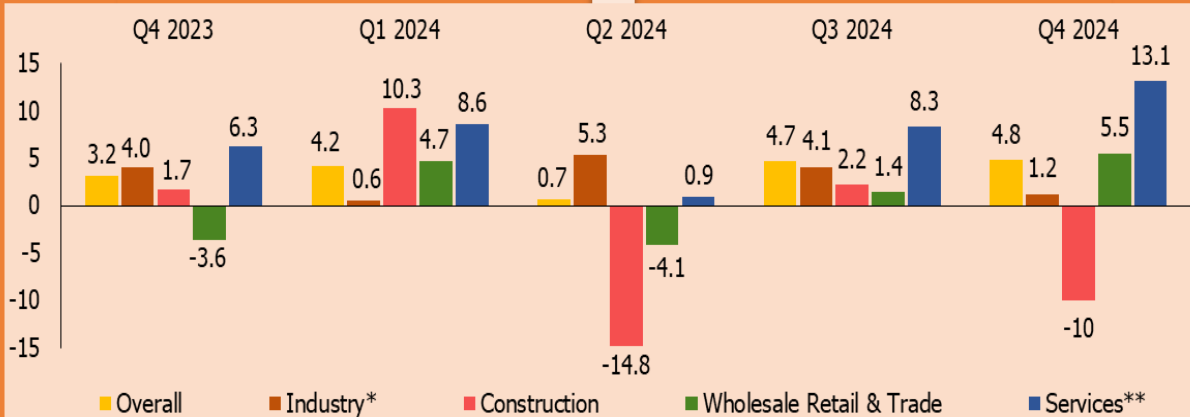


BUSINESSES EXPECT A REASSURING BUSINESS ENVIRONMENT FOR THE FOURTH QUARTER OF 2024, WITH A POSITIVE CONFIDENCE INDICATOR OF +4.8 PER CENT, THE HIGHEST SINCE THE SECOND QUARTER OF 2022.

CONFIDENCE INDICATOR

+4.8%
(+4.7%)

Oct. – Dec. 2024
(July – Sept. 2024)



NET BALANCE

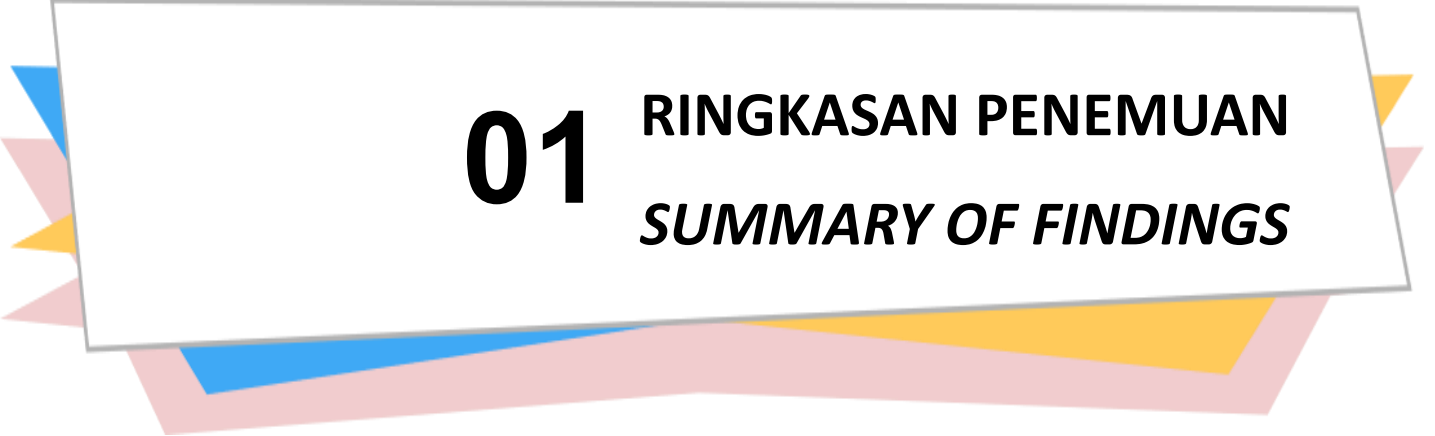
+13.8%
(+23.5%)

Oct.2024 – Mar.2025
(July – Dec. 2024)

*Agriculture, Mining, Manufacturing and Electricity & Water

** Accommodations, Transportation & Storage, Communication, Finance, Insurance, Real Estate, Information Technology & Communication, Food & Beverage, Administrative & Support Services, Professional, Health, Education and Other Services

Source: Business Tendency Statistics Fourth Quarter 2024, Department of Statistics Malaysia (DOSM)



01

RINGKASAN PENEMUAN
SUMMARY OF FINDINGS

RINGKASAN PENEMUAN

STATISTIK KECENDERUNGAN PERNIAGAAN, SUKU TAHUN KEEMPAT 2024

Statistik Kecenderungan Perniagaan memaparkan jangkaan prestasi perniagaan bagi tiga bulan dan enam bulan yang akan datang. Statistik ini berdasarkan Survei Kecenderungan Perniagaan yang dijalankan secara suku tahunan.

Laporan ini menyediakan jangkaan prestasi perniagaan bagi suku tahun keempat 2024 dan tempoh enam bulan akan datang iaitu Oktober 2024 hingga Mac 2025.

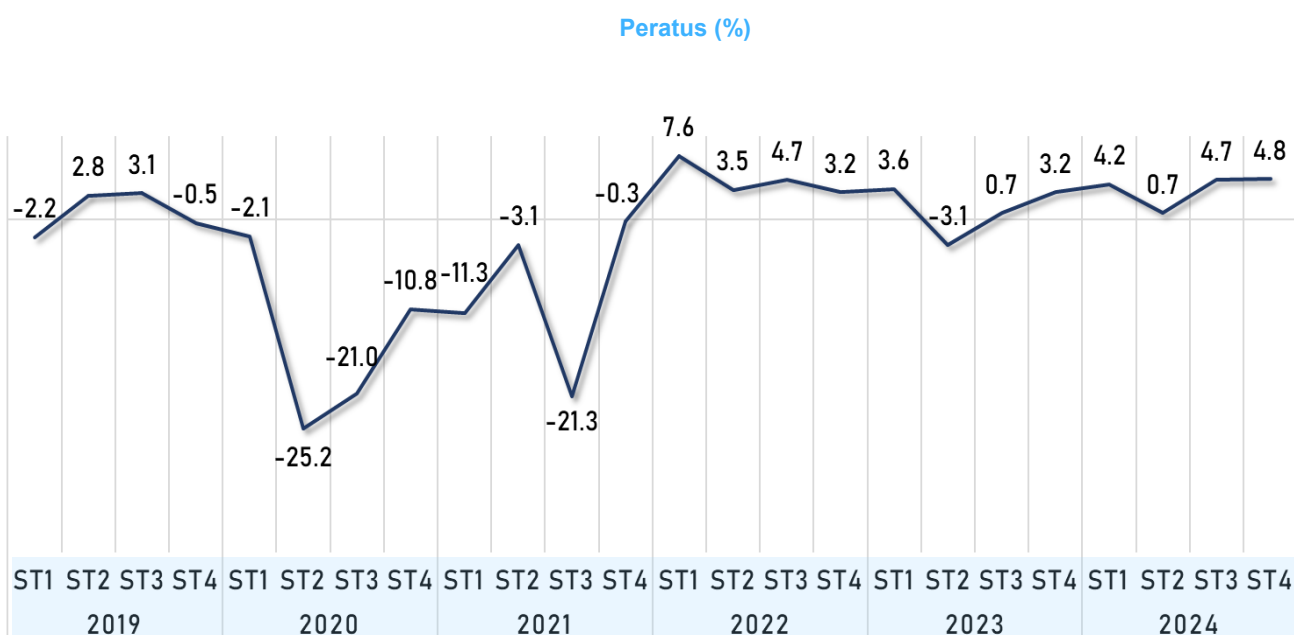
RAMALAN PRESTASI PERNIAGAAN SUKU TAHUN KEEMPAT 2024

Peniaga Malaysia menjangkakan persekitaran perniagaan yang meyakinkan pada suku keempat 2024, dengan petunjuk keyakinan positif +4.8 peratus, tertinggi yang dicatatkan sejak suku kedua 2022 (Paparan I).

PETUNJUK KEYAKINAN

Petunjuk keyakinan merupakan satu petunjuk jangka pendek yang merumuskan pandangan keseluruhan mengenai keadaan perniagaan dalam pelbagai sektor di Malaysia. Petunjuk keyakinan dihitung sebagai purata jumlah imbalan bersih bagi pembolehubah terpilih.

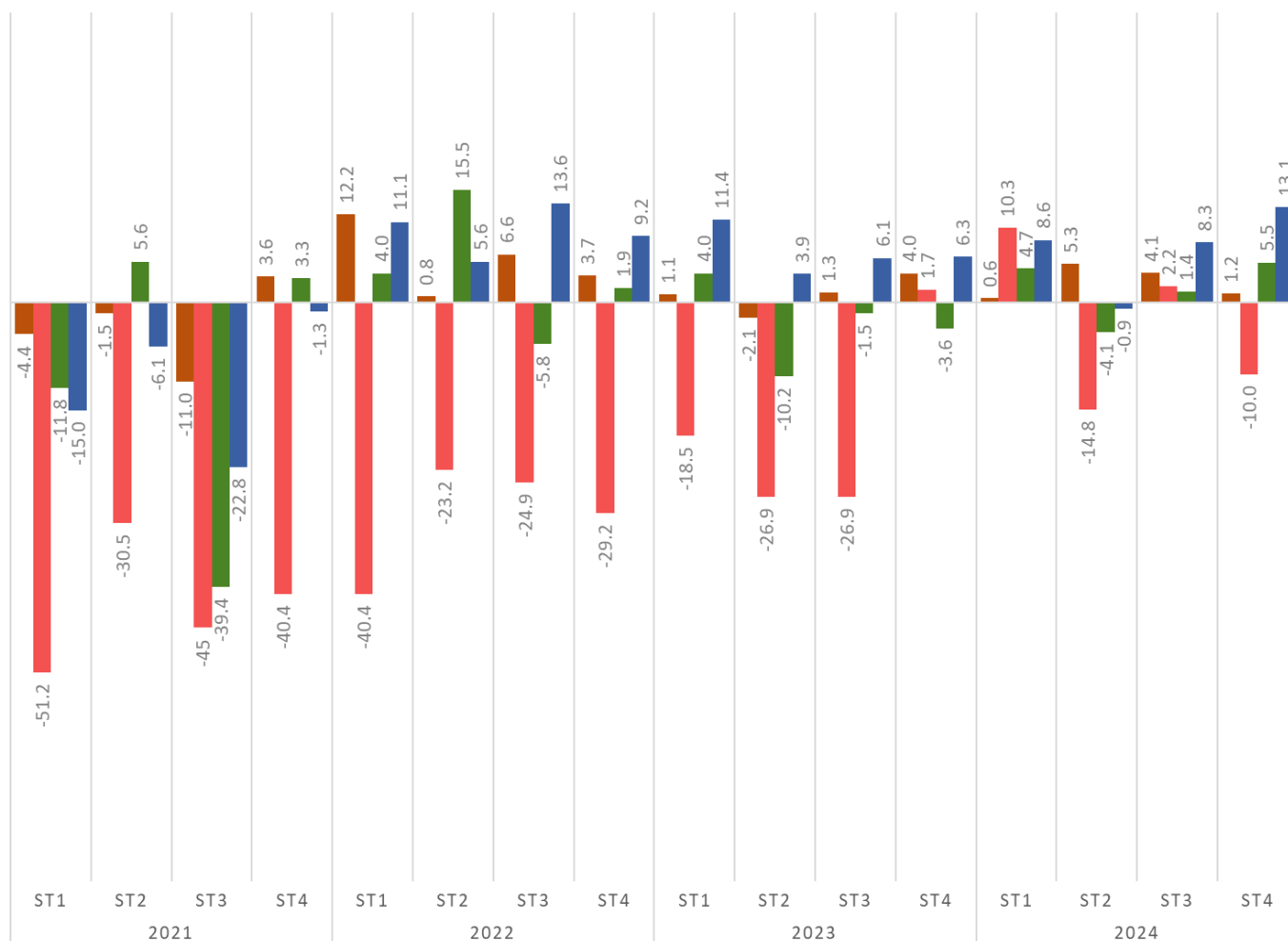
Paparan I: Petunjuk Keyakinan Suku Tahunan, Malaysia, 2019-2024



Merentasi semua sektor yang disurvei, sektor Perkhidmatan, Perdagangan Borong & Runcit serta Industri kekal optimis tentang keadaan perniagaan mereka pada masa hadapan. Petunjuk keyakinan bagi sektor Perkhidmatan mencatatkan peningkatan +13.1 peratus pada suku keempat 2024 daripada +8.3 peratus pada suku sebelumnya. Selain itu, sentimen dalam sektor Perdagangan Borong & Runcit terus positif pada suku keempat 2024 dengan +5.5 peratus berbanding +1.4 peratus pada suku sebelumnya. Sektor Industri juga menjangkakan keadaan perniagaan yang menggalakkan bagi suku keempat 2024, dengan petunjuk keyakinan mencatatkan +1.2 peratus. Sementara itu, peniaga dalam sektor Pembinaan bertukar pesimis dengan petunjuk keyakinan -10.0 peratus pada suku rujukan berbanding +2.2 peratus yang dicatatkan pada suku ketiga 2024 (Paparan II).

Paparan II: Petunjuk Keyakinan Suku Tahunan mengikut Sektor, Malaysia, 2021-2024

Peratus (%)



Industri



Pembinaan



Perkhidmatan



Perdagangan
Borong & Runcit

Jangkaan Hasil Kasar dan Bilangan Pekerja

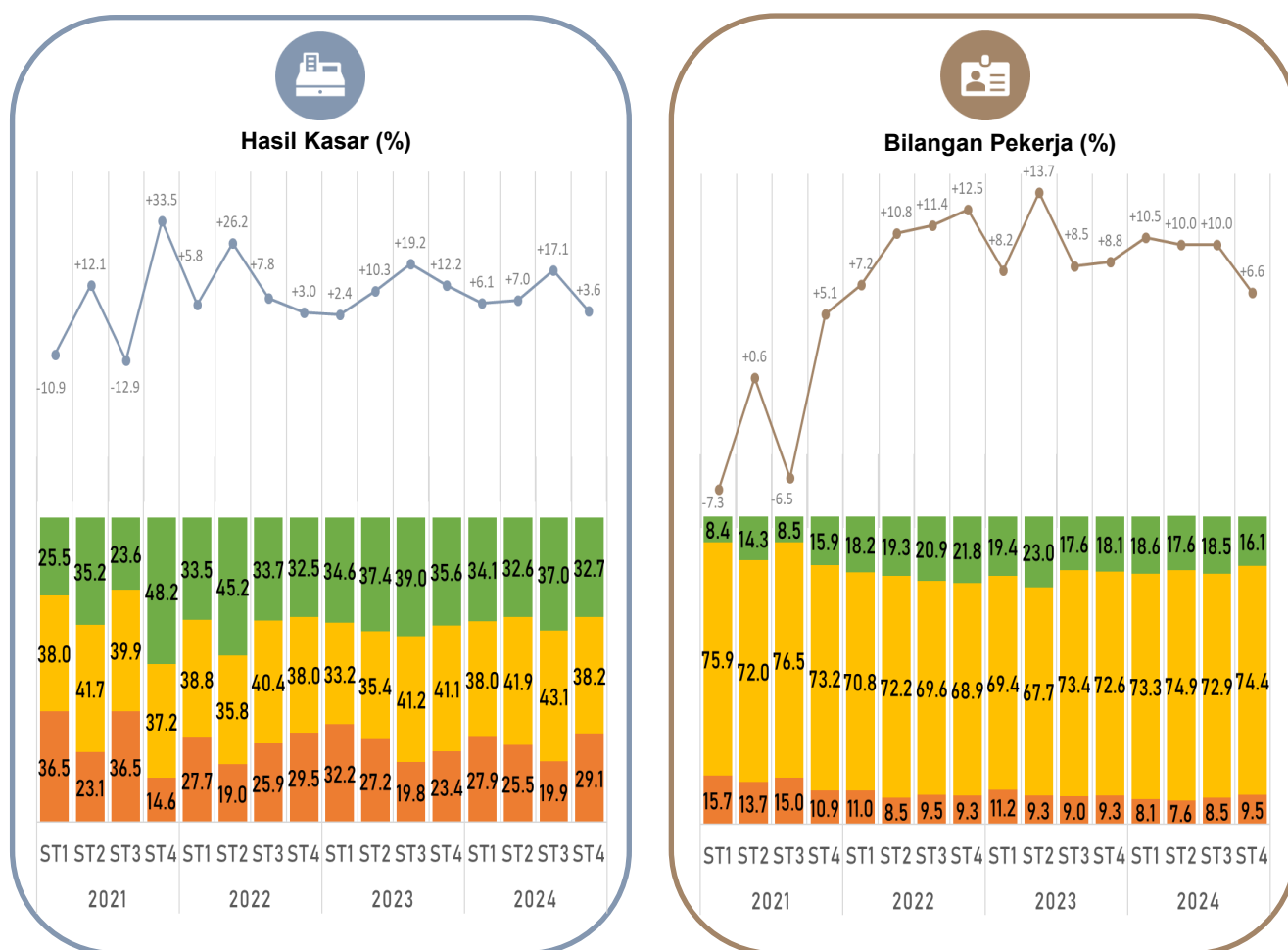
Sejumlah 32.7 peratus responden menjangkakan hasil kasar mereka meningkat pada suku tahun keempat 2024, manakala 29.1 peratus pula menjangkakan penurunan, menghasilkan imbangan bersih berjumlah +3.6 peratus. Pada masa yang sama juga, 38.2 peratus responden meramalkan hasil kasar mereka tidak berubah.

Dari segi pekerjaan, 74.4 peratus peniaga menjangka untuk mengekalkan pekerja mereka sehingga suku tahun keempat 2024. Sebanyak 16.1 peratus responden menjangkakan untuk mengambil lebih ramai pekerja, manakala 9.5 peratus pula menjangka untuk mengurangkan bilangan pekerja mereka, menghasilkan imbangan bersih sebanyak +6.6 peratus bagi suku tahun rujukan (Paparan III).

IMBANGAN BERSIH

Perbezaan di antara peratus pertubuhan yang memberi respons menggalakkan dan kurang menggalakkan dikenali sebagai **imbangan bersih**.

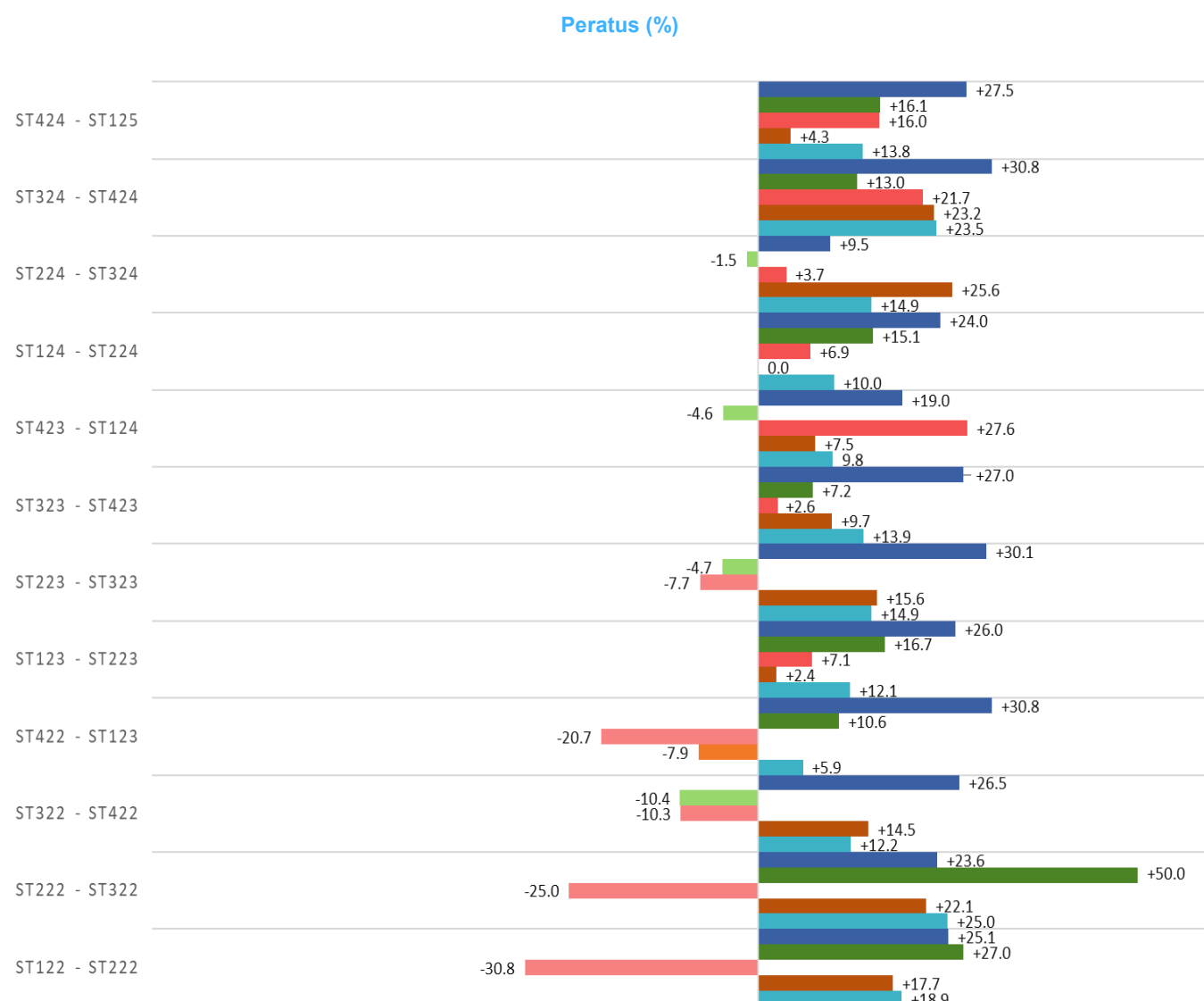
Paparan III: Jangkaan Imbangan Bersih Hasil Kasar dan Bilangan Pekerja, 2021-2024



JANGKAAN PRESTASI PERNIAGAAN BAGI OKTOBER 2024 HINGGA MAC 2025

Melihat ke hadapan, jangkaan perniagaan bagi tempoh Oktober 2024 hingga Mac 2025 kekal meyakinkan dengan imbalan bersih +13.8 peratus berbanding +23.5 peratus yang dicatatkan sebelum ini. Semua sektor menjangkakan perspektif perniagaan yang lebih cerah untuk enam bulan akan datang. Sentimen dalam kalangan sektor Perkhidmatan kekal positif dengan imbalan bersih +27.5 peratus bagi tempoh yang sama berbanding +30.8 peratus yang dicatatkan pada suku lepas. Sektor Perdagangan Borong & Runcit juga meramalkan prospek perniagaan yang optimistik dengan imbalan bersih +16.7 peratus berbanding +10.6 peratus untuk tempoh Oktober 2024 hingga Mac 2025. Pada masa yang sama, sektor Pembinaan menjangkakan keadaan perniagaan yang menggalakkan dengan imbalan bersih +16.0 peratus berbanding +21.7 peratus sebelumnya. Sektor industri juga meramalkan prospek perniagaan yang lebih baik, dengan imbalan bersih +4.3 peratus bagi tempoh Oktober 2024 hingga Mac 2025 (Paparan IV).

Paparan IV: Imbalan Bersih Jangkaan Prestasi Perniagaan bagi Enam Bulan Akan Datang mengikut Sektor, Malaysia, 2022-2024



Keseluruhan



Industri



Pembinaan



Perdagangan Borong & Runcit



Perkhidmatan

SUMMARY OF FINDINGS

BUSINESS TENDENCY STATISTICS, FOURTH QUARTER 2024

Business Tendency Statistics presents the expectations of business performance for the upcoming three and six months. The statistics are based on the Business Tendency Survey which is conducted on a quarterly basis.

This report provides the business performance expectations for the fourth quarter of 2024 and the upcoming six months period from October 2024 to March 2025.

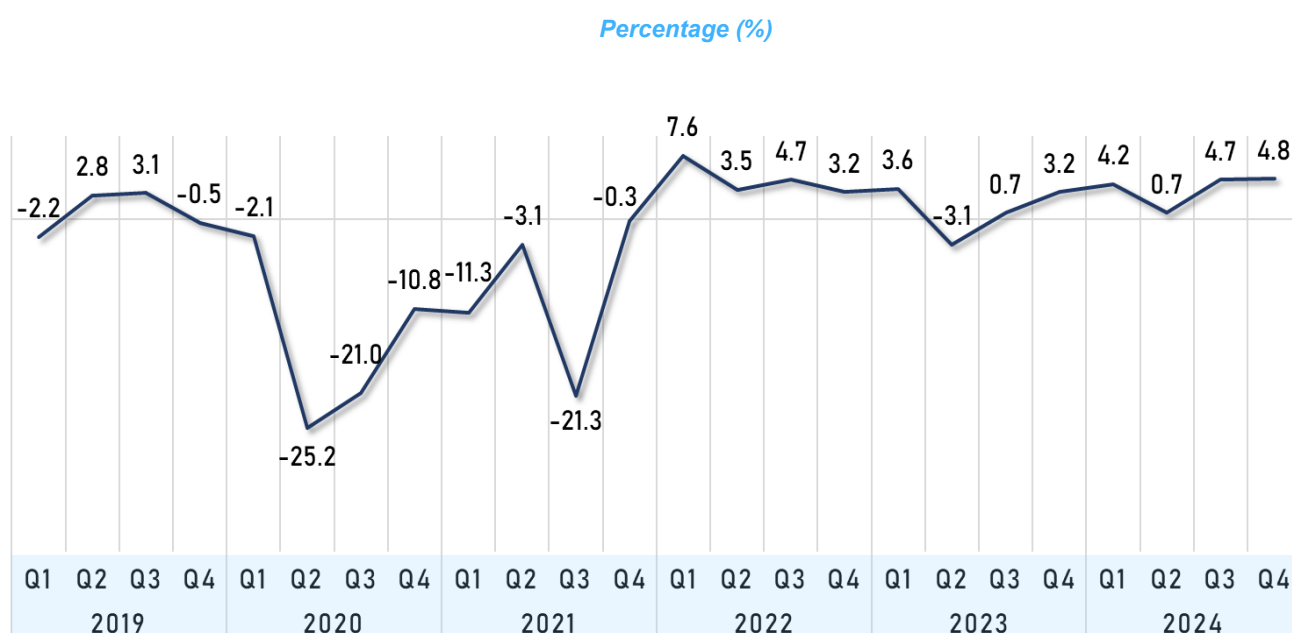
FORECAST OF BUSINESS PERFORMANCE FOR THE FOURTH QUARTER 2024

Malaysian businesses anticipate a promising business environment in the fourth quarter of 2024, with a positive confidence indicator of +4.8 per cent, the highest since the second quarter of 2022 (Exhibit I).

CONFIDENCE INDICATOR

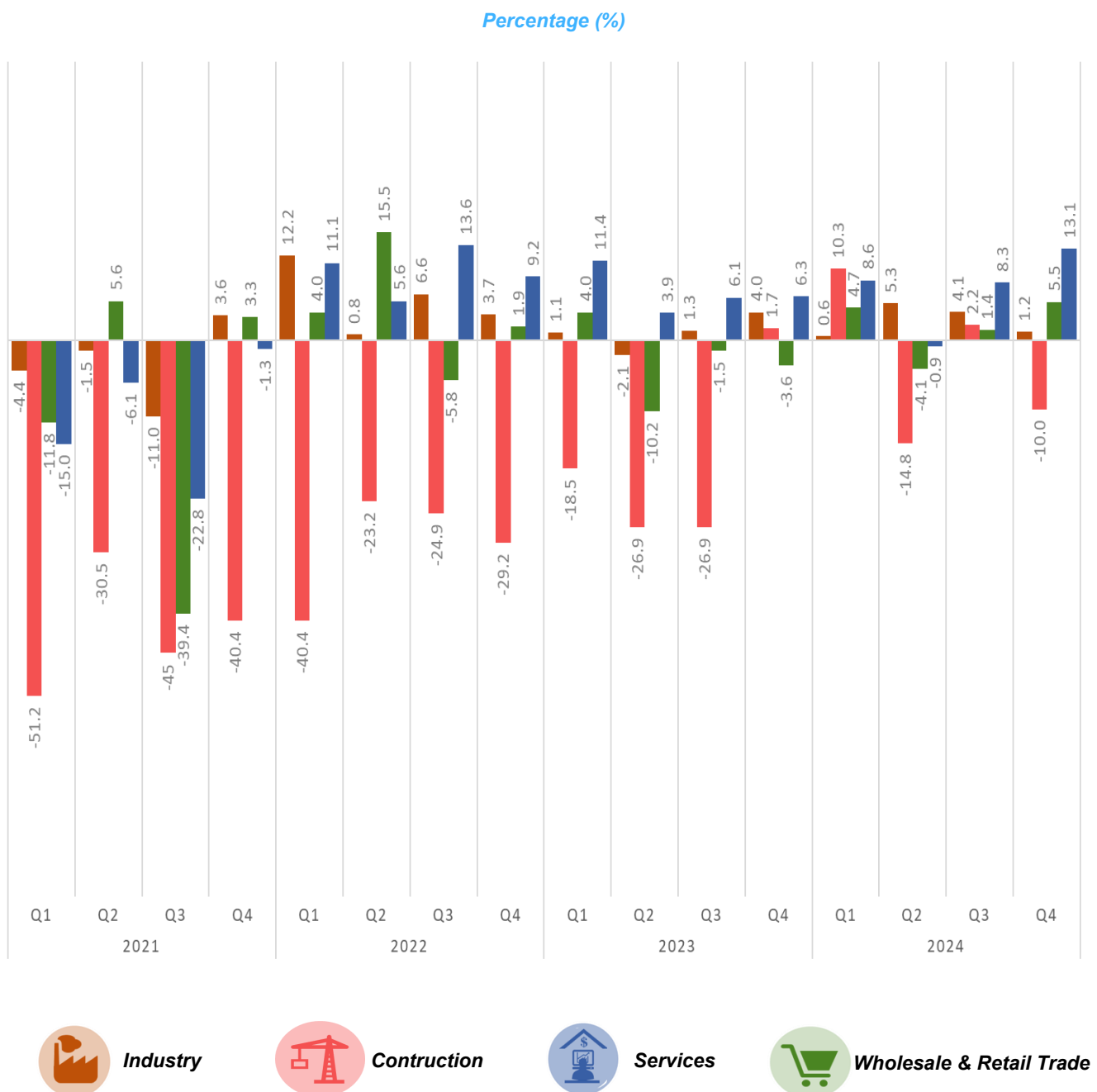
Confidence indicator is a short-term indicator which summarises the overall views of business situation in various sectors in Malaysia. The confidence indicator is computed as the average of the net balance for selected variables.

 **Exhibit I: Quarterly Confidence Indicator, Malaysia, 2019-2024**



Across all sectors surveyed, Services, Wholesale and Retail Trade as well as Industry sectors remain optimistic about their future business condition. The confidence indicator for Services sector posts an improvement with +13.1 per cent in the fourth quarter 2024 from +8.3 per cent in the previous quarter. Similarly, sentiment within the Wholesale and Retail trade sector continues positive in the fourth quarter 2024 with +5.5 per cent as compared to +1.4 per cent in the last quarter. The Industry sector also expects a favourable business conditions in the fourth quarter of 2024, as the confidence indicator posts +1.2 per cent. Meanwhile, businesses in the Construction sector turn pessimistic with a confidence indicator of -10.0 per cent in the reference quarter as against +2.2 per cent in the third quarter of 2024 (Exhibit II).

Exhibit II: Quarterly Confidence Indicator by Sector, Malaysia, 2021-2024



Expectations of Gross Revenue and Number of Employees

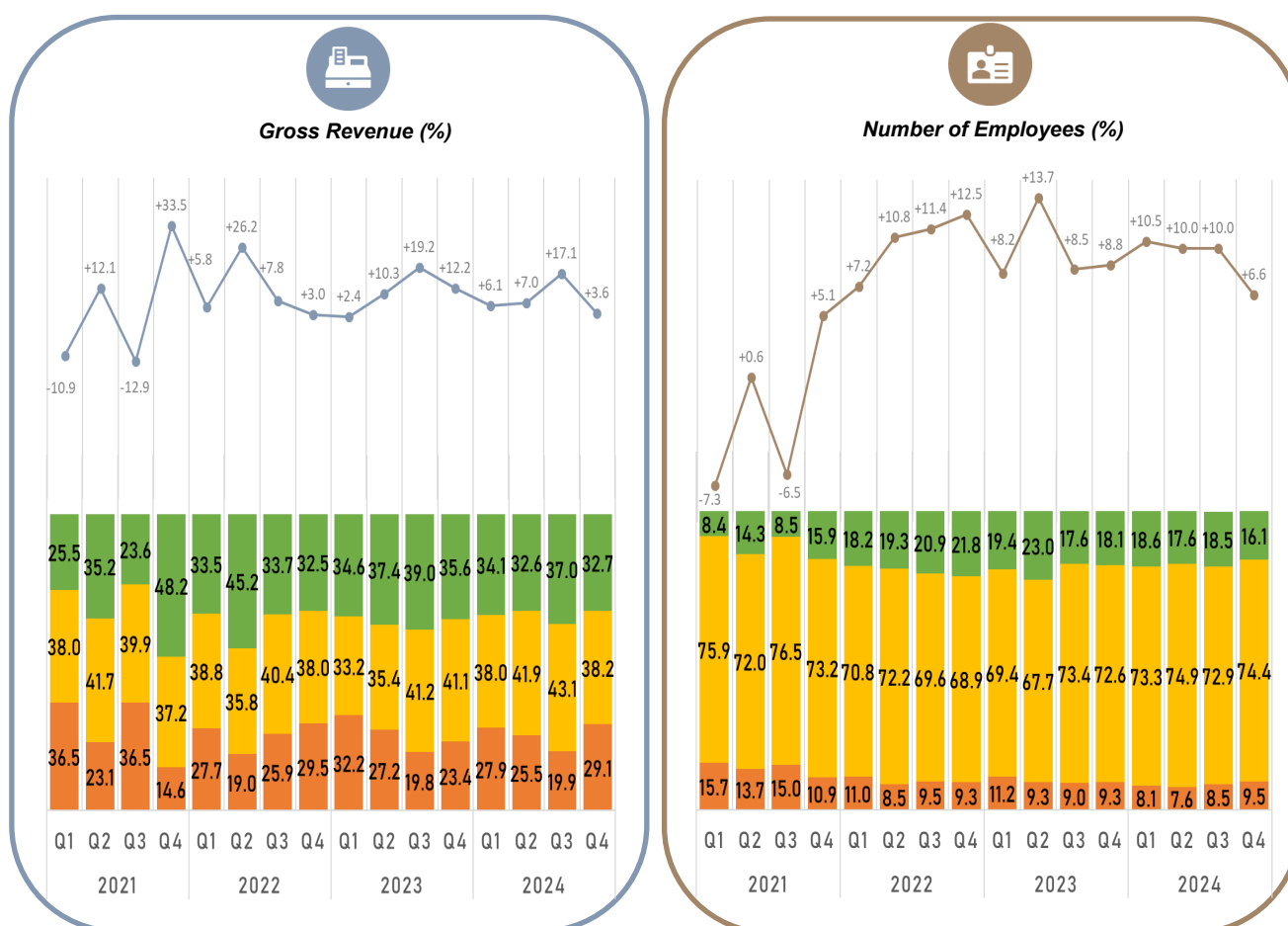
A total of 32.7 per cent of respondents expect their gross revenue to rise in the fourth quarter of 2024, while 29.1 per cent expect it to drop, resulting in a net balance of +3.6 per cent. Also, 38.2 per cent of respondents predict a standstill in their gross revenue.

In terms of employment, 74.4 per cent of businesses are expecting to retain their staff throughout the fourth quarter of 2024. Approximately 16.1 per cent of respondents anticipate to hire more, while 9.5 per cent expect to reduce their personnel, resulting in a net balance of +6.6 per cent for the reference quarter (Exhibit III).

NET BALANCE

The difference between the percentages of establishments responded favourable and unfavourable response known as **net balance**.

Exhibit III: Expected of Net Balance Gross Revenue and Number of Employees, 2021-2024



Net Balance

Higher

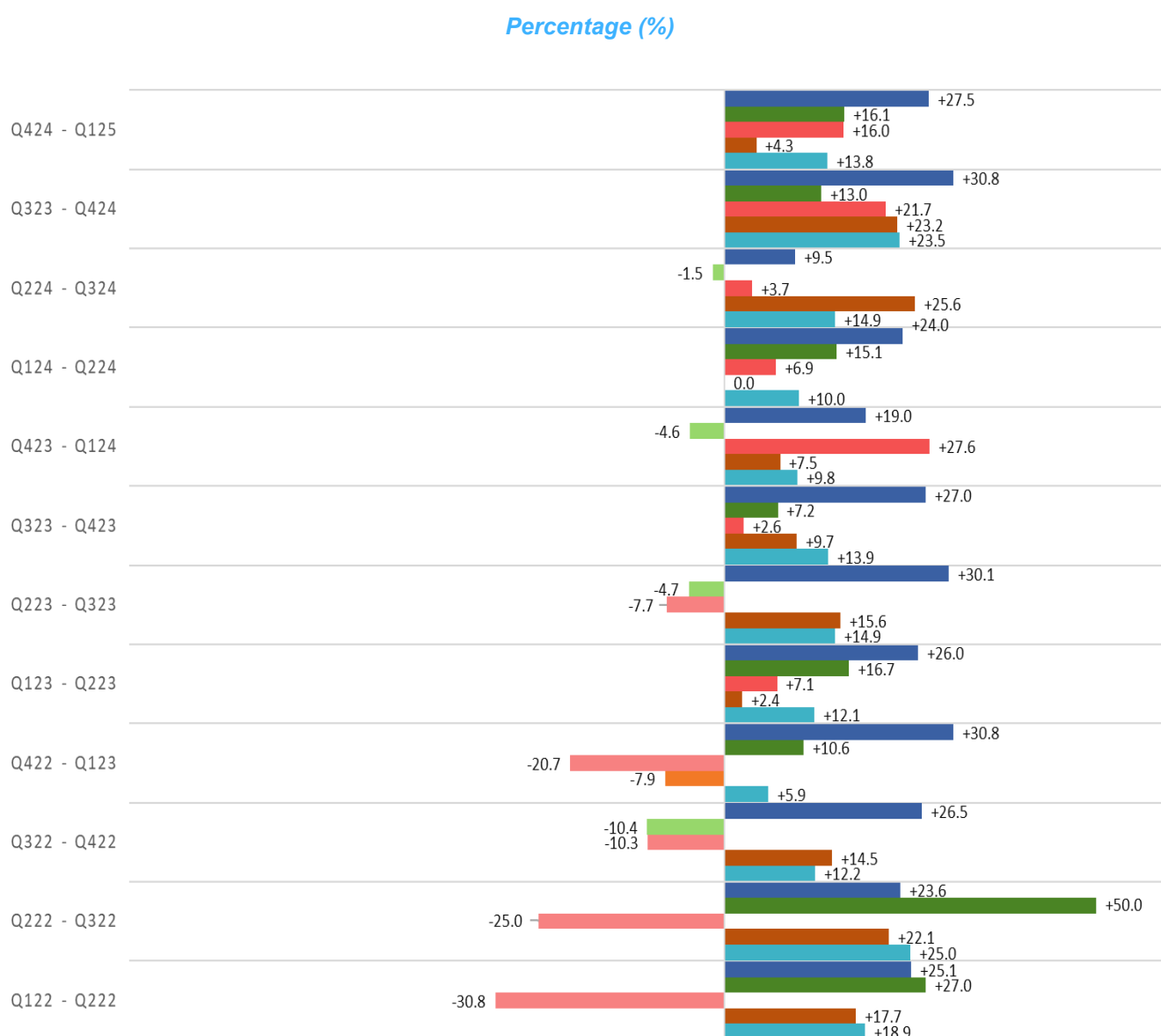
Same

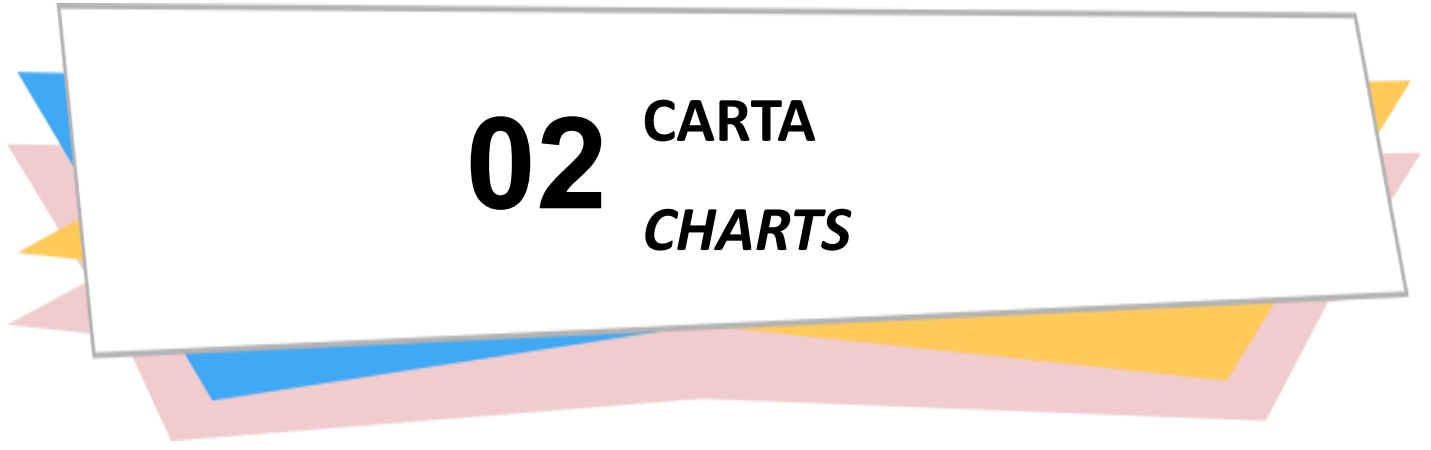
Lower

EXPECTATIONS OF BUSINESS PERFORMANCE IN OCTOBER 2024 TO MARCH 2025

Looking ahead, business expectation for the term of October 2024 until March 2025 remains convincing with a net balance of +13.8 per cent as against +23.5 per cent recorded previously. All sectors anticipate brighter business perspectives for the upcoming six months. Sentiments among the Services sector remain positive with a net balance of +27.5 per cent for the same period as compared to +30.8 per cent recorded in the last quarter. The Wholesale and Retail Trade sector also foresees an optimistic business outlook with a net balance of +16.7 per cent from +10.6 per cent for the period of October 2024 until March 2025. Concurrently, the Construction sector anticipates a favourable business condition with a net balance of +16.0 per cent as against +21.7 per cent previously. Industry sector likewise foresee a better business outlook, with a net balance of +4.3 per cent for the period of October 2024 to March 2025 (Exhibit IV).

 **Exhibit IV: Malaysia, 2022-2024**
Net Balance of Business Performance Expectation for Upcoming Six Month by Sector,



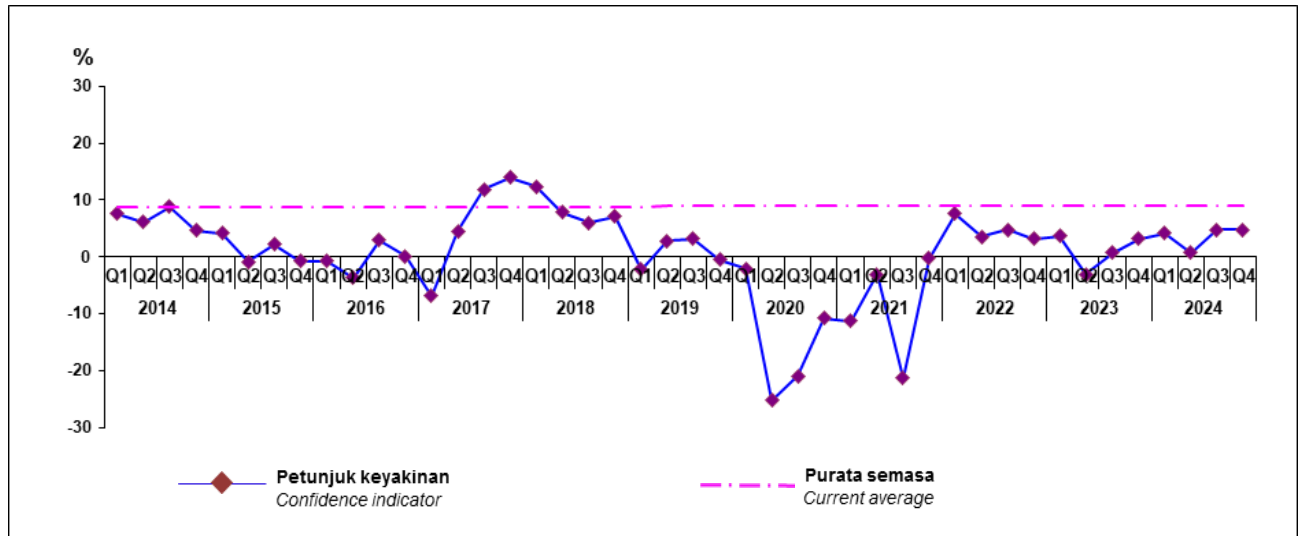


02 CARTA *CHARTS*

CARTA/ CHARTS

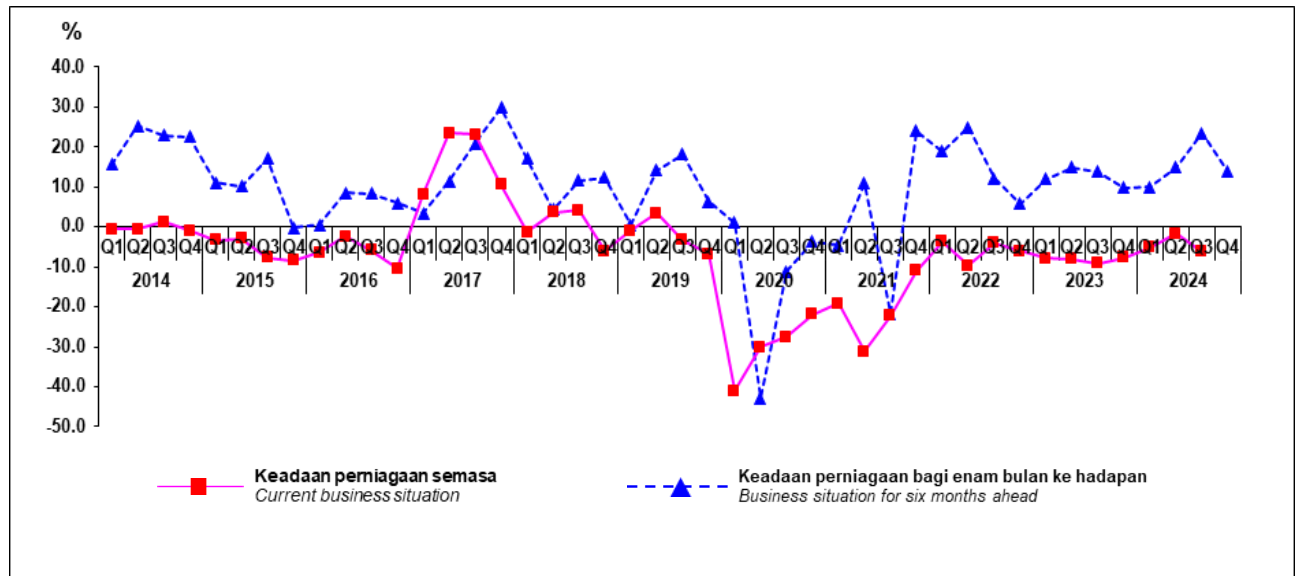
Carta 1: Petunjuk keyakinan suku tahunan, Malaysia, 2014–2024

Chart 1: Quarterly confidence indicator, Malaysia, 2014–2024



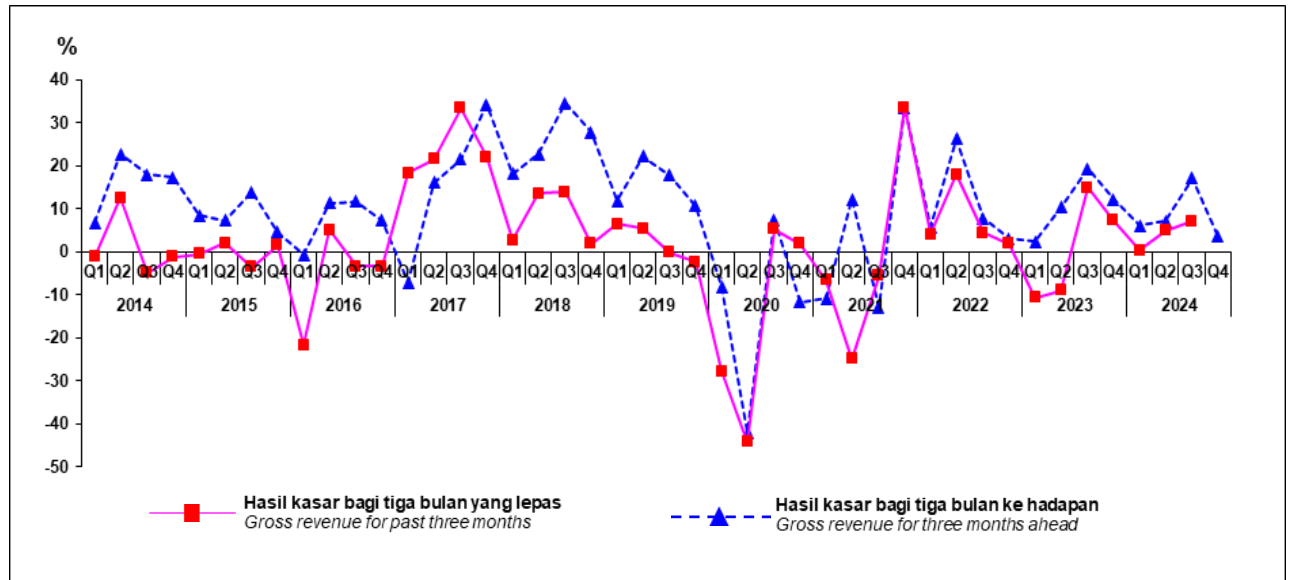
Carta 2: Imbangan bersih bagi keadaan perniagaan suku tahunan, Malaysia, 2014–2024

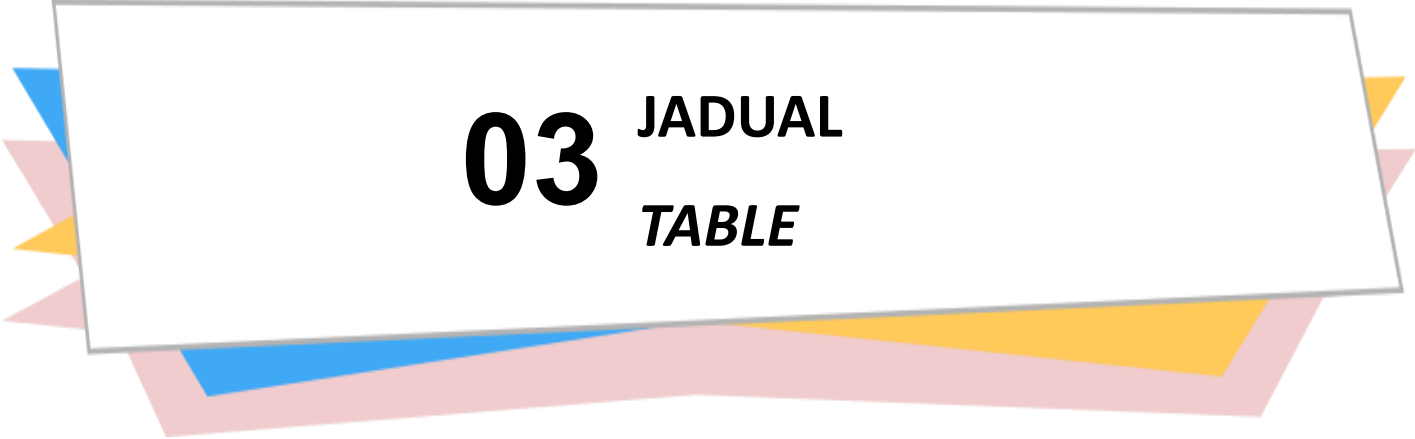
Chart 2: Quarterly net balance of business situation, Malaysia, 2014–2024



Carta 3: Imbangan bersih bagi hasil kasar suku tahunan, Malaysia, 2014–2024

Chart 3: Quarterly net balance of gross revenue, Malaysia, 2014–2024





03 JADUAL *TABLE*

Jadual 1.1: Hasil kasar dan bilangan pekerja bagi suku tahun ketiga 2024
Table 1.1: Gross revenue and number of employees for third quarter 2024

(Peratus/Per cent)									
SEKTOR	HASIL KASAR GROSS REVENUE				BILANGAN PEKERJA NUMBER OF EMPLOYEES				SECTOR
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	
	TURUN DOWN				TURUN DOWN				
Industri	11.4	41.8	27.8	30.4	-5.0	16.9	61.2	21.9	Industry
Pertanian	+23.8	45.2	33.3	21.4	-11.9	7.1	73.8	19.0	Agriculture
Perombongan	-25.0	25.0	25.0	50.0	-4.2	20.8	54.2	25.0	Mining
Pembuatan	+18.1	46.1	25.9	28.0	-6.7	17.6	58.0	24.4	Manufacturing
Elektrik dan air	+35.7	50.0	35.7	14.3	+28.6	28.6	71.4	0.0	Electricity and water
Pembinaan	-8.0	24.0	44.0	32.0	-16.0	12.0	60.0	28.0	Construction
Perdagangan borong dan runcit	-1.6	33.9	30.6	35.5	+8.1	16.1	75.8	8.1	Wholesale and retail trade
Perdagangan borong	-2.1	35.4	27.1	37.5	+6.3	16.7	72.9	10.4	Wholesale trade
Perdagangan runcit	0.0	28.6	42.9	28.6	+14.3	14.3	85.7	0.0	Retail trade
Perkhidmatan	+7.8	38.7	30.4	30.9	+3.8	23.4	57.0	19.6	Services
Penginapan	+50.0	59.1	31.8	9.1	+4.5	18.2	68.2	13.6	Accommodation
Pengangkutan dan penyimpanan	+54.8	64.5	25.8	9.7	+16.1	29.0	58.1	12.9	Transportation and storage
Komunikasi	-8.3	25.0	41.7	33.3	-16.7	8.3	66.7	25.0	Communications
Kewangan	-10.0	35.0	20.0	45.0	0.0	21.1	57.9	21.1	Finance
Insurans	+14.3	57.1	0.0	42.9	-14.3	42.9	0.0	57.1	Insurance
Hartanah	+10.5	36.8	36.8	26.3	+16.7	22.2	72.2	5.6	Real estate
Teknologi maklumat dan komunikasi	-25.0	16.7	41.7	41.7	0.0	25.0	50.0	25.0	Information and communications technology
Makanan dan minuman	+6.3	31.3	43.8	25.0	+12.5	25.0	62.5	12.5	Food and beverage
Pentadbiran dan khidmat sokongan	-7.1	35.7	21.4	42.9	-14.3	7.1	71.4	21.4	Administrative and support services
Profesional	-9.1	27.3	36.4	36.4	+27.3	36.4	54.5	9.1	Professional
Kesihatan	+58.8	64.7	29.4	5.9	+41.2	47.1	47.1	5.9	Health
Pendidikan	+20.0	45.0	30.0	25.0	+25.0	40.0	45.0	15.0	Education
Perkhidmatan lain	0.0	28.6	42.9	28.6	-14.3	7.1	71.4	21.4	Other services
Semua sektor	7.0	38.5	29.9	31.5	-0.7	18.4	62.5	19.1	All sectors

(Peratus/Per cent)

Jadual 1.2: Jangkaan hasil kasar dan bilangan pekerja bagi suku tahun keempat 2024

Table 1.2: Expectation of the gross revenue and number of employees for fourth quarter 2024

(Peratus/Per cent)

SEKTOR	HASIL KASAR GROSS REVENUE			BILANGAN PEKERJA NUMBER OF EMPLOYEES					SECTOR				
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME		TURUN DOWN	IMBANGAN BERSIH NET BALANCE			NAIK UP	SAMA SAME		TURUN DOWN
Industri	-3.6	33.1	30.2	36.7	+2.6	15.5	71.7	12.8	Industry				
Pertanian	+2.4	35.7	31.0	33.3	-2.4	11.9	73.8	14.3	Agriculture				
Perombongan	-37.5	20.8	20.8	58.3	+8.3	16.7	75.0	8.3	Mining				
Pembuatan	+3.6	34.9	33.9	31.3	0.0	15.6	68.8	15.6	Manufacturing				
Elektrik dan air	+28.6	50.0	28.6	21.4	+21.4	21.4	78.6	0.0	Electricity and water				
Pembinaan	+12.0	32.0	48.0	20.0	-8.0	12.0	68.0	20.0	Construction				
Perdagangan borong dan runcit	-9.7	16.1	58.1	25.8	+6.5	9.7	87.1	3.2	Wholesale and retail trade				
Perdagangan borong	-10.4	16.7	56.3	27.1	+2.1	6.3	89.6	4.2	Wholesale trade				
Perdagangan runcit	-7.1	14.3	64.3	21.4	+21.4	21.4	78.6	0.0	Retail trade				
Perkhidmatan	+22.2	42.3	37.5	20.2	+15.8	21.8	72.1	6.0	Services				
Penginapan	+13.6	45.5	22.7	31.8	-4.5	9.1	77.3	13.6	Accommodation				
Pengangkutan dan penyimpanan	+25.8	38.7	48.4	12.9	+25.8	29.0	67.7	3.2	Transportation and storage				
Komunikasi	-8.3	25.0	41.7	33.3	+8.3	16.7	75.0	8.3	Communications				
Kewangan	+20.0	45.0	30.0	25.0	+15.8	26.3	63.2	10.5	Finance				
Insurans	+42.9	57.1	28.6	14.3	+57.1	57.1	42.9	0.0	Insurance				
Hartanah	+21.1	42.1	36.8	21.1	+11.1	16.7	77.8	5.6	Real estate				
Teknologi maklumat dan komunikasi	+16.7	25.0	66.7	8.3	-16.7	0.0	83.3	16.7	Information and communications technology				
Makanan dan minuman	+50.0	62.5	25.0	12.5	+18.8	18.8	81.3	0.0	Food and beverage				
Pentadbiran dan khidmat sokongan	0.0	28.6	42.9	28.6	+7.1	21.4	64.3	14.3	Administrative and support services				
Profesional	+45.5	54.5	36.4	9.1	+9.1	9.1	90.9	0.0	Professional				
Kesihatan	+52.9	52.9	47.1	0.0	+29.4	29.4	70.6	0.0	Health				
Pendidikan	+40.0	60.0	20.0	20.0	+20.0	25.0	70.0	5.0	Education				
Perkhidmatan lain	0.0	28.6	42.9	28.6	+7.7	7.7	92.3	0.0	Other services				
Semua sektor	+3.6	32.7	38.2	29.1	+6.6	16.1	74.4	9.5	All sectors				

Jadual 1.3: Imbangan bersih semasa, jangkaan bagi hasil kasar dan bilangan pekerja
Table 1.3: Net balance of current, expectation for gross revenue and number of employees

(Peratus/Per cent)										
SEKTOR	2022		2023				2024			SECTOR
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
<u>Kecenderungan masa kini</u>										
Hasil kasar										<u>Present tendency</u>
Industri	-11.6	-20.4	-15.0	+21.8	+1.2	+3.0	+12.1	+11.4	-	Gross revenue
Pembinaan	-21.5	-23.1	-12.9	+17.2	+37.9	-25.9	-8.7	-8.0	-	Industry
Perdagangan borong dan runcit	+7.6	+4.6	-16.7	-6.9	-4.1	+14.7	-21.7	-1.6	-	Construction
Perkhidmatan	+24.7	-2.1	6.3	+16.6	+18.4	-8.3	+11.8	+7.8	-	Wholesale and retail trade
Semua sektor	+1.8	-10.8	-9.0	+14.9	+7.2	+0.3	+4.9	+7.0	-	Services
										All sectors
Bilangan pekerja										Number of employees
Industri	+6.6	-1.2	+10.6	+5.5	-12.0	-1.4	-2.2	-5.0	-	Industry
Pembinaan	-3.6	-3.9	-17.9	+10.3	+6.9	-18.5	-13.0	-16.0	-	Construction
Perdagangan borong dan runcit	+6.0	+4.7	+3.1	+4.7	-5.5	-9.0	-15.2	+8.1	-	Wholesale and retail trade
Perkhidmatan	+9.0	+16.4	+11.6	+4.8	+4.1	+19.4	+6.5	+3.8	-	Services
Semua sektor	+6.7	+4.8	+8.0	+5.4	-5.1	+2.4	-2.6	-0.7	-	All sectors
<u>Kecenderungan masa depan</u>										
Hasil kasar										<u>Future tendency</u>
Industri	-9.4	-8.3	+8.3	+18.9	+14.4	-2.4	+16.3	+18.0	-3.6	Gross revenue
Pembinaan	-6.9	0.0	-19.2	-5.1	+17.2	+6.9	+14.8	+13.0	+12.0	Industry
Perdagangan borong dan runcit	+6.0	+22.7	+10.9	+8.3	-5.7	+9.6	-17.6	+8.7	-9.7	Construction
Perkhidmatan	+23.3	+8.1	+18.6	+30.7	+18.7	+17.9	+5.4	+21.5	+22.2	Wholesale and retail trade
Semua sektor	+3.0	+2.4	+10.3	+19.2	+12.2	+6.1	+7.0	+17.1	+3.6	Services
										All sectors
Bilangan pekerja										Number of employees
Industri	+12.5	+8.4	+11.4	+10.3	+1.7	+5.5	+4.9	+4.8	+2.6	Industry
Pembinaan	-10.3	0.0	-7.7	-20.5	+13.8	+6.9	+11.1	+13.0	-8.0	Construction
Perdagangan borong dan runcit	+4.5	0.0	+11.1	+1.0	+5.8	+5.5	+10.4	+8.7	+6.5	Wholesale and retail trade
Perkhidmatan	+21.8	+14.4	+23.0	+15.5	+21.4	+22.3	+18.1	+18.8	+15.8	Services
Semua sektor	+12.5	+8.2	+13.7	+8.5	+8.8	+10.5	+10.0	+10.0	+6.6	All sectors

Jadual 1.4: Petunjuk keyakinan mengikut industri dan sektor

Table 1.4: Confidence indicator by industry and sector

(Peratus/Per cent)

SEKTOR	2022				2023				2024				SECTOR
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	
Industri	+3.7	+1.1	-2.1	+1.3	+4.0	+0.6	+5.3	+4.1	+1.2	Industry			
Pertanian	+12.4	-1.2	-1.2	+16.7	-21.0	-19.4	-13.1	+0.6	-1.8	Agriculture			
Perlombongan	+8.4	+21.9	+2.7	+7.9	+17.6	+10.6	+6.8	+6.7	-8.9	Mining			
Pembuatan	-1.7	-6.8	-6.7	-6.6	+7.6	+1.3	+9.0	+2.0	+3.2	Manufacturing			
Elektrik dan air	+5.9	+6.1	+17.4	-0.9	+7.1	+24.0	+25.5	+23.3	+27.4	Electricity and water			
Pembinaan	-29.2	-18.5	-26.9	-26.9	+1.7	+10.3	-14.8	+2.2	-10.0	Construction			
Perdagangan borong dan runcit	+1.9	+4.0	-10.2	-1.5	-3.6	+4.7	-4.1	+1.4	+5.5	Wholesale and retail trade			
Perdagangan borong	-6.9	+8.0	-11.9	+1.8	-6.8	+5.8	-0.1	+1.0	+3.7	Wholesale trade			
Perdagangan runcit	+19.7	-3.2	-6.8	-12.4	+3.0	+2.6	-12.6	+2.4	+11.9	Retail trade			
Perkhidmatan	+9.2	+11.4	+3.9	+6.1	+6.3	+8.6	-0.9	+8.3	+13.1	Services			
Penginapan	+36.2	+5.3	+8.0	+23.6	+34.3	+8.0	+4.3	+16.7	+13.6	Accommodation			
Pengangkutan dan penyimpanan	+4.7	+10.0	+6.6	+22.2	+1.5	+12.7	+6.7	+13.5	+34.2	Transportation and storage			
Komunikasi	-9.5	+6.7	-11.1	-22.2	-4.8	+20.0	-13.9	0.0	+0.0	Communications			
Kewangan	+3.3	+16.1	+7.0	+7.0	+10.5	+2.5	-7.0	+4.3	+2.4	Finance			
Insurans	+54.3	+39.7	+22.2	+29.5	+25.0	+22.2	+16.2	+20.6	+49.5	Insurance			
Hartanah	-6.5	0.0	+0.4	+0.4	+0.6	-10.7	-18.7	-1.4	-3.1	Real estate			
Teknologi maklumat dan komunikasi	-6.4	+4.1	-17.2	-19.4	-3.0	-18.8	-10.4	+6.1	+3.3	Information and communications technology			
Makanan dan minuman	+23.5	+17.6	+3.9	+2.4	-22.2	+12.9	-2.1	+8.9	+12.5	Food and beverage			
Pentadbiran dan khidmat sokongan	+11.1	+2.0	+39.2	+22.2	+29.6	-5.6	+11.1	+2.8	+4.8	Administrative and support services			
Profesional	+13.3	-2.4	-5.2	+10.9	+14.6	+8.9	+1.9	+13.9	+15.2	Professional			
Kesihatan	+52.1	+33.3	+37.0	+45.1	+53.6	+20.4	+33.3	+40.0	+37.3	Health			
Pendidikan	0.0	+7.0	+3.2	+37.0	+16.7	+10.5	+15.8	+7.0	+21.9	Education			
Perkhidmatan lain	+18.3	+6.3	+1.8	-14.0	+7.9	+13.6	+11.8	+7.7	+5.1	Other services			
Semua sektor	+3.2	+3.6	-3.1	+0.7	+3.2	+4.2	+0.7	+4.7	+4.8	All sectors			

Jadual 2.1: Imbangan bersih bagi statistik industri pertanian

Table 2.1: Net balance of statistics for agriculture industry

(Peratus/Per cent)											
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICA TORS
	2022				2023				2024		
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	-7.9	-31.4	+17.3	-2.3	+13.2	-25.0	+15.4	+23.8	-		Present tendency
Kecenderungan masa depan	-19.5	-18.4	+28.6	+19.2	+7.0	-28.9	+10.0	+23.1	+2.4		Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+7.9	+8.6	+25.0	+7.0	-7.9	-2.5	-10.3	-11.9	-		Present tendency
Kecenderungan masa depan	+24.4	+13.2	+11.4	+13.5	-4.7	-2.6	-2.5	0.0	-2.4		Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	-13.2	-31.4	+15.4	+18.6	-2.6	-30.0	+17.9	+34.1	-		Present tendency
Kecenderungan masa depan	+7.3	-7.9	+34.3	+34.6	+23.3	-23.7	+10.0	+31.6	+9.8		Future tendency
Jumlah tempahan bagi pasaran tempatan											Volume of orders for domestic market
Kecenderungan masa kini	0.0	0.0	+24.5	-17.5	-14.7	-16.7	+19.4	+10.5	-		Present tendency
Kecenderungan masa depan	+28.2	-9.1	+26.5	+18.4	-2.5	-29.4	-2.8	+13.9	+7.9		Future tendency
Purata harga jualan bagi pasaran tempatan											Average selling price for domestic market
Kecenderungan masa kini	-21.1	-2.9	-33.3	-28.6	-36.1	+12.8	0.0	+2.5	-		Present tendency
Kecenderungan masa depan	0.0	-10.5	+17.1	-17.6	-19.0	-27.8	0.0	-5.4	+5.0		Future tendency
Jumlah tempahan bagi pasaran eksport											Volume of orders for export market
Kecenderungan masa kini	-16.7	-15.0	+12.0	-40.9	-40.9	-20.0	-17.6	-13.6	-		Present tendency
Kecenderungan masa depan	-27.8	-11.1	+5.0	+4.0	-18.2	-27.3	+5.0	0.0	-18.2		Future tendency
Purata harga jualan bagi pasaran eksport											Average selling price for export market
Kecenderungan masa kini	-16.7	-10.5	-8.0	-31.8	-54.5	-4.8	-12.5	-4.3	-		Present tendency
Kecenderungan masa depan	-38.9	-11.1	-10.0	-4.0	-22.7	-27.3	-14.3	-12.5	-13.0		Future tendency
Kedadaan kewangan semasa	+5.3	+2.9	+3.8	-9.3	-2.6	+5.0	+7.7	+7.1	-		Current financial situation
Kedadaan perolehan kredit semasa	+2.6	-5.7	-5.8	-9.3	-13.2	-12.5	-12.8	-9.5	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	+12.4	-1.2	-1.2	+16.7	-21.0	-19.4	-13.1	+0.6	-1.8		Confidence indicator (CI)

(Peratus/Per cent)

Jadual 2.2: Imbangan bersih bagi statistik industri perlombongan
Table 2.2: Net balance of statistics for mining industry

(Peratus/Per cent)											
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICATORS
	2022				2023				2024		
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Hasil kasar											Gross Revenue
Kecenderungan masa kini	0.0	-26.1	-32.4	+55.6	-4.2	+8.3	+17.4	-25.0	-		Present tendency
Kecenderungan masa depan	0.0	-8.0	+4.3	+35.1	+18.5	-8.3	-12.5	-4.3	-37.5		Future tendency
Bilangan pekerja											Number of employees
Kecenderungan masa kini	+8.0	+4.3	+32.4	+3.7	-12.5	-8.3	+4.3	-4.2	-		Present tendency
Kecenderungan masa depan	+12.0	+20.0	+30.4	+21.6	+18.5	+16.7	0.0	+8.7	+8.3		Future tendency
Jumlah pengeluaran											Volume of production
Kecenderungan masa kini	+13.0	-22.7	-8.3	+3.7	+12.5	-8.3	-4.3	-37.5	-		Present tendency
Kecenderungan masa depan	+22.7	+17.4	+22.7	+22.2	+25.9	+12.5	-8.3	-17.4	-16.7		Future tendency
Jumlah tempahan											Volume of orders
Kecenderungan masa kini	+23.8	-25.0	-5.9	+16.7	+4.5	+13.6	+4.8	-26.1	-		Present tendency
Kecenderungan masa depan	+23.8	+19.0	+20.0	+50.0	+25.0	+4.5	+9.1	-14.3	-13.0		Future tendency
Purata harga jualan											Average selling price
Kecenderungan masa kini	-30.4	-36.4	-22.9	+37.0	-25.0	-8.3	+26.1	-20.8	-		Present tendency
Kecenderungan masa depan	-22.7	-17.4	0.0	+20.0	-3.7	+4.2	0.0	+4.3	-16.7		Future tendency
Keadaan kewangan semasa	-4.0	-8.7	-2.7	0.0	+4.2	-12.5	-4.3	-8.3	-		Current financial situation
Keadaan perolehan kredit semasa	-4.0	-8.7	-2.7	-3.7	-4.2	-16.7	-13.0	-8.3	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	+8.4	+21.9	+2.7	+7.9	+17.6	+10.6	+6.8	+6.7	-8.9		Confidence indicator (CI)

Jadual 2.3: Imbangan bersih bagi statistik industri pembuatan
Table 2.3: Net balance of statistics for manufacturing industry

(Peratus/Per cent)

PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
	2022		2023			2024				
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		Q4
Hasil kasar										Gross Revenue
Kecenderungan masa kini	-17.4	-17.2	-22.0	+19.2	-3.6	+8.8	+2.2	+18.1	-	Present tendency
Kecenderungan masa depan	-10.4	-6.4	+3.3	+14.7	+11.2	+2.8	+25.6	+23.1	+3.6	Future tendency
Bilangan pekerja										Number of employees
Kecenderungan masa kini	+6.4	-7.3	-2.7	+6.4	-13.4	+1.6	0.0	-6.7	-	Present tendency
Kecenderungan masa depan	+9.7	+2.3	+2.6	+4.0	-4.0	+2.8	+8.0	+3.6	0.0	Future tendency
Jumlah pengeluaran										Volume of production
Kecenderungan masa kini	-20.3	-17.2	-15.4	+15.3	-2.0	+9.7	+6.3	+18.8	-	Present tendency
Kecenderungan masa depan	-3.8	-2.9	+13.2	+9.4	+10.5	+11.0	+25.8	+17.0	-1.1	Future tendency
Jumlah tempahan bagi pasaran tempatan										Volume of orders for domestic market
Kecenderungan masa kini	-22.2	-17.5	-20.3	+6.2	-11.2	+6.9	-2.2	+11.5	-	Present tendency
Kecenderungan masa depan	-9.9	+3.5	0.0	+3.4	+5.2	-1.5	+11.9	+10.8	-3.8	Future tendency
Purata harga jualan bagi pasaran tempatan										Average selling price for domestic market
Kecenderungan masa kini	-21.5	-12.9	-21.2	-6.2	-11.4	+35.4	+0.5	-12.9	-	Present tendency
Kecenderungan masa depan	-14.2	0.0	-12.8	-8.5	+2.1	-8.9	+15.2	-2.2	-9.0	Future tendency
Jumlah tempahan bagi pasaran eksport										Volume of orders for export market
Kecenderungan masa kini	-18.4	-28.2	-14.8	+12.0	-3.5	+13.7	+2.2	+5.1	-	Present tendency
Kecenderungan masa depan	-15.0	-14.2	0.0	+4.7	+6.0	-3.0	+22.1	+15.1	-11.0	Future tendency
Purata harga jualan bagi pasaran eksport										Average selling price for export market
Kecenderungan masa kini	-19.3	-14.4	-15.7	-16.0	-11.5	+3.2	-7.0	-11.5	-	Present tendency
Kecenderungan masa depan	-18.5	-8.6	-5.9	-10.9	+2.0	-9.0	+5.3	+1.6	-18.7	Future tendency
Stok barangan siap pada akhir tempoh										Stock of finished goods at end of period
Kecenderungan masa kini	-16.4	-5.6	+0.8	-1.8	-8.7	+10.3	+8.8	+3.0	-	Present tendency
Kecenderungan masa depan	-9.4	-5.9	-3.2	+6.9	-1.8	-3.7	-2.8	+0.5	-9.0	Future tendency
Kedadaan kewangan semasa										Current financial situation
Kedadaan perolehan kredit semasa	-0.6	+4.6	-6.0	+4.8	-2.4	+9.6	+5.8	-1.5	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+4.1	+4.6	+6.7	+1.6	+4.5	+10.4	+6.7	+0.5	-	Confidence indicator (CI)
	-1.7	-6.8	-6.7	-6.6	+7.6	+1.3	+9.0	+2.0	+3.2	

Jadual 2.4: Imbangan bersih bagi statistik industri elektrik dan air
Table 2.4: Net balance of statistics for electricity and water industry

(Peratus/Per cent)														
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS					
	2022				2023									
	2024													
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Hasil kasar														Gross Revenue
Kecenderungan masa kini	-11.8	+5.6	0.0	+14.3	+22.2	+23.5	+66.7	+35.7	-					Present tendency
Kecenderungan masa depan	0.0	+5.9	0.0	0.0	+21.4	+55.6	+52.9	+33.3	+28.6					Future tendency
Bilangan pekerja														Number of employees
Kecenderungan masa kini	0.0	0.0	+5.3	0.0	-11.1	0.0	-16.7	+28.6	-					Present tendency
Kecenderungan masa depan	0.0	+5.9	+22.2	+15.8	+14.3	+16.7	+17.6	+16.7	+21.4					Future tendency
Jumlah pengeluaran														Volume of production
Kecenderungan masa kini	+5.9	+22.2	+31.6	+14.3	+33.3	+35.3	+33.3	+28.6	-					Present tendency
Kecenderungan masa depan	0.0	-5.9	+16.7	+15.8	+21.4	+33.3	+41.2	+25.0	+7.1					Future tendency
Jumlah tempahan														Volume of orders
Kecenderungan masa kini	+6.3	+12.5	-17.6	0.0	+31.3	+33.3	+30.0	+33.3	-					Present tendency
Kecenderungan masa depan	+5.9	+12.5	0.0	-11.8	+15.4	+18.8	+33.3	+20.0	+16.7					Future tendency
Purata harga jualan														Average selling price
Kecenderungan masa kini	+17.6	+16.7	-26.3	0.0	-11.8	+11.8	+25.0	+14.3	-					Present tendency
Kecenderungan masa depan	+11.1	0.0	0.0	-10.5	-7.1	+41.2	+23.5	+16.7	-7.1					Future tendency
Kecadaan kewangan semasa	+5.9	+27.8	+10.5	+21.4	0.0	+5.9	+16.7	+14.3	-					Current financial situation
Kecadaan perolehan kredit semasa	0.0	+5.6	-5.3	-7.1	-5.6	+11.8	0.0	-7.1	-					Current situation concerning access to credit
Petunjuk keyakinan (PK)	+5.9	+6.1	+17.4	-0.9	+7.1	+24.0	+25.5	+23.3	+27.4					Confidence indicator (CI)

(Peratus/Per cent)

Jadual 3.1: Imbangan bersih bagi statistik sektor pembinaan
Table 3.1: Net balance of statistics for construction sector

(Peratus/Per cent)																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
PETUNJUK STATISTIK		IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																							
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Jadual 4.1: Imbangan bersih bagi statistik industri perdagangan borong
Table 4.1: Net balance of statistics for wholesale trade industry

IMBANGAN BERSIH										STATISTICAL INDICATORS
NET BALANCE										
2022		2023			2024					
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
PETUNJUK STATISTIK										
Hasil kasar										
Kecenderungan masa kini	+4.8	-4.5	-14.9	-10.3	-12.8	+13.0	-19.4	-2.1	-	Gross Revenue
Kecenderungan masa depan	-18.2	+14.3	+6.8	+13.5	-13.8	+6.4	-15.2	+12.9	-10.4	Present tendency
Bilangan pekerja										
Kecenderungan masa kini	+7.1	+6.8	+8.1	+1.8	-4.3	-8.9	-16.1	+6.3	-	Future tendency
Kecenderungan masa depan	-6.8	0.0	+9.3	+1.4	+1.8	+6.4	+6.7	+6.5	+2.1	Number of employees
Purata harga jualan										
Kecenderungan masa kini	+19.0	+16.3	+9.7	-1.7	-17.0	+6.5	0.0	-16.7	-	Present tendency
Kecenderungan masa depan	-6.8	+14.3	+9.3	-16.9	-5.2	+17.0	0.0	+12.9	-10.4	Future tendency
Jumlah jualan										
Kecenderungan masa kini	0.0	-4.7	-16.9	-12.1	-29.8	+4.3	-45.2	+14.6	-	Volume of sales
Kecenderungan masa depan	-9.1	+16.7	+2.3	+15.5	-12.1	+6.4	-10.9	+9.7	0.0	Present tendency
Jumlah tempahan dengan pembekal										
Kecenderungan masa kini	+7.3	+2.4	-8.5	-1.8	-13.0	-13.3	-16.1	0.0	-	Future tendency
Kecenderungan masa depan	-25.0	+4.9	-4.8	+9.9	-14.5	+10.9	-20.0	+3.2	-6.4	Volume of orders placed with suppliers
Stok barangan pada akhir tempoh										
Kecenderungan masa kini	-9.8	+22.0	+1.5	-24.5	-8.9	+2.3	+10.0	-6.8	-	Present tendency
Kecenderungan masa depan	-11.9	0.0	+7.3	+4.4	0.0	+13.3	+4.7	+6.7	0.0	Future tendency
Persaingan dalam aktiviti jual borong										
Kecenderungan masa kini	+45.2	+40.5	+37.1	+32.1	+48.9	+40.0	+23.3	+46.8	-	Stock of goods as at end of period
Kecenderungan masa depan	+39.5	+47.6	+40.5	+31.4	+25.0	+42.6	+33.3	+32.3	+39.6	Present tendency
Kedadaan kewangan semasa										
Kecenderungan masa kini	-2.4	-9.1	+2.7	-15.5	-6.4	-8.7	-9.7	-10.4	-	Future tendency
Kecenderungan masa depan	0.0	-2.3	-1.4	-12.1	-14.9	-15.2	-12.9	-18.8	-	Competition in wholesale activity
Kedadaan perolehan kredit semasa										
Kecenderungan masa kini	-6.9	+8.0	-11.9	+1.8	-6.8	+5.8	-0.1	+1.0	+3.7	Present tendency
Kecenderungan masa depan										Future tendency
Petunjuk keyakinan (PK)										
Kecenderungan masa kini										Current financial situation
Kecenderungan masa depan										Current situation concerning access to credit

(Peratus/Per cent)

Jadual 4.2: Imbangan bersih bagi statistik industri perdagangan runcit
Table 4.2: Net balance of statistics for retail trade industry

IMBANGAN BERSIH NET BALANCE										(Peratus/Per cent)				
PETUNJUK STATISTIK		2022				2023				2024		STATISTICAL INDICATORS		
		Q4				Q1	Q2	Q3	Q4	Q1	Q2		Q3	Q4
Hasil kasar	Kecenderungan masa kini	+12.5		+25.0	-22.7	0.0	+11.5			+18.2	-28.6	0.0	-	Present tendency
	Kecenderungan masa depan	+54.5		+37.5	+20.0	-9.1	+10.3			+15.4	-22.7	-7.1	-7.1	Future tendency
Bilangan pekerja	Kecenderungan masa kini	+4.2		0.0	-13.6	+10.3	-7.7			-9.1	-7.1	+14.3	-	Number of employees
	Kecenderungan masa depan	+27.3		0.0	+15.0	0.0	+13.8			+3.8	+18.2	+7.1	+21.4	Present tendency
Purata harga jualan	Kecenderungan masa kini	+17.4		+36.8	+5.0	+26.9	+16.0			+19.0	+46.2	+38.5	-	Future tendency
	Kecenderungan masa depan	+45.5		+34.8	+26.3	+20.0	+11.5			+8.0	+33.3	+38.5	+7.7	Average selling price
Jumlah jualan	Kecenderungan masa kini	+26.1		+10.5	-33.3	-14.3	+20.0			+19.0	-23.1	0.0	-	Present tendency
	Kecenderungan masa depan	+31.8		+34.8	+10.5	-9.5	0.0			+16.0	-23.8	-7.7	0.0	Future tendency
Jumlah tempahan dengan pembekal	Kecenderungan masa kini	+34.8		+5.3	-33.3	-7.1	+20.0			+4.8	+15.4	+15.4	-	Volume of orders placed with suppliers
	Kecenderungan masa depan	+38.1		+17.4	+15.8	-4.8	+3.6			+28.0	-9.5	-15.4	+15.4	Present tendency
Stok barangan pada akhir tempoh	Kecenderungan masa kini	+30.4		+5.3	+19.0	+18.5	-4.0			+28.6	+15.4	0.0	-	Future tendency
	Kecenderungan masa depan	+18.2		+21.7	-10.5	0.0	+10.7			+4.0	-9.5	-15.4	+15.4	Stock of goods as at end of period
Persaingan dalam aktiviti jual runcit	Kecenderungan masa kini	+47.8		+50.0	+57.1	+35.7	+32.0			+33.3	+38.5	+69.2	-	Present tendency
	Kecenderungan masa depan	+50.0		+52.2	+44.4	+42.9	+32.1			+32.0	+42.9	+46.2	+46.2	Future tendency
Keadaan kewangan semasa	Kecenderungan masa kini	+20.8		+10.0	+13.6	+27.6	+11.5			+9.1	+14.3	+7.1	-	Current financial situation
	Kecenderungan masa depan	+8.3		0.0	+9.1	+17.2	0.0			+4.5	+28.6	+14.3	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	Kecenderungan masa kini	+19.7		-3.2	-6.8	-12.4	+3.0			+2.6	-12.6	+2.4	+11.9	Confidence indicator (CI)
	Kecenderungan masa depan													

Jadual 5.1: Imbangan bersih bagi statistik industri penginapan
Table 5.1: Net balance of statistics for accommodation industry

IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICATORS
2022					2023					
2024										
PETUNJUK STATISTIK										

Jadual 5.2: Imbangan bersih bagi statistik industri pengangkutan dan penyimpanan
Table 5.2: Net balance of statistics for transportation and storage industry

IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICATORS
2022		2023				2024				
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
PETUNJUK STATISTIK										
Hasil kasar										
Kecenderungan masa kini	0.0	-11.1	+25.8	+31.0	+28.6	0.0	0.0	+54.8	-	Present tendency
Kecenderungan masa depan	-4.3	+25.0	+40.7	+35.5	+6.9	+25.0	+20.8	+25.0	+25.8	Future tendency
Bilangan pekerja										
Kecenderungan masa kini	+8.3	-7.4	+12.9	+6.9	+10.7	+12.5	+21.4	+16.1	-	Present tendency
Kecenderungan masa depan	+17.4	+29.2	+40.7	+16.1	+10.3	+21.4	+37.5	+25.0	+25.8	Future tendency
Purata harga jualan										
Kecenderungan masa kini	+16.7	+8.7	+10.3	+3.8	0.0	0.0	-4.0	+14.8	-	Present tendency
Kecenderungan masa depan	+22.7	+5.6	+17.4	+17.2	+15.4	+8.0	+15.0	+4.0	+7.4	Future tendency
Jumlah permintaan										
Kecenderungan masa kini	-10.0	-16.0	+26.7	+11.1	+15.4	0.0	+7.4	+44.8	-	Present tendency
Kecenderungan masa depan	-4.5	+40.0	+32.0	+33.3	+3.7	+19.2	+28.6	+25.9	+44.8	Future tendency
Kedaaan kewangan semasa	+8.3	+14.8	+12.9	+6.9	+7.1	-4.2	+14.3	+12.9	-	Current financial situation
Kedaaan perolehan kredit semasa	-8.3	-3.7	0.0	-13.8	+3.6	0.0	-7.1	-9.7	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+4.7	+10.0	+6.6	+22.2	+1.5	+12.7	+6.7	+13.5	+34.2	Confidence indicator (CI)

Jadual 5.3: Imbangan bersih bagi statistik industri komunikasi
Table 5.3: Net balance of statistics for communications industry

IMBANGAN BERSIH NET BALANCE													STATISTICAL INDICATORS
2022				2023				2024					
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
PETUNJUK STATISTIK													
Hasil kasar													
Kecenderungan masa kini													Gross Revenue
Kecenderungan masa depan													Present tendency
													Future tendency
Bilangan pekerja													
Kecenderungan masa kini													Number of employees
Kecenderungan masa depan													Present tendency
													Future tendency
Purata harga jualan													
Kecenderungan masa kini													Average selling price
Kecenderungan masa depan													Present tendency
													Future tendency
Jumlah permintaan													
Kecenderungan masa kini													Volume of demand
Kecenderungan masa depan													Present tendency
													Future tendency
Keadaan kewangan semasa													Current financial situation
Keadaan perolehan kredit semasa													Current situation concerning access to credit
Petunjuk keyakinan (PK)													Confidence indicator (CI)

(Peratus/Per cent)

Jadual 5.4: Imbangan bersih bagi statistik industri kewangan
Table 5.4: Net balance of statistics for finance industry

(Peratus/Per cent)										
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
	2022				2023					
	2024									
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		Q4
Hasil kasar										Gross Revenue
Kecenderungan masa kini	+29.4	-9.1	+28.6	+14.3	0.0	-21.1	+5.9	-10.0	-	Present tendency
Kecenderungan masa depan	+11.8	+5.9	0.0	+7.1	+4.8	+13.6	0.0	+29.4	+20.0	Future tendency
Bilangan pekerja										Number of employees
Kecenderungan masa kini	+5.9	+14.3	+11.1	+4.8	+9.5	+27.8	+29.4	0.0	-	Present tendency
Kecenderungan masa depan	+17.6	+11.8	+28.6	+3.7	+14.3	+14.3	+11.1	+29.4	+15.8	Future tendency
Jumlah permintaan										Volume of demand
Kecenderungan masa kini	+33.3	+10.0	+8.0	+10.5	-5.3	-11.8	-6.3	+11.1	-	Present tendency
Kecenderungan masa depan	+20.0	+26.7	+20.0	+20.0	+21.1	+26.3	+11.8	+25.0	+11.1	Future tendency
Deposit										Deposits
Kecenderungan masa kini	+35.7	+17.6	+17.4	0.0	+11.1	+6.7	+8.3	-33.3	-	Present tendency
Kecenderungan masa depan	+35.7	+40.0	0.0	+8.7	+33.3	0.0	+13.3	+16.7	0.0	Future tendency
Pinjaman dan pendahuluan										Loans and advances
Kecenderungan masa kini	+35.3	+5.3	+20.8	+5.6	+11.1	+13.3	+14.3	+18.8	-	Present tendency
Kecenderungan masa depan	+41.2	+35.3	+31.6	+20.8	+22.2	+11.1	+26.7	+7.1	+12.5	Future tendency
Kedaaan kewangan semasa	-11.8	0.0	+7.1	+9.5	-4.5	-10.5	+5.9	0.0	-	Current financial situation
Kedaaan perolehan kredit semasa	-17.6	0.0	-10.7	0.0	-9.1	0.0	0.0	-5.0	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+3.3	+16.1	+7.0	+7.0	+10.5	+2.5	-7.0	+4.3	+2.4	Confidence indicator (CI)

Jadual 5.5: Imbangan bersih bagi statistik industri insurans
Table 5.5: Net balance of statistics for insurance industry

IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICATORS	
2022				2023				2024			
Q4				Q1		Q2		Q3			Q4
PETUNJUK STATISTIK											
Hasil kasar											
Kecenderungan masa kini											
Kecenderungan masa depan											
Bilangan pekerja											
Kecenderungan masa kini											
Kecenderungan masa depan											
Purata harga jualan											
Kecenderungan masa kini											
Kecenderungan masa depan											
Jumlah permintaan											
Kecenderungan masa kini											
Kecenderungan masa depan											
Keadaan kewangan semasa											
Keadaan perolehan kredit semasa											
Petunjuk keyakinan (PK)											

Jadual 5.6: Imbangan bersih bagi statistik industri hartanah
Table 5.6: Net balance of statistics for real estate industry

IMBANGAN BERSIH NET BALANCE											STATISTICAL INDICATORS	
PETUNJUK STATISTIK	2022				2023				2024			
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4			
Hasil kasar											Gross Revenue	
Kecenderungan masa kini	+41.2	-36.8	-8.7	+5.0	-5.3	-47.1	-11.8	+10.5	-		Present tendency	
Kecenderungan masa depan	+20.0	-11.8	+31.6	+8.7	+15.0	+10.5	+29.4	+11.8	+21.1		Future tendency	
Bilangan pekerja											Number of employees	
Kecenderungan masa kini	0.0	-5.3	+13.0	-10.5	-5.6	0.0	+5.9	+16.7	-		Present tendency	
Kecenderungan masa depan	+10.0	+5.9	+5.3	+13.0	+15.8	+33.3	+26.7	+23.5	+11.1		Future tendency	
Purata harga jualan											Average selling price	
Kecenderungan masa kini	+12.5	-11.8	-10.0	0.0	-5.9	-26.7	-13.3	-5.9	-		Present tendency	
Kecenderungan masa depan	+15.8	+12.5	+5.9	+15.0	+5.6	+29.4	+26.7	+26.7	+11.8		Future tendency	
Jumlah permintaan											Volume of demand	
Kecenderungan masa kini	+6.3	-23.5	+5.0	0.0	-23.5	-53.3	+6.7	-5.9	-		Present tendency	
Kecenderungan masa depan	+26.3	-6.3	+35.3	+5.0	+16.7	+12.5	+26.7	+6.7	+17.6		Future tendency	
Keadaan kewangan semasa	+11.8	-5.3	0.0	-10.0	0.0	-11.8	-5.9	-5.3	-		Current financial situation	
Keadaan perolehan kredit semasa	+11.8	-21.1	0.0	0.0	0.0	-5.9	-5.9	+5.3	-		Current situation concerning access to credit	
Petunjuk keyakinan (PK)	-6.5	0.0	+0.4	+0.4	+0.6	-10.7	-18.7	-1.4	-3.1		Confidence indicator (CI)	

Jadual 5.7: Imbangan bersih bagi statistik industri teknologi maklumat dan komunikasi
Table 5.7: Net balance of statistics for information and communications technology industry

IMBANGAN BERSIH NET BALANCE										STATISTICAL INDICATORS	
2022		2023				2024					
Q4		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
PETUNJUK STATISTIK											
Hasil kasar											
Kecenderungan masa kini		+40.0	-16.7	+11.1	+9.1	+9.1	-30.0	+36.4	-25.0	-	Present tendency
Kecenderungan masa depan		+18.2	+20.0	0.0	+11.1	+18.2	-18.2	+30.0	+9.1	+16.7	Future tendency
Bilangan pekerja											
Kecenderungan masa kini		-20.0	+8.3	0.0	-18.2	+9.1	+10.0	+9.1	0.0	-	Present tendency
Kecenderungan masa depan		+36.4	+10.0	+25.0	0.0	+18.2	-27.3	0.0	+18.2	-16.7	Future tendency
Purata harga jualan											
Kecenderungan masa kini		-22.2	-27.3	+12.5	0.0	-20.0	+11.1	+18.2	-9.1	-	Present tendency
Kecenderungan masa depan		+10.0	-11.1	-9.1	0.0	0.0	+10.0	-11.1	-9.1	-9.1	Future tendency
Jumlah permintaan											
Kecenderungan masa kini		+22.2	-9.1	-12.5	-18.2	+10.0	-22.2	+18.2	0.0	-	Present tendency
Kecenderungan masa depan		+10.0	0.0	-9.1	-12.5	+18.2	-30.0	+11.1	+18.2	+18.2	Future tendency
Keadaan kewangan semasa											
Keadaan perolehan kredit semasa		+10.0	-8.3	-22.2	-9.1	-9.1	-10.0	-9.1	+16.7	-	Current financial situation
Petunjuk keyakinan (PK)											
		+10.0	-16.7	-11.1	-9.1	0.0	0.0	+9.1	+8.3	-	Current situation concerning access to credit
		-6.4	+4.1	-17.2	-19.4	-3.0	-18.8	-10.4	+6.1	+3.3	Confidence indicator (CI)

Jadual 5.8: Imbangan bersih bagi statistik industri makanan dan minuman
Table 5.8: Net balance of statistics for food and beverage industry

(Peratus/Per cent)														
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS					
	2022				2023					2024				
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		Q4	Q1	Q2	Q3	Q4
Hasil kasar														
Kecenderungan masa kini	+17.6	-11.8	+28.6	-26.7	+21.1	-43.8	0.0	+6.3	-	Gross Revenue				Present tendency
Kecenderungan masa depan	+64.7	+37.5	+41.2	+57.1	+13.3	0.0	+18.8	+20.0	+50.0					Future tendency
Bilangan pekerja														
Kecenderungan masa kini	+35.3	+35.3	+42.9	-20.0	+5.6	-6.3	+13.3	+12.5	-	Number of employees				Present tendency
Kecenderungan masa depan	+64.7	+17.6	+41.2	+35.7	+20.0	+47.4	+12.5	+26.7	+18.8					Future tendency
Purata harga jualan														
Kecenderungan masa kini	+41.2	+23.5	+14.3	-6.7	0.0	-12.5	+13.3	+6.3	-	Average selling price				Present tendency
Kecenderungan masa depan	+23.5	+35.3	+17.6	+14.3	-6.7	+15.8	+6.3	+6.7	+18.8					Future tendency
Jumlah permintaan														
Kecenderungan masa kini	+11.8	-5.9	+21.4	-33.3	+22.2	-37.5	+6.7	-12.5	-	Volume of demand				Present tendency
Kecenderungan masa depan	+52.9	+35.3	+23.5	+14.3	+6.7	+11.1	+18.8	+20.0	+56.3					Future tendency
Kedadaan kewangan semasa	+5.9	-5.9	-7.1	-20.0	+36.8	+6.3	+6.7	-18.8	-	Current financial situation				
Kedadaan perolehan kredit semasa	0.0	-11.8	-21.4	-13.3	+26.3	+6.3	0.0	-6.3	-	Current situation concerning access to credit				
Petunjuk keyakinan (PK)	+23.5	+17.6	+3.9	+2.4	-22.2	+12.9	-2.1	+8.9	+12.5	Confidence indicator (CI)				

Jadual 5.9: Imbangan bersih bagi statistik industri pentadbiran dan khidmat sokongan
Table 5.9: Net balance of statistics for administrative and support service industry

IMBANGAN BERSIH NET BALANCE										(Peratus/Per cent)	
PETUNJUK STATISTIK	2022				2023				2024		STATISTICAL INDICATORS
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Hasil kasar											
Kecenderungan masa kini	+41.2	+47.1	+38.9	+55.6	+50.0	+13.3	+25.0	-7.1	-	Gross Revenue	Present tendency
Kecenderungan masa depan	+22.2	+11.8	+47.1	+50.0	+55.6	-5.6	-20.0	+8.3	0.0		Future tendency
Bilangan pekerja											
Kecenderungan masa kini	+17.6	+47.1	+33.3	+16.7	+38.9	0.0	0.0	-14.3	-	Number of employees	Present tendency
Kecenderungan masa depan	+11.1	0.0	+11.8	+27.8	+50.0	+11.1	+33.3	0.0	+7.1		Future tendency
Purata harga perkhidmatan											
Kecenderungan masa kini	-5.9	+11.8	+5.6	+5.6	+5.6	+13.3	-16.7	+7.1	-	Average selling price	Present tendency
Kecenderungan masa depan	-5.6	-11.8	0.0	-5.6	+38.9	+5.6	+13.3	0.0	+7.1		Future tendency
Jumlah permintaan											
Kecenderungan masa kini	-5.9	+47.1	+11.1	+33.3	+11.1	0.0	-25.0	-7.1	-	Volume of demand	Present tendency
Kecenderungan masa depan	+16.7	+5.9	+29.4	+44.4	+55.6	-33.3	+26.7	+8.3	0.0		Future tendency
Kedadaan kewangan semasa	-11.8	+11.8	+5.6	+5.6	+5.6	+20.0	+33.3	+42.9	-		Current financial situation
Kedadaan perolehan kredit semasa	0.0	+5.9	+11.1	-5.6	+5.6	-6.7	0.0	+28.6	-		Current situation concerning access to credit
Petunjuk keyakinan (PK)	+11.1	+2.0	+39.2	+22.2	+29.6	-5.6	+11.1	+2.8	+4.8		Confidence indicator (CI)

Jadual 5.10: Imbangan bersih bagi statistik industri profesional
Table 5.10: Net balance of statistics for professional industry

IMBANGAN BERSIH NET BALANCE													STATISTICAL INDICATORS	
PETUNJUK STATISTIK	2022				2023				2024					
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		Q4
Hasil kasar														Gross Revenue
	0.0	+14.3	+5.3	+37.5	+26.7	+6.3	+41.7	-9.1	-					Present tendency
	+33.3	0.0	+28.6	+47.4	+50.0	+6.7	+18.8	+33.3	+45.5					Future tendency
Bilangan pekerja														Number of employees
	0.0	+14.3	+15.8	+6.3	0.0	+18.8	+8.3	+27.3	-					Present tendency
	+6.7	+21.4	+9.5	+21.1	+25.0	+20.0	0.0	-8.3	+9.1					Future tendency
Purata harga perkhidmatan														Average selling price
	-7.1	-15.0	-16.7	-6.3	-6.7	-6.7	+16.7	-9.1	-					Present tendency
	-13.3	-21.4	0.0	0.0	-6.3	+13.3	0.0	+8.3	+9.1					Future tendency
Jumlah permintaan														Volume of demand
	+14.3	-25.0	-5.6	+25.0	+6.7	0.0	+16.7	+9.1	-					Present tendency
	+13.3	-14.3	0.0	+27.8	+12.5	0.0	-6.7	+16.7	+18.2					Future tendency
Keadaan kewangan semasa	0.0	+28.6	+15.8	+6.3	+6.7	+12.5	+16.7	+18.2	-					Current financial situation
	-21.4	0.0	-5.3	-6.3	-6.7	-6.3	-8.3	-18.2	-					Current situation concerning access to credit
	+13.3	-2.4	-5.2	+10.9	+14.6	+8.9	+1.9	+13.9	+15.2					Confidence indicator (CI)

Jadual 5.11: Imbangan bersih bagi statistik industri kesihatan
Table 5.11: Net balance of statistics for health industry

IMBANGAN BERSIH NET BALANCE												STATISTICAL INDICATORS																
2022				2023				2024																				
Q4				Q1				Q2					Q3				Q4											
Hasil kasar													Gross Revenue															
Kecenderungan masa kini													+11.1				+58.8				-				Present tendency			
Kecenderungan masa depan													+66.7				+40.0				+52.9				Future tendency			
Bilangan pekerja													Number of employees															
Kecenderungan masa kini													+27.8				+41.2				-				Present tendency			
Kecenderungan masa depan													+61.1				+33.3				+29.4				Future tendency			
Purata harga perkhidmatan													Average selling price															
Kecenderungan masa kini													+38.9				+23.5				-				Present tendency			
Kecenderungan masa depan													+61.1				+26.7				+23.5				Future tendency			
Jumlah permintaan													Volume of demand															
Kecenderungan masa kini													+33.3				+52.9				-				Present tendency			
Kecenderungan masa depan													+44.4				+40.0				+47.1				Future tendency			
Keadaan kewangan semasa													Current financial situation															
Keadaan perolehan kredit semasa													+11.1				+11.8				-				Current situation concerning access to credit			
Petunjuk keyakinan (PK)													Confidence indicator (CI)															
+52.1													+20.4				+33.3				+40.0				+37.3			

(Peratus/Per cent)

Jadual 5.12: Imbangan bersih bagi statistik industri pendidikan
Table 5.12: Net balance of statistics for education industry

(Peratus/Per cent)									
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								
	2022			2023			2024		
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	STATISTICAL INDICATORS								
Hasil kasar	Gross Revenue								
Kecenderungan masa kini	-26.3	-4.8	+33.3	+13.6	+15.8	+10.5	+15.8	+20.0	-
Kecenderungan masa depan	+12.5	+36.8	+33.3	+50.0	+27.3	+21.1	+47.4	+15.8	+40.0
Bilangan pekerja	Number of employees								
Kecenderungan masa kini	+31.6	+47.6	+16.7	+22.7	+26.3	+10.5	+10.5	+25.0	-
Kecenderungan masa depan	+50.0	+26.3	+42.9	+55.6	+31.8	+42.1	+21.1	+21.1	+20.0
Purata harga perkhidmatan	Average selling price								
Kecenderungan masa kini	+5.3	+28.6	+5.6	+18.2	+5.3	+36.8	-5.3	+10.0	-
Kecenderungan masa depan	0.0	+26.3	-4.8	+11.1	+4.5	+26.3	+10.5	+21.1	+10.0
Jumlah permintaan	Volume of demand								
Kecenderungan masa kini	-5.3	-9.5	+27.8	+22.7	+15.8	-5.3	0.0	+15.8	-
Kecenderungan masa depan	+6.3	+42.1	+28.6	+61.1	+22.7	+10.5	+36.8	+15.8	+45.0
Kedaaan kewangan semasa	-21.1	-14.3	+5.6	-4.5	+5.3	0.0	-10.5	0.0	-
Kedaaan perolehan kredit semasa	-21.1	-19.0	-11.1	-9.1	-10.5	-15.8	-15.8	-5.0	-
Petunjuk keyakinan (PK)	0.0	+7.0	+3.2	+37.0	+16.7	+10.5	+15.8	+7.0	+21.9
Confidence indicator (CI)									

Jadual 5.13: Imbangan bersih bagi statistik industri perkhidmatan lain
Table 5.13: Net balance of statistics for other services industry

(Peratus/Per cent)										
PETUNJUK STATISTIK	IMBANGAN BERSIH NET BALANCE								STATISTICAL INDICATORS	
	2022				2023					
	2024									
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		Q4
Hasil kasar										
Kecenderungan masa kini	+19.0	-10.5	-15.8	+19.0	+22.7	+35.3	+7.7	0.0	-	Gross Revenue Present tendency
Kecenderungan masa depan	+30.0	-4.8	-5.3	-10.5	+19.0	+22.7	-11.8	+15.4	0.0	Future tendency
Bilangan pekerja										
Kecenderungan masa kini	+4.8	+5.3	0.0	0.0	+14.3	+11.8	+23.1	-14.3	-	Number of employees Present tendency
Kecenderungan masa depan	+5.0	0.0	+5.3	+15.8	+9.5	+23.8	0.0	+23.1	+7.7	Future tendency
Purata harga perkhidmatan										
Kecenderungan masa kini	+14.3	-5.3	-10.5	+4.8	+13.6	0.0	0.0	-7.7	-	Average selling price Present tendency
Kecenderungan masa depan	+5.0	0.0	-5.3	0.0	-4.8	+27.3	+5.9	0.0	0.0	Future tendency
Jumlah permintaan										
Kecenderungan masa kini	+14.3	-15.8	-26.3	+19.0	+18.2	+23.5	+7.7	+15.4	-	Volume of demand Present tendency
Kecenderungan masa depan	+25.0	-14.3	+5.3	0.0	+19.0	+18.2	+11.8	+15.4	0.0	Future tendency
Kedaaan kewangan semasa	0.0	0.0	-15.8	-19.0	0.0	-11.8	-15.4	-21.4	-	Current financial situation
Kedaaan perolehan kredit semasa	-9.5	0.0	-21.1	-9.5	-4.5	+5.9	+7.7	-14.3	-	Current situation concerning access to credit
Petunjuk keyakinan (PK)	+18.3	+6.3	+1.8	-14.0	+7.9	+13.6	+11.8	+7.7	+5.1	Confidence indicator (CI)

Jadual 6.1: Keadaan semasa dan jangkaan perniagaan
Table 6.1: Current situation and business expectation

(Peratus/Per cent)											
SEKTOR	KEADAAN SEMASA CURRENT SITUATION				JANGKAAN ^ EXPECTATION				SEKTOR		
	IMBANGAN BERSIH NET BALANCE		NAIK UP	SAMA SAME	TURUN DOWN	IMBANGAN BERSIH NET BALANCE		NAIK UP		SAMA SAME	TURUN DOWN
Industri	-6.1	19.1	55.7	25.2	+4.3	30.2	43.9	25.9	Industry		
Pertanian	0.0	16.7	66.7	16.7	+9.5	31.0	47.6	21.4	Agriculture		
Perlombongan	+4.2	25.0	54.2	20.8	-20.8	16.7	45.8	37.5	Mining		
Pembuatan	-14.9	16.5	52.1	31.4	+11.9	34.5	42.8	22.7	Manufacturing		
Elektrik dan air	+14.3	28.6	57.1	14.3	+7.1	35.7	35.7	28.6	Electricity and water		
Pembinaan	-28.0	20.0	32.0	48.0	+16.0	40.0	36.0	24.0	Construction		
Perdagangan borong dan runcit	-4.8	17.7	59.7	22.6	+16.1	38.7	38.7	22.6	Wholesale and retail trade		
Perdagangan borong	-8.3	18.8	54.2	27.1	+12.5	37.5	37.5	25.0	Wholesale trade		
Perdagangan runcit	+7.1	14.3	78.6	7.1	+28.6	42.9	42.9	14.3	Retail trade		
Perkhidmatan	-3.0	15.3	66.5	18.2	+27.5	44.0	39.4	16.6	Services		
Penginapan	0.0	22.7	54.5	22.7	+40.9	54.5	31.8	13.6	Accommodation		
Pengangkutan dan penyimpanan	+12.9	22.6	67.7	9.7	+58.1	64.5	29.0	6.5	Transportation and storage		
Komunikasi	-25.0	8.3	58.3	33.3	0.0	25.0	50.0	25.0	Communications		
Kewangan	-15.0	5.0	75.0	20.0	+5.0	30.0	45.0	25.0	Finance		
Insurans	+28.6	28.6	71.4	0.0	+42.9	57.1	28.6	14.3	Insurance		
Hartanah	-21.1	10.5	57.9	31.6	+36.8	47.4	42.1	10.5	Real estate		
Teknologi maklumat dan komunikasi	-8.3	8.3	75.0	16.7	-8.3	16.7	58.3	25.0	Information and communications technology		
Makanan dan minuman	-6.3	12.5	68.8	18.8	+37.5	56.3	25.0	18.8	Food and beverage		
Pentadbiran dan khidmat sokongan	+21.4	35.7	50.0	14.3	+35.7	50.0	35.7	14.3	Administrative and support services		
Profesional	+18.2	27.3	63.6	9.1	+54.5	54.5	45.5	0.0	Professional		
Kesihatan	+11.8	17.6	76.5	5.9	+64.7	64.7	35.3	0.0	Health		
Pendidikan	+5.0	25.0	55.0	20.0	+60.0	65.0	30.0	5.0	Education		
Perkhidmatan lain	0.0	14.3	71.4	14.3	+7.1	35.7	35.7	28.6	Other services		
Semua sektor	-6.2	17.8	58.3	23.9	+13.8	36.3	41.2	22.5	All sectors		

Nota/ Notes: ^ Merujuk kepada enam bulan ke hadapan/ Refers to six months ahead

Jadual 6.2: Imbangan bersih keadaan semasa dan jangkaan perniagaan bagi enam bulan akan datang

Table 6.2: Net balance of current business situation and expectation for the next six months

SEKTOR	2022				2023				2024				SECTOR
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q1	Q2	Q3	Q4	
<u>Kedaaan semasa</u>													<u>Current situation</u>
Industri	-9.6	-10.1	-7.1	-8.2	-13.6	-2.0	+0.9	-6.1	-2.0	+0.9	-6.1	-	Industry
Pertanian	-2.6	+2.9	+7.7	-2.3	-5.3	-7.5	+5.1	0.0	-7.5	+5.1	0.0	-	Agriculture
Perombongan	0.0	-17.3	+2.7	-11.1	-4.2	-8.3	+8.7	-	-4.2	+8.7	-	-	Mining
Pembuatan	-17.9	-15.2	-18.0	-12.8	-23.5	+0.8	-6.7	-14.9	+0.8	-6.7	-14.9	-	Manufacturing
Elektrik dan air	+5.9	+16.7	+5.3	+21.4	+11.1	+11.8	+25.0	+14.3	+11.8	+25.0	+14.3	-	Electricity and water
Pembinaan	-28.6	-30.8	-25.7	-27.6	-3.4	-33.3	-26.1	-28.0	-33.3	-26.1	-28.0	-	Construction
Perdagangan borong dan runcit	0.0	-9.3	-6.3	-16.1	-8.2	0.0	-2.2	-4.8	-8.2	-2.2	-4.8	-	Wholesale and retail trade
Perdagangan borong	-2.4	-20.4	-5.4	-27.6	-8.5	0.0	-3.2	-8.3	0.0	-3.2	-8.3	-	Wholesale trade
Perdagangan runcit	+4.2	+15.0	-9.1	+6.9	-7.7	0.0	0.0	+7.1	0.0	0.0	+7.1	-	Retail trade
Perkhidmatan	+0.2	+0.9	-7.3	-3.2	+2.0	-8.1	-1.0	-3.0	-8.1	-1.0	-3.0	-	Services
Penginapan	-20.0	+36.0	+20.8	+18.2	+8.0	+13.0	0.0	0.0	+13.0	0.0	0.0	-	Accommodation
Pengangkutan dan penyimpanan	0.0	+3.7	+6.5	-10.3	+3.6	-8.3	+7.1	+12.9	-8.3	+7.1	+12.9	-	Transportation and storage
Komunikasi	0.0	-16.7	-41.7	-7.1	+6.7	-33.3	-18.2	-25.0	-33.3	-18.2	-25.0	-	Communications
Kewangan	-11.8	-9.1	-7.2	0.0	-13.6	-21.1	-5.9	-15.0	-21.1	-5.9	-15.0	-	Finance
Insurans	+33.3	+50.0	+28.6	+50.0	+50.0	+28.6	+28.6	+28.6	+28.6	+28.6	+28.6	-	Insurance
Hartanah	0.0	-10.5	-8.7	-15.0	-21.1	-29.4	-17.6	-21.1	-29.4	-17.6	-21.1	-	Real estate
Teknologi maklumat dan komunikasi	-10.0	-33.3	-33.3	-9.1	-36.4	-20.0	-18.2	-8.3	-20.0	-18.2	-8.3	-	Information and communications technology
Makanan dan minuman	+5.9	-5.9	-28.6	-40.0	+5.3	+12.5	0.0	-6.3	+12.5	0.0	-6.3	-	Food and beverage
Pentadbiran dan khidmat sokongan	+5.9	+41.2	+11.1	0.0	+5.6	+6.7	+25.0	+21.4	+6.7	+25.0	+21.4	-	Administrative and support services
Profesional	-7.1	+9.5	+10.5	+6.3	+20.0	+12.5	+8.3	+18.2	+12.5	+8.3	+18.2	-	Professional
Kesihatan	+36.8	+38.9	+41.2	+34.8	+11.1	+11.1	+20.0	+11.8	+11.1	+20.0	+11.8	-	Health
Pendidikan	-15.8	-9.5	+22.2	+4.5	+5.3	+15.8	+5.3	+5.0	+15.8	+5.3	+5.0	-	Education
Perkhidmatan lain	+19.0	+15.8	-15.8	-14.3	+4.5	0.0	0.0	0.0	0.0	0.0	0.0	-	Other services
Semua sektor	-6.1	-7.9	-8.0	-9.2	-7.6	-5.1	-1.6	-6.2	-5.1	-1.6	-6.2	-	All sectors
<u>Kecenderungan masa depan</u>													<u>Future tendency</u>
Industri	-7.9	+2.4	+15.6	+9.7	+7.5	0.0	+25.6	+23.2	0.0	+25.6	+23.2	+4.3	Industry
Pertanian	-19.5	+10.5	+51.4	+28.8	+7.0	-18.4	+20.0	+35.9	-18.4	+20.0	+35.9	+9.5	Agriculture
Perombongan	-12.0	0.0	-4.4	+10.8	+14.8	-12.5	+20.8	0.0	-12.5	+20.8	0.0	-20.8	Mining
Pembuatan	-3.0	-2.9	+8.6	+2.0	+3.2	+5.7	+24.8	+25.3	+5.7	+24.8	+25.3	+11.9	Manufacturing
Elektrik dan air	0.0	+29.4	+7.1	+10.5	+21.4	+50.0	+64.7	+41.7	+50.0	+64.7	+41.7	+7.1	Electricity and water
Pembinaan	-20.7	+16.7	-7.7	+2.6	+27.6	+6.9	+3.7	+21.7	+6.9	+3.7	+21.7	+16.0	Construction
Perdagangan borong dan runcit	+10.6	+16.7	+6.8	+12.1	-4.6	+15.1	-1.5	+13.0	+15.1	-1.5	+13.0	+16.1	Wholesale and retail trade
Perdagangan borong	-9.1	+16.7	+6.8	+12.1	-17.2	+17.0	+2.2	+16.1	+17.0	+2.2	+16.1	+12.5	Wholesale trade
Perdagangan runcit	+50.0	+26.0	-30.0	-9.1	+20.7	+11.5	-9.1	+7.1	+11.5	-9.1	+7.1	+28.6	Retail trade
Perkhidmatan	+30.8	+26.0	+30.1	+27.0	+19.0	+24.0	+9.5	+30.8	+24.0	+9.5	+30.8	+27.5	Services
Penginapan	+69.6	+28.0	+48.0	+54.2	+63.6	+20.0	0.0	+54.5	+20.0	0.0	+54.5	+40.9	Accommodation
Pengangkutan dan penyimpanan	+8.7	+16.7	+29.7	+48.3	+27.6	+32.1	+45.8	+39.3	+32.1	+45.8	+39.3	+58.1	Transportation and storage
Komunikasi	+21.4	+20.0	+33.4	+8.4	-14.3	+20.0	-8.3	+36.4	+20.0	-8.3	+36.4	0.0	Communications
Kewangan	+11.8	+5.9	+22.8	+3.6	+4.8	+13.6	-15.8	+29.4	+13.6	-15.8	+29.4	+5.0	Finance
Insurans	+85.7	+100.0	+25.0	+28.5	+83.3	+75.0	+14.3	+42.9	+75.0	+14.3	+42.9	+42.9	Insurance
Hartanah	+35.0	+23.5	+36.9	+39.1	+20.0	+21.1	+5.9	+29.4	+21.1	+5.9	+29.4	+36.8	Real estate
Teknologi maklumat dan komunikasi	+27.3	+30.0	0.0	+11.1	+18.2	0.0	+10.0	+18.2	0.0	+10.0	+18.2	-8.3	Information and communications technology
Makanan dan Minuman	+47.1	+47.1	+23.5	+28.6	-6.7	+5.3	-6.3	+37.5	+5.3	-6.3	+37.5	+37.5	Food and beverage
Pentadbiran dan khidmat sokongan	+55.6	+47.1	+70.6	+55.6	+55.6	+27.8	+40.0	+33.3	+27.8	+40.0	+33.3	+35.7	Administrative and support services
Profesional	+26.7	+14.3	+38.1	+42.1	+37.5	+26.7	+31.3	+41.7	+26.7	+31.3	+41.7	+54.5	Professional
Kesihatan	+68.8	+42.1	+55.5	+64.7	+56.5	+77.8	+66.7	+60.0	+77.8	+66.7	+60.0	+64.7	Health
Pendidikan	+50.0	+26.3	+57.1	+61.1	+27.3	+31.6	+57.9	+47.4	+31.6	+57.9	+47.4	+60.0	Education
Perkhidmatan lain	+35.0	+9.5	+5.3	+15.8	+23.8	+13.6	-23.5	+15.4	+13.6	-23.5	+15.4	+7.1	Other services
Semua sektor	+5.9	+12.1	+14.9	+13.9	+9.8	+10.0	+14.9	+23.5	+10.0	+14.9	+23.5	+13.8	All sectors



04

NOTA TEKNIKAL

TECHNICAL NOTES

NOTA TEKNIKAL

Latar Belakang

Survei Kecenderungan Perniagaan dilaksanakan oleh Jabatan Perangkaan Malaysia setiap suku tahunan bermula pada tahun 2004. Survei ini mengumpul pandangan pihak pengurusan kanan terhadap prestasi perniagaan daripada sejumlah 631 pertubuhan yang mewakili pelbagai sektor ekonomi di Malaysia. Ciri utama survei ini adalah untuk mengumpul maklumat tentang arah perubahan bagi variabel ekonomi penting. Jawapan yang diberi adalah berdasarkan tiga jenis skala seperti meningkat / tiada perubahan / merosot; atau baik / memuaskan / kurang baik. Bagaimanapun ia tidak mencerminkan magnitud perubahan. Perlu diberi perhatian bahawa pandangan dalam survei ini adalah dipengaruhi oleh peristiwa yang berlaku pada waktu penghitungan.

Objektif Survei

Survei Kecenderungan Perniagaan mengumpul maklumat kualitatif daripada pengurus perniagaan tentang penilaian mereka terhadap prestasi perniagaan bagi tiga bulan yang lalu dan jangkaan bagi tiga dan enam bulan akan datang. Maklumat ini berguna bagi memantau keadaan ekonomi semasa.

Survei ini juga memberikan keputusan petunjuk kualitatif yang cepat, situasi semasa dan jangkaan bagi variabel ekonomi yang penting, ketika maklumat kuantitatif masih belum diperoleh. Pelaksanaan yang cepat dan pemprosesan hasil yang mudah dapat memberikan amaran awal terhadap titik perubahan dalam aktiviti ekonomi secara keseluruhan.

Skop dan Liputan

Survei ini meliputi empat sektor utama di Malaysia iaitu perindustrian, pembinaan, perdagangan borong & runcit dan perkhidmatan. Sektor industri meliputi pertanian, perlombongan, pembuatan dan elektrik & air manakala sektor perkhidmatan pula terdiri daripada penginapan, pengangkutan dan penyimpanan, komunikasi, kewangan, insurans, hartanah dan teknologi maklumat & komunikasi. Bermula suku tahun pertama 2020, liputan bagi sektor perkhidmatan diperluaskan termasuk makanan & minuman, pendidikan, pentadbiran & khidmat sokongan, profesional dan perkhidmatan lain. Sampel dipilih berdasarkan senarai syarikat yang diperoleh daripada Banci Ekonomi yang dijalankan pada tahun 2016 untuk tahun rujukan 2015.

Komunikasi merujuk kepada aktiviti telekomunikasi dan aktiviti perkhidmatan yang berkaitan, seperti transmisi suara, data, teks, bunyi dan video. Kemudahan transmisi ini mungkin berasaskan satu teknologi atau kombinasi bagi teknologi tersebut.

Teknologi maklumat & komunikasi merujuk kepada aktiviti penyediaan kepakaran di dalam bidang teknologi maklumat seperti penulisan, pengubahsuaian, percubaan dan perisian sokongan bagi memenuhi kehendak pelanggan tertentu; merancang dan mereka bentuk sistem komputer dengan mengintegrasikan teknologi perkakasan, perisian komputer dan komunikasi, pengurusan di lapangan dan operasi sistem komputer pelanggan dan / atau kemudahan memproses; menyediakan infrastruktur untuk *hosting* atau perkhidmatan proses data, dan aktiviti perkhidmatan profesional dan teknikal yang berkaitan dengan komputer.

Soal Selidik Survei

Soal selidik yang mudah dibentuk untuk dijawab oleh responden. Responden diminta untuk menjawab sama ada meningkat, tiada perubahan atau merosot mengikut variabel ekonomi penting. Oleh kerana jawapan yang diperlukan adalah arah atau saiz relatif variabel akan dilaporkan, maka soal selidik dapat dilengkapi dengan cepat. Soalan yang dikemukakan meliputi kedua-dua hasil daripada bulan-bulan terkini dan jangkaan bagi tempoh tiga dan enam bulan akan datang. Bilangan soalan dalam Survei Kecenderungan Perniagaan suku tahunan adalah kurang berbanding dengan survei lain.

Soalan-soalan ini terhad kepada variabel ekonomi penting untuk menjimatkan masa yang diambil bagi melengkapi soal selidik seterusnya mempercepatkan pungutan dan pemprosesan data survei.

Variabel dan tempoh liputan

Soalan	Variabel	Tiga Bulan Sebelum	Keadaan Semasa	Tiga Bulan Seterusnya
1.	Keadaan perniagaan		Enam bulan ke hadapan ✓	
2.	Keadaan perniagaan		✓	
3a.	Hasil kasar	✓	✓	
3b.	Bilangan pekerja	✓	✓	
3c.	Jumlah pengeluaran / permintaan / tempahan	✓	✓	
3d.	Purata harga jualan / pasaran eksport / pasaran domestik	✓	✓	
3e.	Aktiviti pembinaan	✓	✓	
3f.	Kapasiti teknikal	✓	✓	
3g.	Deposit	✓	✓	
3h.	Pinjaman dan pendahuluan	✓	✓	
3i.	Stok barangan siap	✓	✓	
3j.	Persaingan dalam aktiviti jualan borong/runcit	✓	✓	
4.	Keadaan kewangan semasa		✓	
5.	Perolehan kredit semasa		✓	
6.	Faktor kekangan kepada syarikat		✓	

Pungutan Data

Borang soal selidik diemel kepada semua syarikat yang terpilih. *Computer Assisted Telephone Interview* (CATI) digunakan untuk mendapatkan maklum balas daripada responden yang belum mengemukakan respons menerusi emel. Syarikat diminta memberi maklumat kualitatif tentang prestasi perniagaan dan jangkaan seperti yang dinyatakan dalam soal selidik.

Hasil Survei

Hasil survei pada umumnya dipersembahkan dalam bentuk **imbangan bersih** yang merupakan perbezaan di antara peratus responden yang memberi jawapan menggalakkan dan kurang menggalakkan. Ringkasan keputusan diperoleh dengan menggabungkan arah perubahan dan hanya imbalan bersih ditunjukkan.

Imbalan bersih dengan tanda yang sesuai, menunjukkan arah aliran perniagaan yang mana tanda positif menunjukkan kemungkinan besar aliran yang meningkat, sementara tanda negatif menunjukkan kemungkinan besar aliran yang menurun. Bagaimanapun, magnitud imbalan bersih hanya mencerminkan banyak berlakunya persepsi yang optimistik atau pesimistik bagi tempoh perbandingan dan bukan menggambarkan perubahan magnitud variabel berkenaan memandangkan maklumat tersebut tidak dipungut dalam survei ini.

Pengiraan Petunjuk Keyakinan

Untuk mendapatkan satu petunjuk keseluruhan, pemilihan satu set variabel survei digabungkan menjadi satu petunjuk komposit. Petunjuk tersebut dinamakan “petunjuk keyakinan” kerana ia merumuskan penilaian dan jangkaan keadaan perniagaan yang diberikan oleh responden. Petunjuk keyakinan terhasil daripada purata jumlah imbalan bersih bagi variabel yang terpilih.

Petunjuk keyakinan bagi kesemua industri dikira dengan menggunakan data dalam jadual berkenaan kecuali sektor perdagangan borong & runcit dan perkhidmatan yang dikira berdasarkan jadual berkenaan serta Jadual 6.2.

Petunjuk Keyakinan Pertanian (ACI)

$$ACI = (OB + EF)/3$$

OB = kecenderungan masa kini (jumlah tempahan bagi pasaran tempatan dan pasaran eksport)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Perlombongan (MNCI)

$$MNCI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Pembuatan (MCI)

$$MCI = (PF + OB - SF)/4$$

PF = kecenderungan masa depan (jumlah pengeluaran)

OB = kecenderungan masa kini (jumlah tempahan bagi pasaran tempatan dan pasaran eksport)

SF = kecenderungan masa kini (stok barangan siap (songsang))

Petunjuk Keyakinan Elektrik dan Air (ECI)

$$ECI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan)

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Pembinaan (CCI)

$$CCI = (OB + EF)/2$$

OB = kecenderungan masa kini (jumlah tempahan (kontrak))

EF = kecenderungan masa depan (bilangan pekerja)

Petunjuk Keyakinan Kewangan (FCI)

$$FCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Perdagangan Borong (WCI)

$$WCI = (BS - S + BF)/3$$

BS = keadaan perniagaan semasa

S = kecenderungan masa kini (stok barangan siap (songsang))

BF = kecenderungan masa depan (perniagaan)

Petunjuk Keyakinan Perdagangan Runcit (RCI)

$$RCI = (BS - S + BF)/3$$

BS = keadaan perniagaan semasa

S = kecenderungan masa kini (stok barangan siap (songsang))

BF = kecenderungan masa depan (perniagaan)

Petunjuk Keyakinan Penginapan (ACCI)

$$ACCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Pengangkutan dan Penyimpanan (TCI)

$$TCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Komunikasi (CMCI)

$$CMCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Pentadbiran dan Khidmat Sokongan (ASCI)

$$ASCI = (BS + CD + ED)/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Insurans (INCI)

$$\text{INCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Profesional (PCI)

$$\text{PCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Hartanah (RECI)

$$\text{RECI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Kesihatan (HCI)

$$\text{HCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Teknologi Maklumat dan Komunikasi (ICTCI)

$$\text{ICTCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Pendidikan (EDUCI)

$$\text{EDUCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Makanan dan Minuman (FBCI)

$$\text{FBCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Petunjuk Keyakinan Perkhidmatan Lain (OSCI)

$$\text{OSCI} = (\text{BS} + \text{CD} + \text{ED})/3$$

BS = keadaan perniagaan semasa

CD = kecenderungan masa kini (jumlah permintaan)

ED = kecenderungan masa depan (jumlah permintaan)

Keperluan Kerahsiaan

Survei ini dilaksanakan di bawah peruntukan Akta Perangkaan 1965 (Disemak 1989) yang menjelaskan bahawa kandungan penyata individu adalah sulit dan tidak akan dihebahkan kepada orang lain.

Pembundaran

Hasil tambah imbalan bersih di peringkat sektor mungkin berbeza kerana pembundaran.

TECHNICAL NOTES

Background

The Business Tendency Survey has been conducted at quarterly basis by the Department of Statistics, Malaysia since 2004. The survey gathers views on business performance from the senior management of 631 establishments in various economic sectors in Malaysia. The main characteristic of this survey is to collect information regarding the direction of change for key economic variables. The answers given are based on a three-point scale type e.g. Better / same / worse; or good / satisfactory / bad. However, they do not reflect the magnitude of change. It has to be noted that the views in this survey are affected by the events occurring during the time of enumeration.

Objective of the Survey

The Business Tendency Survey collects qualitative information from business managers on their assessment of the business performance for the past three months and the expectations for the next three and six months. The information is useful for monitoring the current economic situation.

The survey also provides rapid qualitative indicators of the outcome, the current situation and expectation for important economic variables, where quantitative information is not yet available. The rapid execution and easy processing of results provide early warning of turning points in the overall economic activity.

Scope and Coverage

The survey covers four major sectors in Malaysia namely industry, construction, wholesale & retail trade and services. The industrial sector covers agriculture, mining, manufacturing and electricity & water whereas the services sector consists of accommodation, transportation and storage, communications, finance, insurance, real estate and information & communications technology. Starting first quarter of 2020, the coverage of services sector is expanded to include food & beverage, education, administrative & support services, professional, health and other services. The sample is obtained from the Economic Census conducted in 2016 for reference year 2015.

Communication refers to telecommunications and related service activities, i.e. transmitting voice, data, text, sound and video. The transmission facilities that carry out these activities may be based on a single technology or a combination of technologies.

Information and communication technology refers to activities providing expertise in the field of information technologies such as writing, modifying, testing and supporting software to meet the needs of a particular customer; planning and designing computer systems that integrate computer hardware, software and communication technologies; on-site management and operation of clients' computer systems and / or data processing facilities; providing infrastructure for hosting or data processing services; and other professional and technical computer-related activities.

Survey Questionnaire

A simple questionnaire is designed for the respondents to answer. The respondents are required to answer either higher, same or lower according to important economic variables. As the answer only requires the direction or relative size of the variable to be reported, the questionnaire can be completed relatively faster. The questions asked cover both outcomes for recent months and expectations for the coming three and six months. The number of questions in the quarterly Business Tendency Survey is considerably less than other surveys.

These questions are confined to key economic variables to reduce the time taken to fill in the questionnaire as well as to speed up collection and processing of survey data.

Variables and periods covered

Question	Variable	Last Three Months	Current Situation	Next Three Months
1.	Business situation		Six Months Ahead	✓
2.	Business situation		✓	
3a.	Gross revenue	✓	✓	
3b.	Number of employees	✓	✓	
3c.	Volume of production / demand / order	✓	✓	
3d.	Average selling price / export market / domestic market	✓	✓	
3e.	Construction activity	✓	✓	
3f.	Technical capacity	✓	✓	
3g.	Deposits	✓	✓	
3h.	Loans and advances	✓	✓	
3i.	Stock of finished goods	✓	✓	
3j.	Competition in wholesale/retail activity	✓	✓	
4.	Current financial situation		✓	
5.	Current access to credit		✓	
6.	Limitation factors to company		✓	

Data Collection

Questionnaires are e-mailed directly to all selected companies. Mode of Computer Assisted Telephone Interview (CATI) is used to obtain feedback from respondent who did not provide response to the questionnaires via e-mail. Companies are requested to provide qualitative information on their business performances and expectations as stipulated in the questionnaires.

Survey Results

The results of this survey are generally presented in the form of **net balance**, which is the difference between the percentage of respondents with favourable and unfavourable answers. The summary results are obtained by combining the direction of change and only the net balance is shown.

The net balance with its appropriate sign indicates the direction of the business trends, where a positive sign indicates a likely upward trend, while a negative sign indicates a likely downward trend. However, the magnitude of the net balance reflects only the prevalence of optimism or pessimism for the comparative period but does not reflect the magnitude of change of the variable concerned as the information is not collected in the survey.

Calculation of Confidence Indicator

In order to have an overall indicator, a selection of a set of survey variables is combined into a single composite indicator. These indicators are called “confidence indicators” because they summarise the assessments and expectations of the business situation provided by the respondents. The confidence indicators are derived from the average aggregated net balances of the selected variables.

The confidence indicator for all the industries are calculated based on the data of the respective table except for the wholesale & retail trade and services sectors which are calculated based on the respective table and Table 6.2.

Agriculture Confidence Indicator (ACI)

$$ACI = (OB + EF)/3$$

OB = present tendency (total volume of orders for domestic market and export market)

EF = future tendency (number of employees)

Mining Confidence Indicator (MNCI)

$$MNCI = (OB + EF)/2$$

OB = present tendency (volume of orders)

EF = future tendency (number of employees)

Manufacturing Confidence Indicator (MCI)

$$MCI = (PF + OB - SF)/4$$

PF = future tendency (volume of production)

OB = present tendency (total volume of orders for domestic market and export market)

SF = present tendency (stocks of finished goods) (inverted)

Electricity and Water Confidence Indicator (ECI)

$$ECI = (OB + EF)/2$$

OB = present tendency (volume of orders)

EF = future tendency (number of employees)

Construction Confidence Indicator (CCI)

$$CCI = (OB + EF)/2$$

OB = present tendency (volume of orders) (contracts)

EF = future tendency (number of employees)

Wholesale Trade Confidence Indicator (WCI)

$$WCI = (BS - S + BF)/3$$

BS = current business situation

S = present tendency (stocks of finished goods) (inverted)

BF = future tendency (business situation)

Retail Trade Confidence Indicator (RCI)

$$RCI = (BS - S + BF)/3$$

BS = current business situation

S = present tendency (stocks of finished goods) (inverted)

BF = future tendency (business situation)

Accommodation Confidence Indicator (ACCI)

$$ACCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Transportation and Storage Confidence Indicator (TCI)

$$TCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Communications Confidence Indicator (CMCI)

$$CMCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Finance Confidence Indicator (FCI)

$$FCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Insurance Confidence Indicator (INCI)

$$INCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Real Estate Confidence Indicator (RECI)

$$RECI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Information and Communications Technology Confidence Indicator (ICTCI)

$$ICTCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Food and beverage Confidence Indicator (FBCI)

$$FBCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Education Confidence Indicator (EDUCI)

$$EDUCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Administrative and Support Service Confidence Indicator (ASCI)

$$ASCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Professional Confidence Indicator (PCI)

$$PCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Health Confidence Indicator (HCI)

$$HCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Other Services Indicator (OSCI)

$$OSCI = (BS + CD + ED)/3$$

BS = current business situation

CD = present tendency (volume of demand)

ED = future tendency (volume of demand)

Confidentiality Requirements

The survey is conducted under provisions of the Statistics Act 1965 (Revised 1989) which provides that the contents of individual returns are confidential and will not be divulged to any person.

Rounding

The sum of net balances at sector level may differ due to rounding.



Kalendar Awalan Keluaran Statistik Kecenderungan Perniagaan Suku Pertama - Suku Keempat 2024

*Advance Release Calendar for Business Tendency Statistics
First Quarter - Fourth Quarter 2024*

Suku Tahun Rujukan / Reference Quarter	Tarikh / Date
Suku Pertama 2024 <i>First Quarter 2024</i>	27 Februari 2024 <i>27 February 2024</i>
Suku Kedua 2024 <i>Second Quarter 2024</i>	30 Mei 2024 <i>30 May 2024</i>
Suku Ketiga 2024 <i>Third Quarter 2024</i>	27 Ogos 2024 <i>27 August 2024</i>
Suku Keempat 2024 <i>Fourth Quarter 2024</i>	26 November 2024 <i>26 November 2024</i>

Nota / Notes:

Tarikh siaran tertakluk kepada pindaan.

Release dates are subject to change.

February							May							August							November						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3				1	2	3	4					1	2	3						1	2
4	5	6	7	8	9	10	5	6	7	8	9	10	11	4	5	6	7	8	9	10	3	4	5	6	7	8	9
11	12	13	14	15	16	17	12	13	14	15	16	17	18	11	12	13	14	15	16	17	10	11	12	13	14	15	16
18	19	20	21	22	23	24	19	20	21	22	23	24	25	18	19	20	21	22	23	24	17	18	19	20	21	22	23
25	26	27	28	29			26	27	28	29	30	31		25	26	27	28	29	30	31	24	25	26	27	28	29	30